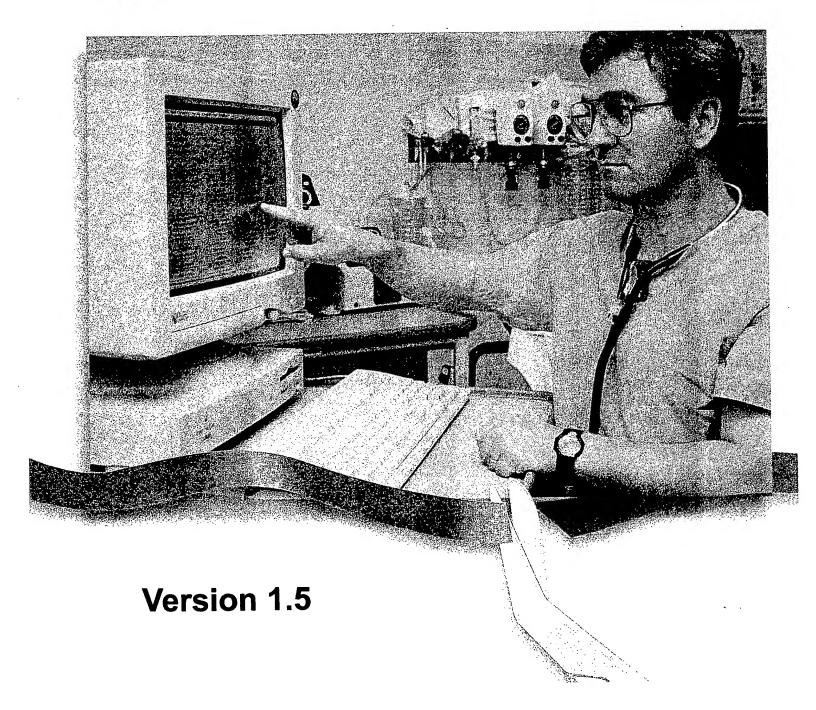
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<u>TeleMed</u> User's Guide



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User's Guide

<u>Tele**Med**</u>™

Version 1.5

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Contents

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CHAPTER 1: INTRODUCING TELEMED	11
TeleMed Tasks And The Typical Roles That Perform Them	13
CHAPTER 2: GETTING ACQUAINTED WITH TELEMED	15
Active Patient List (Main Tracking Screen)	15
Medical Information (Main Patient Information Screen)	16
Complaints/Diagnoses	17
Diagnosis (Graphical)	18
Review Of Systems	19
Past Medical History	20
Allergies	21
Family And Social Histories	22
Lab Requests And Results	23
Therapeutics/Procedures	24
Prescriptions	25
Referrals & Consultations	26
The Medical Record	27
CHAPTER 3: GETTING RESULTS WITH TELEMED	29
TeleMed System Overview (All Users) TeleMed System Security Logging onto TeleMed If you have the TeleMed Smartcard Option: If you do not have the TeleMed Smartcard Option: TeleMed Main Tracking Screen Grease Board Color Codes TeleMed Main Patient Information Screen	29 - 29 29 29 30 32 33 34
General TeleMed Usage (All Users)	35

Mouse & Keyboard	35
Touch Screen (optional)	35
Navigating / Changing Screens	35
Using Menus	36
Using Check box Menus	36
Using List Menus	36
Using Pull Down Menus	36
Entering & Deleting Text In Form Fields (Dialogue Boxes)	37
Printing Control of the Control of t	37
TeleMed Tracking System (All Users)	38
Overview	38
Alerts and Checks	38
Calling Up the "Grease Board"	39
Viewing Patients on the ED Graphic Layout	40
Viewing Patients In the ED by Complaint	41
Viewing Patients In the ED Waiting to be Seen by the Doctor	42
Viewing Dictation Status of Patients In the ED	43
Viewing Outstanding Orders on Patients In the ED	44
Adding New Patients	45
Entering a New Patient Visit	45
Entering a New Patient Visit Previous Visit Entry Found	46
Entering a New Patient Visit No Previous Visit Entry Found	47
Tips and Hints: Adding New Patients	48
Moving Patients to Different Location	49
Changing Acuity of Patients	50
Modifying Patient Tracking Numbers	51
Looking Up Previous Emergency Visits	52
Patient Information	53
Adding Patient Demographic Information (Name, Address Etc.)	53
Adding Guarantor Information	54
Adding Insurance Information	55
Adding Employer/Contact Information	56 57
Assigning/Changing ED Physician	58
Tips and Hints: Patient Information:	60
Discharging, Admitting or Transferring Patients from the ED	00
TeleMed Triage (Nurses)	61
Entering/Modifying Triage Information	61
Printing and Viewing Triage Summary	65
Tips and Hints: Triage:	66
TeleMed Basic Patient Clinical Information (Doctors and Nurses)	68
Chief Complaints	68
Entering/Modifying Chief Complaint and Additional Complaints (std. menus)	_ 68
Entering/Modifying Chief Complaint and Additional Complaints (manual)	70
Viewing Current Chief Complaint(s)	72
Tips and Hints: Chief Complaint:	73
History of Present Illness	74
Entering/Modifying History of Present Illness (manual)	74
Viewing History of Present Illness	76
Tips and Hints: History of Present Illness:	77
Prephrased Text for the Medical Record	78 78
Entering Prephrased Text in the Medical Record (local menus)	/8

Modifying/Deleting Prephrased text in the Medical Record	79
Tips and Hints: Prephrased Text:	80
Past Medical/Surgical History	81
Entering/Modifying Past Medical/Surgical History (std. menu)	81
Entering/Modifying Past Medical/Surgical History (manual)	82
Viewing Past Medical/Surgical History	84
Tips and Hints: Past Medical/Surgical History:	85
Past Hospital Admissions	87
Entering/Modifying Past Hospital Admissions (via std. menu)	87
Entering/Modifying Past Hospital Admissions (manual)	88
Viewing Past Hospital Admissions	90
Tips and Hints: Past Hospital Admissions:	91
Review of Systems	93
Entering/Modifying Review of Systems (std. menu)	93
Entering/Modifying Review of Systems (manual)	94
Viewing Review of Systems	96 07
Tips and Hints: Review of Systems:	97 99
Family History	99
Entering/Modifying Family History (std. menu)	100
Entering/Modifying Family History (manual)	100
Viewing Family History	102
Tips and Hints: Family History:	105
Social History	105
Entering/Modifying Social History (std. menu)	106
Entering/Modifying Social History (manual)	108
Viewing Social History	109
Tips and Hints: Social History:	111
Patient Allergies	111
Entering/Modifying Patient Allergies (std. menu)	112
Entering/Modifying Patient Allergies (manual)	114
Viewing Patient Allergies	115
Tips and Hints: Allergies:	116
Physical Examination Entering/Modifying Physical Examination (manual)	116
Viewing Physical Examination (mandar)	118
Tips and Hints: Physical Examination	119
Tips and runts. Physical Examination	
TeleMed Patient Dictation, Diagnosis and Clinical Management (Doctors and Nurses)	121
Differential Diagnosis	121
Entering/Modifying Differential Diagnosis (std. menu)	121
Entering/Modifying Differential Diagnosis (manual)	122
Viewing Differential Diagnosis	124
Tips and Hints: Differential Diagnosis	125
Multiple & Final Diagnoses	126
Entering/Modifying Multiple Diagnoses (std. menu)	- 126
Entering/Modifying Final/Multiple Diagnosis (manual)	130
Viewing Diagnosis	132
Final Diagnoses	133
Entering/Modifying Final Diagnoses (std. menu)	133
Tips and Hints: Multiple & Final Diagnosis	133
Lab Requests & Results	134
Requesting Labs (std. menu)	134 135
Viewing Labs Requested	
Entering/I Indating Lab Results (std. menu)	136

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 Contents 7

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Contents

9

Tips and Hints: Patient Movement	253
	254
Patient Disposition Fatoring Patient Disposition (std. menu)	254
Entering Patient Disposition (std. menu) Tips and Hints: Patient Disposition	255
	256
Patient Input and Output (I&O)	256
Entering Patient Admission	257
Entering Patient Output Tips and Hints: Patient Input & Output (I&O)	258
	259
Editing Progress Notes	259
Modify Progress Notes (std. menu)	260
Tips and Hints: Progress Notes	261
Progress Notes Review	262
Nurse Notes Electronic Signatures	
TeleMed Department Clerks Section	263
Status Updates (X-Ray, Orders, Labs and Tests)	263
TeleMed Emergency Department Logs and Reports	264
Logs and Reports	264
Accessing the Reports Generator	264
Printing Visit Reports	265
Tips and Hints: Visit Reports	265
Specialty Reports	266
Printing Specialty Reports	266
Tips and Hints: Specialty Reports	266
Transcript Reports	267
Printing Transcript Reports	267
Tips and Hints: Transcript Reports	267
Daily Report Group	268
Printing Daily Report Group	268
Tips and Hints: Daily Report Group	269
Doctor/Patient List	270
Printing Doctor/Patient List	270
Tips and Hints: Doctor/Patient List	271
CHAPTER 4: SUPPORT SERVICES	273
TeleMed™ Service	273
	27:
Contacting TeleMed Help Desk	27:
Index	21.

Chapter 1: Introducing TeleMed

TeleMed is designed to complete repetitive, time-consuming documentation tasks in a fraction of the time it usually takes, so you can concentrate on using your medical knowledge to deliver quality patient care. TeleMed captures the patient data once, then lets you build on the patient's record as new information becomes available thereby allowing Emergency Department staff to concentrate on the patient rather than the patient record. With its speed and ease of use, TeleMed demonstrates it is truly a system that understands the urgency of emergency department operations.

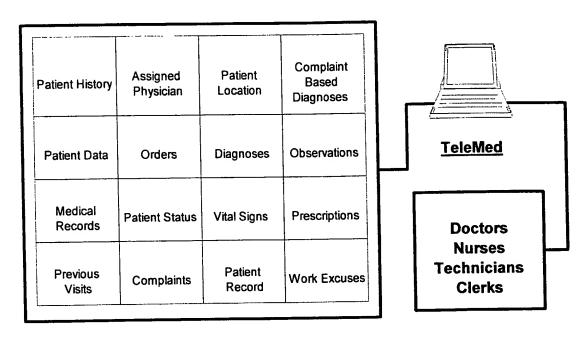


Figure Chapter 1: -1: Type of Information Managed by TeleMed

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From any station, members of your emergency department staff can review up-to-the-minute status of patients or update their medical records.

TeleMed's technology helps your medical staff document their observations and diagnoses as quickly as they make them. It displays comprehensive lists of potential diagnoses based on the complaints they select and takes them logically through the steps when a new patient appears at the door. From complaint to consultation, from diagnosis to referral, your emergency department physicians will be spoiled by the immediacy of response and the ease of moving between screens to capture information on each patient.

With a terminal at every bedside, nurses' station, and doctors' workroom, TeleMed allows everyone in your emergency department operation access to the vital information they need to do their jobs. It centralizes the patient medical record, retrieves data and allows you to review a patient's previous visits. It can identify patient location and status at a glance, so you can tell which patients have not been assigned a physician and where your empty beds are.

With TeleMed, you can dramatically reduce your dictation and transcription costs. Most of the medical record is documented directly by TeleMed without dictation. The system takes entries and translates them into a plain English sentence format that is comfortably familiar. When the physician is working on a patient, that information is entered directly into the medical record. The physician then focuses attention on the patient's condition, potential diagnoses, tests required, and medications to be given. This not only speeds the documentation process but avoids clerical errors associated with dictation. Transcription errors are easily corrected at any terminal.

Documentation has always been a burden but with TeleMed, we make it a pleasure. Each staff member will have a sense of relief at the reduction in paperwork which will in turn boost morale and reduce turn-over. The computer software takes care of most of the redundant, administrative headaches and allows your medical staff to focus on patient care and treatment.

Documentation has become a necessary evil for most medical facilities. With TeleMed, every case is thoroughly documented. Physicians and nurses contribute to the overall picture of each patient, and discrepancies can be resolved immediately rather than after the fact. Calls to primary or consulting physicians are logged so you track when events occurred. Requests to various departments for tests are logged and printed. When those results are received, the status changes on the screen so physicians know when new information is available.

With over 200 screens to assist you and easy, logical paths between them, TeleMed provides powerful support to all your medical staff. By tailoring our system to emergency department operations, the administrative functions of creating medical records and managing patients becomes enjoyable.

With TeleMed, your emergency department can be more profitable, more productive, and more professional. Designed by an emergency department physician, the TeleMed system helps your emergency department physicians practice medicine, rather than focusing 40% of their time and energy on documentation.

With the TeleMed system in place, you can work more effectively and quickly to handle patients in the emergency department. That translates into higher volume for your hospital, improved patient care and ultimately greater efficiency for your physicians. When patients arrive and are faced with significant delays, they will seek care elsewhere. TeleMed helps eliminate those delays. Patients are evaluated, treated, and discharged from the emergency department in a quick, thorough and consistently reliable manner.

TeleMed Tasks And The Typical Roles That Perform Them

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ingai Cha ina The following chart lists some of the typical roles and associated tasks they can perform with TeleMed.

	Doctor	Nurse	Tech	Clerk	Comment:
Enter New Patient	•	•			
View Clinical Summaries	•	•			
Edit Doctor Drug Preferences	•				
Create Prescriptions	•				
Order Medications	•	•			
Order Therapeutics	•	•			ļ
Generate Reports	•	•		•	
Quit Program	*				Optional
Edit Users	*				Optional
System Manager	*	*			Optional
Delete Insurance Plans	*				Optional
Edit Prephrased Text	*				Optional
Sign Physician Med. Record	*				Optional
Sign Nurse Medical Record		*			Optional

Table Chapter 1: -1: Typical TeleMed Tasks & Roles Chart

NOTE: The tasks that an individual is authorized to perform in TeleMed are driven by your medical operation's policies and procedures. This chart is intended to familiarize those new to TeleMed and is not intending to influence your medical operation's policies or procedures.

Chapter 2: Getting Acquainted with TeleMed

Active Patient List (Main Tracking Screen)

ocation	Name	Physician	D		0-00-0	X	ும்	F B S T S	Diciare	Y 1	E I I I I I I I I I I I I I I I I I I I	Medical Information Outstanding Order Latest Vitals
13 35a 35b 35c Unknowr Unknowr	Alvarez, Byrd Garbo, Greta Byrd, Biddie T Redford, Robert X Byrd, Fickle Byrd, Newby	Guerrero J.E.Ross, MD D.Foley, MD J.F.Bragan, MD J.E.Ross, MD	P P	2222 2		×			dd		4 4 4 4 4	Phone Directory ED Layout Waiting Patients Patient Complaint NonDictated New Visit Change Patient History Utilities

Figure Chapter 2: -1: Active Patient List (main tracking screen)

(Image: tm-2.bmp)

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When you "log in" to TeleMed (via your "smart card"), you will open the "Active Patient List" window. Treat this as your Emergency Department's "main tracking screen".

Medical Information (Main Patient Information Screen)

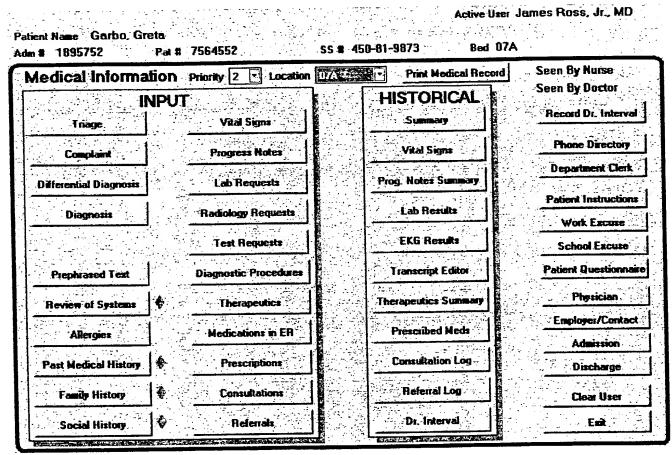


Figure Chapter 2: -2: Medical Information (main patient information screen)

(Image: medical-info.bmp)

With a single touch of the screen, you can move painlessly through other screens to capture history, enter vital signs or give orders to others. Treat this as your "main patient information screen".

Complaints/Diagnoses

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Traces	Complaint 1 of	Previous Next	Add Clear Con	plaint	Non-Pain
Lethargy Sickle Cell Crisis Psychatric Abscess Edema/Localized Memory Loss Skin Infection Rechecks Allergic Reaction Fever (Adult) Miscarriage Strider Allered Mental Status Fever (Child) Nasal Cong/Disc Stroke Anniety Hematenesis Nose Bleed Syncope/Fainting Appetite Loss Hematuria Oral Lesion(s) Tachycardia Asthma Hemotysis Overdose Thirst/Polydipsia Behavior Change Hemotynoids Palpitotions Timnitus Cardiac Arrest Hypertension Paresthesias Unconsciousness Chif Hypoglycenia Polyunia Vaginal Bleeding Constipution Indigestion Rash Vaginal Bleeding Constipution Indigestion Rash Vaginal Discharge Diff. Diagnoss Cough Influenza Rectal Bleeding Vertigo Final Diagnoss Depublication Respiratory Failure Vomiting/Nausea	fall				Pan
bidoninal Distention					A Company of the Company of the Company
Abscess Edema/Localized Messory Loss Skin Infection Rechecks Allergic Reaction Fever [Adult] Miscarriage Stridor Allergic Reaction Fever [Adult] Miscarriage Stridor Allergic Reaction Fever [Child] Nasal Cong/Disc Stroke Anxiety Hematenesis Nose Bleed Syncope/Fainting Appetite Loss Hematuria Dral Lesion(s) Tachycardia Asthma Hemorthoids Palpitotions Timitus Behavior Change Hemorthoids Palpitotions Unconsciousness Cardiac Arrest Hypertension Paresthesias Unconsciousness CHF Hypoqlycemia Polyunia Vaginal Bleeding Congestion/Nesal Hypotension Rash Vaginal Discharge Diff. Diagnoss Cough Influenza Rectal Bleeding Vertigo Decubitus Ulcers Intoxication Red Eye Vision Disturbance Final Diagnoss					Trauma'
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Nasal Cong/Disc Stroke	Allergic Reaction	Fever (Adult)	Miscarriage	Stridor	
Appetite Loss Hematuria Oral Lesion(s) Tachycardia Asthma Hemoptysis Overdose Thirst/Polydipsia Behavior Change Hemorrhoids Palpitations Tinnitus Cardiac Arrest Hypertension Paresthesias Unconsciousness CHF Hypoglycemia Paisonima Urinary Retention Complant Congestion/Nasal Hypotension Polyuria Vaginal Bleeding Constipation Indigestion Rash Vaginal Discharge Diff. Diagnoss Cough Influenza Rectal Bleeding Vertico Decubitus Ulicers Intoxication Red Eye Vision Disturbance Final Diagnoss	and the second s	Fever [Child]	Nasal Cong/Disc	Stroke	
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CHF Hypoglycemia Poisoning Urinary Retention Complaint Congestion/Nasal Hypotension Polyunia Vaginal Bleeding Constipation Indigestion Rash Vaginal Discharge Diff. Diagnoss Cough Influenza Rectal Bleeding Vertico Decubitus Ulcers Intoxication Red Eye Vision Disturbance Final Diagnoss Red Eye Vomiting/Nausea	Behavior Change	Hemorrhoids	Palpitations	Tinnitus	
Congestion/Nesal Hypotension Polyuria Vaginal Bleeding Constipation Indigestion Rash Vaginal Discharge Diff. Diagnoss Cough Influenza Rectal Bleeding Vertico Decubitus Ulcers Intoxication Red Eye Vision Disturbance Final Diagnoss Red Eye Vomiting/Neussea	Cardiac Arrest	Hypertension	Paresthesias	All the second s	
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Decubitus Ulcers Intoxication Red Eye Vision Disturbance Final Diagnoss Respiratory Failure Vomiting/Nausea	Constipation	Indigestion	Rash		Diff. Diagnoss
Decubitus Ulcers Intoxication Resultatory Failure Vomiting/Nausea	Cough	Influenza	Rectal Bleeding	All and the second of the seco	
	Decubitus Ulcers	Moxication	Red Eye	Control of the contro	renal Viagnosi
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Figure Chapter 2: -3: Complaint Screen (Non-Pain)

(Image: complaint-non-pain.bmp)

TeleMed displays listings for trauma and non-trauma complaints. You select as many complaints as apply to the patient. For non-trauma complaints, TeleMed creates a complete list of potential diagnoses, as well as a shorter list of more probable causes. The physician may add or subtract from these differential diagnoses to reflect the causes which were considered. In trauma cases, the physician selects a direct diagnosis, such as burn. Once the final diagnosis is selected, the appropriate information is automatically added to the patient's exit instructions.

Diagnosis (Graphical)

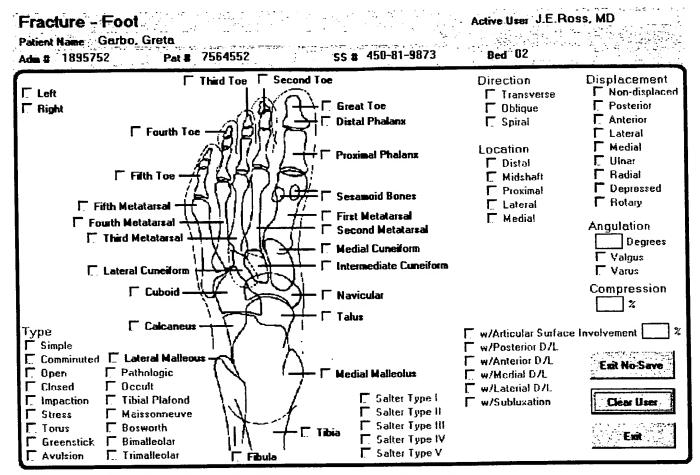


Figure Chapter 2: -4: Graphical Diagnosis Screen (typical)

(Image: graphics-foot.bmp)

Often, helpful colorful graphics are provided. In the case above, fracture diagnoses with their modifiers can be quickly entered.

Review Of Systems

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Headache ▽ Yes □ No. Syncope □ Yes ▽ No. Recent Head Trauma □ Yes ▽ No. Ears Deafness □ Yes ▽ No. Timnitus □ Yes ▽ No. Pain □ Yes ▽ No.	UNGS Cough Sputum Production Hemoptyse Pleuritic Chest Pain Shortness of Breath HEART Chest Pain Palostoons	Initial 2	Complete System Revie Constitutional Skin Lymphatic Bones Joints Muscle	
Headache ▽ Yes □ No. Syncope □ Yes ▽ No. Recent Head Trauma □ Yes ▽ No. Ears Deafness □ Yes ▽ No. Timnitus □ Yes ▽ No. Pain □ Yes ▽ No.	Cough Sputure Production Hemophysis Pleuritic Chest Pain Shortness of Breath HEART Chest Pain	♥ Yes ♥ No □ Yes ♥ No □ Yes ♥ No □ Yes ♥ Mo □ Yes ▼ No	Constitutional Skin Lymphatic Bones Joints Muscle	
Syncope	Sputure Production Hemoptysis Pleuritic Chest Pain Shortness of Breath HEART Chest Pain	♥ Yes ♥ No □ Yes ♥ No □ Yes ♥ No □ Yes ♥ Mo □ Yes ▼ No	Skin Lymphatic Bones Joints Muscle	
Recent Head Trauma Yes No	Hemoptysis Pleuritic Chest Pain Shortness of Breath HEART Chest Pain	□Yes□No □Yes□No □Yes□No □Yes□No	Skin Lymphatic Bones Joints Muscle	
Ears Deafness □ Yes ▽ No Tinnitus □ Yes ▽ No Pain □ Yes ▽ No Eves	Pleuritic Chest Pain Shortness of Breath HEART Chest Pain	□Yes □No □Yes □No □Yes □No	Lymphatic Bones Joints Muscle	
Ears Deafness □ Yes ▼ No / Timnitus □ Yes ▼ No Pain □ Yes ▼ No Eves	Shortness of Breath HEART Chest Pain	∏ Yes IV No Γ Yes Γ No.	Bones Joints Muscle	
Deafness Yes F No Tinnitus Yes F No Pain Yes F No Eves	HEART Chest Pain	厂 Yes ∏ No	Bones Joints Muscle	3
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Visual Complaint ☐ Yes ☑ No	Orthopnea	T Yes ♥ No ·	Endocrine	
Photophobia 📉 Yes 🔽 No 🦂	Dyspnea when Sleeping	☐ Yes IZ No	The second secon	A Commence of the Commence of
Inflammation Yes No	Dyspnea on Exertion	☐ Yes ☐ No	Allergic & Immu. His	
Discharge ☐ Yes ☐ No	WILCOUL OCKELE	FAI	Head	
	MUSCULOSKELE	to the state of th	Neck	
Rhinitis ▼ Yes □ No	Pain	☐ Yes ☐ No	NECK	
Sinusitis Yes No	Stiffness to	T'Yes T. No	Breasts	
Mouth and Throat	Extremities of Joints		Respiratory	
Sore Throat Yes 🔽 No 🦠	SKIN	Tare special first the	The same and the same of the s	
The state of the s	ONIN Rash	T Yes 7 No	Cardiovascular	Exit No-Sa
Bleeding Gums Yes No	Lumps	T Yes T No.	Gastromtestinal	A CARLON CONTRACTOR
Ulcers ☐ Yes 7 No Pann ☐ Yes 7 No	Easy Bruising	FYer IV No	The second second second	7.
			Gentourinary	
Neck	Pregnant	▼Yes 「No :	Neuro	Clear Use
Yesh Perm Post States	UNABLE TO RESPON	D	The state of the s	Ea

Figure Chapter 2: -5: Review of Systems Screen (Initial - Part 1)

(Image: review of systems.bmp)

TeleMed provides comprehensive groupings of all systems and allows the physician to move freely back and forth without the tedium of exiting through a number of screens. You only enter what is needed without being forced to enter unnecessary information. TeleMed then generates the appropriate level of documentation to maximize billing.

Past Medical History

Past Medical History			Active User J.E.Ross, MD
Patient Name Garbo, Greta Adm # 1895752 Pat	a 7564552	ss # 450-81-9873	Bed 02
▽ Anemia	Ear, Nose, Throat Di	1 Off Unehugarannia	0 Past Hospitalizations Recorded
[Asthma	Elevated Cholesterol		Sickle Cell Disease
Arthritis	Emphysema	Kidney Infections - Kidney Stones	Stroke
a book many	Eye Disease Fainting Spells	Liver Disease	Thyroid Disease
☐ Bleeding Disorder	Fainting speas	Linus	Tuberculosis
☐ Blindness ☐ Cancer	Gout	Measles, Mumps	Ulcers
Lance	[Headaches	Mental/Emotional Probl	가입니 소화가 보고 그 나에 나라고요요요요 내 연합했다면 하다. 한 연합니다니다.
	Head Injury	Mental libress	
Cerebral Palsy	Heart Altack	Mental Retardation	
Cinhois	T Heart Failure	Meningitis	None
Colitis	☐ Hepatitis	T Mononucleosis	시시 : [1] 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1
Congenital Heart Dis.	☐ High Blood Pressure	Panic Attacks/Anxiety	Other
☐ Deafness	T HIV+	Physical Disability	
☐ Diabetes	T Hives	✓ Pneumonia	factor (12.1)
Dialysis	I Irregular Heart Beat	Seizures/Epilepsy	
Past Surgical Histo	T Hernia Re	opair. Thyroid	None
C Angusysm C Cos		Tonsillectomy	Other
₩ Appendectory ₩ C-S	ection Hysterect	omy Transplant Cornea	Ottlei
T Back T Der	ntal T Knee	Transplant Heart	何 to boil Figure 2.1
Brain Exp	loratory [Lung	Transplant Kidney	in the last of the
☐ Breast ☐ Eye		Transplant Liver	결과 경기에 사용을 가끔 그는 누지나?
		Vascular Transplant Lung	Exit No-Save
☐ Carotid ☐ Hea		aser Tubal Ligation	Clear User
	art Catheles Sinus	☐ Remest Pa	st Medical Charts
Coronary Bypass F Her	moπhoid ∏⊆Spinal		e Been Requested Exit

Figure Chapter 2: -6: Past Medical History

(Image: past-med-history.bmp)

You can now look up a patient's past medical history without ever touching a stack of paper. Prior visits can be reviewed easily and quickly by identifying the patient by name, Social Security number, or medical record number.

Allergies

Demero) - súlio		
ACE Inhabitors	Cephalosporms	Novocan
Adhesive Tape	Codeine	Perscillin
Alcohol	Compazine	Phenothiazines
Antihistamines	Decongestants	Qunolones
Antiinflammatories	Demerol	Reglan
Aspinn	Dyazide	Steroids
Barbiturates	Erythromycin	Sulfa
Benzodiazepinės	HĆTZ	Tetracycline
Beta Blockers	lodine	Tetanus
Betadine	Lanosm	Theophyllin
Bronchodilators	Lidocaine	<u> Thurazine</u>
Calcium Channel Bockers	Morphine	Toradol Exit
	Muscle Relaxers	Valproic Acid
	Nitrates	X-Ray Dye Cle

Figure Chapter 2: -7: Allergies

(Image: allergies.bmp)

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STATE OF THE STATE

υ. Μ.β A patient's known allergies may be entered for this visit and/or retrieved from previous visits to help avoid medication incidents in therapeutics, prescriptions or where nurses "take off orders." When a patient enters the emergency department alone or unconscious, your medical staff has the immediate advantage of getting this vital information from previous visits. Drug allergies are listed in red on screens where medications are ordered or prescribed.

Family And Social Histories

a 1895752	Pat # 7564552		SS # 450-81-9873	Bed 02	
ex C Male • Female	Marital C Single C Married	그 일 사람 회사에 받을	Spouse & Children	□ Pipe	Smoke C < 1/4 PPD Amount C 1/2 PPD
Unselected	C Divorced	i C	Adult Children Minor Children	Cigars Non-Smoke	C 2 000
	C Separate C Unselect	ed	Parents Adult Roommate Significant Other	H Smoker, Alcohol or Drug elements	Unselect
		ſ	Alone Nursing Home	are other than Unselected or Nene Nen-Contributory	
ace Caucasian			Boarding Home Unselected	will become unchecked	Non-Contribute
lcohol ☐ Beer ☑ Wine	Frequency	1/Month Monthly	Drugs Amph	といい インリ 正常であり	Cs Guarantor
☐ Liqui		Weekly Daily	厂 Coca ∵ LSD	ine Cither	Insurance Employer/Conta
		All Day Unselected	ΓMarij	uana	Discharge
aubla Click as E	Pelinion To Select				
ouble Click on F	Religion To Select	<u> </u>			Exit No-Save

Figure Chapter 2: -8: Social History

(Image: social-history.bmp)

Vital clues to a patient's condition may be available by accessing the family or social history. Regardless of who collects the information, it is available to the entire staff.

Lab Requests And Results

m 8 1895752	Pat # 7564552	SS 8 450-81-9873	Bed 02	wasin nyaéta Basa Kabawa
how Labs Ordered		Requested by J.E.Ross, N	· · · · · · · · · · · · · · · · · · ·	
General CBC Urinalysis Blood Sugar ABG.'s Co-ossmetry Electrolytes SMA 7 SMA 13 SMA 15 SMA 20 ER Panel Cardiac Enzymes Cardiac Enzymes Liver Panel Hepatitis Panel Serum Pregnancy Usine Pregnancy Hematology CBC Sed Rate	Chemistry NA	Drug Screens/Levels Urme Brug Screen Serum Drug Screen Acetasmophen Aspirin Theophyllin Digusan Level Alcohol, Serum Dilantin Cultures/Micro Throat C and S Unine C and S	Blood Bank Type and Screen Type and Cross Units Whole Blood Crossmatched Type Specific Tuncrossmatched. Universal Domor Packed Red Blood Cells (PRBCs) Lumbar Puncture Fill: Grand S Fill: G	Blood Bank Chemistry Chemi

Figure Chapter 2: -9: Labs Ordered - General

(Image: labs-ordered.bmp)

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When tests are required from the lab, radiology or another department in the hospital, orders may be entered and printed for these tests. Once results are available, the patient's record is updated and the screen indicates the completion. At a glance, you can tell what is still outstanding.

Therapeutics/Procedures

Sterile Sheets Applied		Requested by J.E.Ross, MD	Weight
TV: NS at ml/hr on Pump Exit No-St	Sterile Sheets Applied Cool Sterile Water Applied to Sheet Cool Sterile Saline Applied to Sheet Sheet Sheet Sheet Sheet Sheet Saline Applied to Sheet Sheet Sheet Sheet Sheet Saline Applied Sheet She	Airway/Oxygenation Humidified 02 via Nasal Camrula et L/min 2	Fatimate 129 lbs 59 kg Patient Instruction Burns of F

Figure Chapter 2: -10: Therapeutics - Burns

(Image: burns.bmp)

TeleMed permits rapid, thorough documentation of all procedures and therapeutics performed. It allows physicians to instantly generate printed nursing orders.

Prescriptions

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. Type	Route	Frequency	Duration	Drug Name	
4 tab	po	1 time only	1 day	Keflet 500 MG	anen olem anderentesten 1980 olthur.
2 cap	pr S	q day	2 days	Generic	filia de la como
4 inch	03	bed	3 days	Cephalexin Ta	ıb
lozenge	od and	and tid	4 days		
ampule	ou	od Co	5 days	Drug Group	
packet	74 11 11 12 18 18 18 18 18 18 18 18 18 18 18 18 18	5 times daily	7 days		
supp	ad ad	q 3*	10 days	Drug Subgroup	The second of the second of the second
piece	au	g 3-4*	12 days	Drug Class	
implant	inhalations	q 3-6°	14 days	Drug Class	
patch	intranasal	q 3-12°	21 days		
bar	apply to affect area	q 4°	28 days	Quantity 10	
bottle	topically	q4-6°	30 days	Refula 0	Refills PRN
) gus	sublingual	q 4-8°		是可以被告诉的 。	
tsp	vaginal	95		Duration 5	Days
+ 1/2 tbs	as irrigation	q 6°		SIG (Use Option manually break in	Return to
CC J	transdemal	q 6-8		1 tab po bid	*** \$150 mag (4) = 100 \$10 mag (4)
mcq	M	g 6-12*		The public	
Ting Y	98 <u>2-1946 (v</u> 1944)	q 8°		300.3	
<u>am : 1</u>	subcutaneous	g 8-12*			
ml		q 12°		© Selection Pe	miltor
<u>miu //</u>		As Needed		C Dispense As	
TRU .					
					Clear I
unds-	Te add 1/2 to	the No. (i.e. 3-1/2) on "+1/2" then			Em

Figure Chapter 2: -11: Prescription Screen - Keflet

(Image: prescrip-keflet.bmp)

Writing prescriptions has never been easier or faster. You can select from your personal custom list of drugs, prescribing just the way you prefer, and with only three quick touches of the screen, your prescription is printed. Or you may expand your choices by entering the first few letters of the drug name, and TeleMed displays a comprehensive alphabetical listing. You can also view drugs by function classification to select the appropriate one. TeleMed lets you select or change the dosage, route, frequency and duration to fit the specific patient. Individual patient allergies are always displayed on the screen to avoid medication incidents.

Often patients fill their prescriptions away from the emergency department. Although instructions and warnings may be provided by the dispensing pharmacy, if someone other than the patient is getting the prescription filled, they may not have the same concerns or questions that the patient might. The prescription portion of the TeleMed system places the printed instructions in the patient's hands while they are still in the emergency department with staff members who know their condition and can answer their questions.

Referrals & Consultations

Refer To Patient Name Garbo, Greta Adm # 1895752 Pat # 7564552 SS	Active User J.E.Ross, MD # 450-81-9873 Bed 02
Look Up	
	More
Name Bebe T Newbirth	
Specialty OB-GYN	
Babies Are Us	
Address 1656 Avalon Circle	
Suite #344	Referral Log
City, St. Zip San Antonio, TX 78229	
Office Phone (210) 377-3366	
In House	Exit No Save
Appointment Date 09/10/96 Appointment Time	
Appointment in	
Call Today 1 Day 2 Days 3 Days 4 Day	5 Days 1 Week 2 Weeks Clear User

Figure Chapter 2: -12: Referrals & Consultations

(Image: refer-to.bmp)

With TeleMed you can log all calls and conversations with primary or consulting physicians, so they become a permanent part of the patient's record. A full directory of physicians is available instantly. The physician directory includes referral patterns so you can go directly to the right doctor. When the patient is referred, the exit instructions show the doctor's name, specialty, office address, phone and even appointment date and time if one has been made.

.The Medical Record

on tracked by this program, including dictation, ed, it will be reprinted with the latest information. e Final Patient Record has been printed, the patient tied only with password release. This printed record
e Final Patient Record has been printed, the patient
e Final Patient Record has been printed, the patient
e rimai radent Record has been princed tecord. tted only with password release. This printed record.
ock the patient record, and the patient will remain
nted record will be marked "Interim Patient Record.
Print Final Patient Record
Print Interim Patient Record
Pret Interior Patrati necasio
Clear
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Figure Chapter 2: -13: Patient Record Generator

(Image: patient-record-generator.bmp)

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When you have completed your care, the medical record is printed out in a clear, readable, plain English sentence format as if you had dictated it.

The Medical Record (continued)

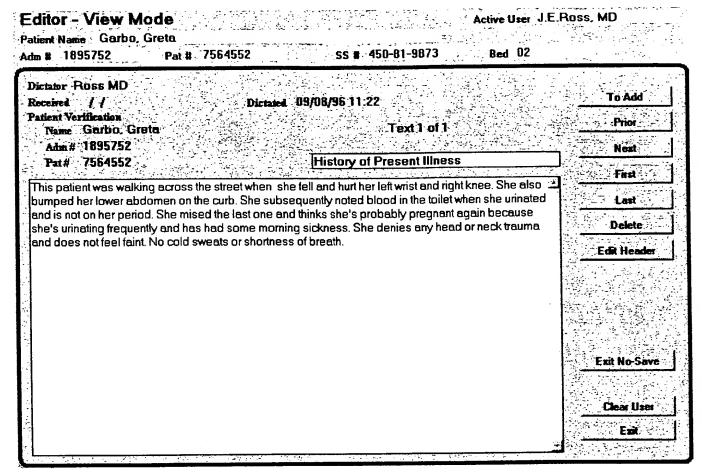


Figure Chapter 2: -14: Editor-View Mode

(Image: editor-view-mode.bmp)

If you wish to augment the record with dictation, TeleMed automatically integrates your dictation into the record.

Chapter 3: Getting Results With TeleMed

This chapter describes how to use TeleMed's data entry, retrieval and output functions.

TeleMed System Overview (All Users)

TeleMed System Security

The TeleMed system provides a security validation function. Personnel using the system must clearly demonstrate their identity using single and multiple passwords (ex. applying an electronic signature requires a second password) depending on the system configuration. The user's identity establishes the individual's "right" to use various functions. For example, physicians may be the only users given rights to generate prescriptions, nurses could have rights to implement various medical procedures, ward clerks might need rights to order labs, but records clerks may be limited to changing demographic information. After a certain period of inactivity, terminals revert to a "locked" status which requires re-entry of passwords, etc. in order to function.

Logging onto TeleMed

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TeleMed is configured to automatically start up when any bedside workstation boots-up (starts-up). If TeleMed has been shut down or your workstation is not set to automatically start TeleMed on boot-up, TeleMed can be re-started by double clicking the TeleMed Desktop Icon or by selecting it from the "Start" Menu at the lower left of your screen.

If you have the TeleMed Smartcard Option:

TeleMed's Smartcard option allows users to quickly log in and out of TeleMed with a credit card like device on which is stored your username and opening password.

- To log into TeleMed, insert your personalized Smartcard in the reader slot. TeleMed will validate your username and password open to the Active Patient List in which you will see your ED's "grease board" (reference Figure Chapter 3: -2: Active Patient List (main tracking screen) Highlights).
- To log out of TeleMed, extract your Smartcard from the reader, the system would complete any remaining operations and close down to a protect screen or screen saver.

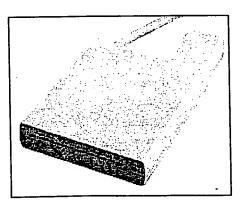


Figure Chapter 3: -1: Smart-card Reader

(Image: smartcard.bmp)

If you do not have the TeleMed Smartcard Option:

When TeleMed is started, it opens its Start-up Screen. If you are a registered user of TeleMed, your name will be placed on one of the user buttons. If you are required to use TeleMed and your name does not appear on this screen, contact your local TeleMed System Manager.

- To manually log into TeleMed, click on your name. You will be prompted for your password. Enter your password. TeleMed will validate your username and password then it opens the Active Patient List in which you will see your ED's "grease board" (reference Figure Chapter 3: -2: Active Patient List (main tracking screen) Highlights).
- To manually log out of TeleMed, click on the "Exit" button at the lower right corner of the TeleMed screen to save any information entered on the active screen and then click on the "Clear User" button located above the "Exit" button.

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TeleMed Main Tracking Screen

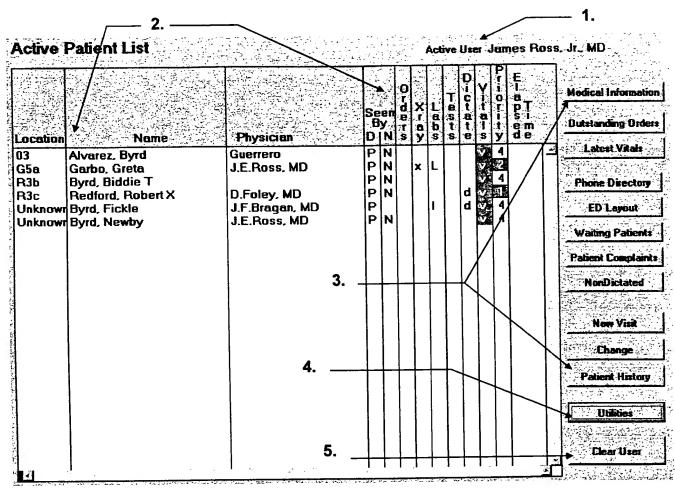


Figure Chapter 3: -2: Active Patient List (main tracking screen) Highlights

(Image: tm-2.bmp)

The "Active Patient List" provides you with quick access to a high level summary of your Emergency Department's current state. It is your Emergency Department's "main tracking screen" through which TeleMed helps you manage your ED.

It quickly answers the question: "What is happening in your ED?"

I.E...

- Who is here?
- Who is next?
- What are their vitals?
- Who should be made next?
- Where are they?
- How do I get there?

This "Active Patient List" screen performs five functions:

- 1. Identifies the "Active User" (upper tight corner of screen) logged into TeleMed at this workstation. This person should be you.
- 2. Provides a "Grease Board" listing:
 - Patient Location (within Emergency Department)
 - Patient Name

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- Attending Physician
- Patient Priority
- Color Coded Patient Order Status (refer to the following Grease Board Color Codes)
- 3. Provides access to clinician and patient information functions (right side of screen, buttons: "Medical Information" through "Patient History").
- 4. Provides access to System Management "Utilities" (right side of screen).
- 5. Provides user log-out function (lower right button: "Clear User").

Clicking on any button, other than the "<u>Utilities</u>" and "<u>Clear User</u>" buttons, will allow you to review, enter or modify patient information.

The "Clear User" button will log you out of TeleMed.

Clicking on the "Utilities" button will allow those with System Manager privileges to:

- Edit, add or delete users
- Edit the doctor drug prescription preference list
- Edit doctor drug order preferences (medications ordered to be given in ED)
- Edit Prephrased text

Grease Board Color Codes

- Black letters on Yellow -- No Alert
- Black letters on White -- Ordered
- White letters on Green -- Partially Filled or Back
- White letters on Peach -- Late
- White letters on Red -- Alert, Action Required
- White letters on Black -- All Are Filled or Back

TeleMed Main Patient Information Screen

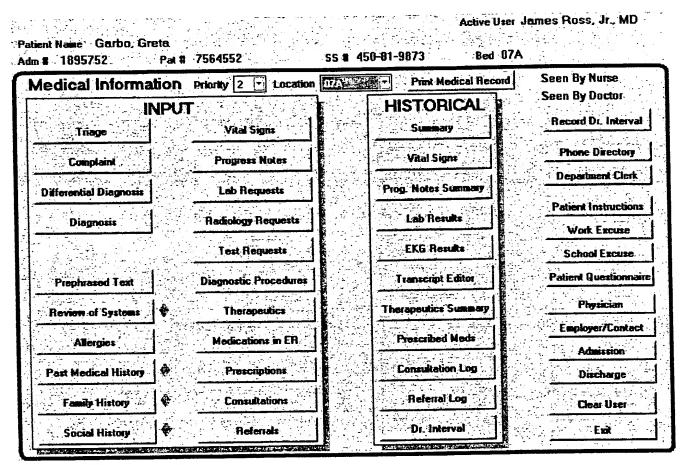


Figure Chapter 3: -3: Medical Information (main patient information screen)

(Image: medical-info.bmp)

The Medical Information screen displays the full range of TeleMed options, from entering complaints and diagnoses to writing prescriptions or printing work excuses, with which to medically document your patient.

Please note, there are 2 sides to the Medical Information screen.

One area is INPUT. All of the buttons in this section/box are for you to enter information in the patient's chart.

The other side is **HISTORICAL**. The buttons in this section/box allow you to review information entered in the patient's chart.

With a single touch of the screen, you can move painlessly through other screens to:

- capture a patient's history, enter vital signs, prescribe medications or give orders to others
- access/review recent and past patient's summaries, vitals, therapeutics, consultations and referrals.

Treat this as your main patient information screen.

It quickly answers "What is happening with your patient?".

General TeleMed Usage (All Users)

Mouse & Keyboard

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Using a mouse is usually easier and quicker than using a keyboard. Because of this, most procedures accomplished via TeleMed are done with a mouse (or touch screen if you have purchased that option).

Whenever you are instructed to "Click" on a TeleMed item/function, you will place the tip of the screen pointer of your mouse over that item and quickly press and release the left mouse button. Whenever you are instructed to "Double-click" on an item, you will place the tip of the screen pointer of your mouse over that item and "click" the left mouse button twice in rapid succession.

Keyboard usage is limited to the entering & deleting text in form fields (dialogue boxes) provided within TeleMed.

Touch Screen (optional)

With the Touch Screen option, users should equate "Click" to "One Touch" and "Double-click" to "Two Touches" in rapid succession.

Navigating / Changing Screens

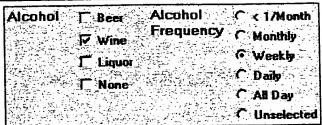
TeleMed offers four methods to navigate (or change) to/from function screens. All navigation is performed via on screen buttons:

1.	Specific function buttons Examples	New Patient Diagnosis Triage Complaints Print Triage Record
		These buttons can be located anywhere on the screen.
	Exit without saving informa- tion modified on this screen (but remain logged-in) Log out and save informa-	Exit No-Save This button is located at lower right corner of the screen.
	tion modified on this screen ("Clear User" always saves). Exit and save information	This button is located at lower right corner of the screen.
	modified on this screen	This button is located at lower right corner of the screen.

Using Menus

TeleMed utilizes three information menu option methods within its interface: Check box, Lists and Pull Downs. The following describes each.

Using Check box Menus



type menu. This type of menu allows the user to select multiple options, from one screen, simultaneously. Click on any check box will insert (or remove) a "√" or "." mark within the check box.

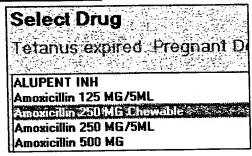
This figure is an example of a checklist

Figure Chapter 3: -4: Check box Menu

(Image: checkbox-menu.bmp)

Some check boxes are used when only one of the listed menu options can be selected (ex. Alcohol Frequency).

Using List Menus



a single item (in this case a patient) for which additional activity will be based upon (triage, complaints, diagnosis etc.). Sometimes double clicking on a list menu item will trigger a default additional activity.

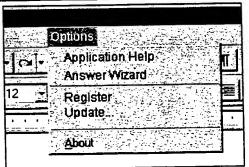
This figure is an example of a simple list type

menu. This type of menu allows the user to select

Figure Chapter 3: -5: List Menu

(Image: list-menu.bmp)

Using Pull Down Menus



This figure is a pull down (or Windows) menu that appeared when the menu bar option "Help" was selected. To open a pull down menu:

- 1. Move the mouse pointer so that it points to the name of the menu, and then click the left mouse button. This will pull the menu down.
- 2. Once the menu has been selected, click the menu item you want.

Figure Chapter 3: -6: Pull Down TeleMed uses very few of these. Menu

(Image: pull-down-menu.bmp)

Entering & Deleting Text In Form Fields (Dialogue Boxes)

The following screens are examples of the two types of form fields used in TeleMed.

The first sample of form fields (Last Name, Adm. #, etc) are examples of single line form fields. The second sample is an example of a multiline form field as used in "Edit View Mode".

A STATE OF THE STA	First Nam	
Last Palice		
Adm #	Pat #	
(Image: form-field1.bmp)		

Patient Verification Name Garbo, Greta	Text 1 of 1
Adm# 1895752 Pat# 7564552	History of Present Illness
This patient was walking across the bumped her lower abdomen on the cand is not on her period. She mised	street when she fell and hurt her left wrist and right knee. She also curb. She subsequently noted blood in the toilet when she urinated

Figure Chapter 3: -7: Typical Form Fields

(Image: form-field2.bmp)

TIPS:

- Before you can enter text in a form field, make sure it is made active by placing your mouse pointer over the field and clicking your mouse once. An active field will have a blinking "I" vertical cursor in it.
- Using the "Tab" key to switch between form fields allows you to work with just the keyboard and not have to switch to your mouse to move to another form field.

Printing

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Medical records are sent to your local printer when the "Print Medical Record" button is selected in the Medical Information screen (refer Figure Chapter 1: -1, just above HISTORICAL field). The "Print Medical Record" button will open TeleMed's "Patient Record Generator" screen from which you can print the following:

- Nursing Record
- Triage Record
- Dictation Record

- Financial/Insurance Record
- Final Patient Record
- Interim Patient Record

TeleMed Tracking System (All Users)

Overview

TeleMed assists you with managing your ED. The hub of these tasks is the "Active Patient List" screen. This section will focus on the ED tracking / management functions.

Alerts and Checks

TeleMed provides "medical condition" alerts and automatically places these where pertinent. For example x-ray orders on pregnant women include a "shield abdomen" warning. Drug allergies are listed in medication ordering and administration sections.

The following graphical symbols are used:

Symbol	Description	Usage
1	Red Check	Used to indicate that this TeleMed function has not been opened for this patient and no data has been entered
•	Red Diamond	Used to indicate that this TeleMed function has been opened for this patient. Once opened, the user can opt to not enter data and the diamond will appear upon exit
A Dangerous Condition Exists Systolic is below 80 Notity Doctor Tachina (Image: alert-icon.bmp)	Red Screens	A red screened window will pop up when certain type data is entered that requires immediate attention. Example: Vital signs are entered that are outside a specified "acceptable" range (ex. BP=50/20). Upon exiting the Vitals screen, a red pop-up window will open alerting the user to immediately contact a doctor

Table Chapter 3: -1: Alerts and Checks

Calling Up the "Grease Board"

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1. Log into TeleMed (refer to Logging onto TeleMed, page 29) to open the "Active Patient List". The "Grease Board" is located on this screen.

ocation	Name	Physician -	Se B D	en Y N	0-9B-8	XIBY	Тере	F 0 p − s	D-0-6-6	>0-6	Priority	Elapi.	Medical Information Dutstanding Order
	Alvarez, Byrd Garbo, Greta Byrd, Biddie T Redford, Robert X Byrd, Fickle Byrd, Newby	Guerrero J.E.Ross, MD D.Foley, MD J.F.Bragan, MD J.E.Ross, MD	P P P	Z Z Z Z		×		1 1	d d		4 4		Phone Orectory ED Leyout Westing Patients Patient Complaints NonDictated New Visit Change Patient History

Figure Chapter 3: -8: Active Patient List

(Image: tm-2.bmp)

Medical Information

- 2a. Select patient from Active Patient List by clicking on name then click the Medical Information button to update patient information.

 or
- 2b. Double Click the patient name in the Active Patient List to update patient information.

Either of these actions will open the Medical Information screen (refer to page 16, Medical Information (Main Patient Information Screen)).

Alternate access to this screen:

• Patient Order List or Patient Complaint List

Viewing Patients on the ED Graphic Layout

From the "Active Patient List" (your main tracking screen):

ED Layout

1. Click the Ed Layout button.

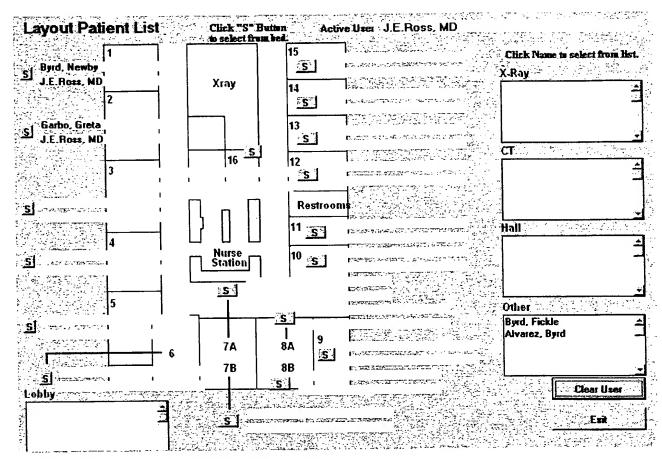


Figure Chapter 3: -9: Layout Patient List

(Image: layout-patient-list.bmp)

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2a. Click the S button next to the patient who's information you wish to update.

or

2b. Double Click the name you wish to update in the listed menus (Lobby, X-Ray, CT, Hall, Other).

Either of these actions will open the patient's Medical Information screen (refer to page 16, Medical Information (Main Patient Information Screen)).

Alternate access to this screen:

• Patient Order List or Patient Complaint List

Viewing Patients In the ED by Complaint

From the "Active Patient List" (your main tracking screen):

Patient Complaints

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1. Click the Patient Complaints button.

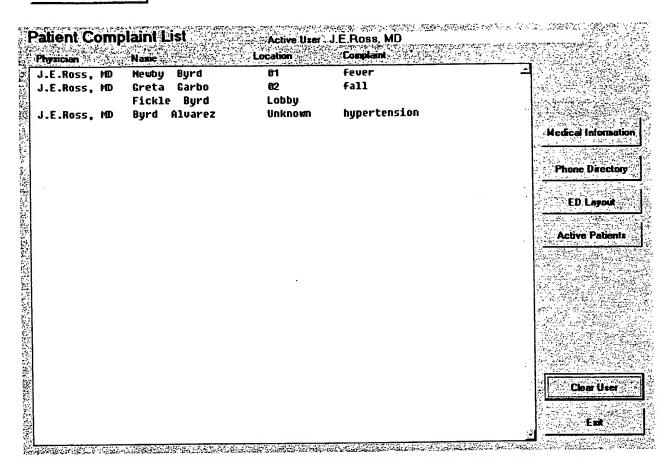


Figure Chapter 3: -10: Patient Complaint List

(Image: patient-complaint-list.bmp)



- 2a. Select patient from Active Patient List by clicking on name then click the Medical Information button to update patient information.

 or
- 2b. Double Click the patient name in the Active Patient List to update patient information.

Either of these actions will open the patient's Medical Information screen (refer to page 16, Medical Information (Main Patient Information Screen)).

Viewing Patients In the ED Waiting to be Seen by the Doctor

From the "Active Patient List" (your main tracking screen)

Waiting Patients

1. Click the Waiting Patients button.

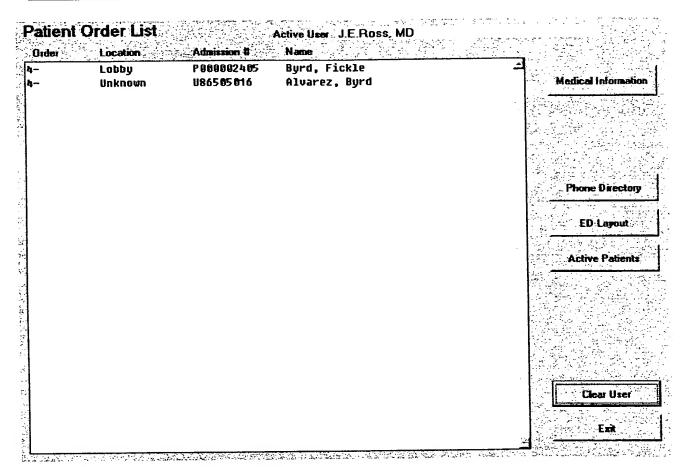


Figure Chapter 3: -11: Patient Order List

(Image: patient-order-list.bmp)

Medical Information

- 2a. Select patient from Active Patient List by clicking on name then click the Medical Information button to update patient information.

 or
- 2b. Double Click the patient name in the Active Patient List to update patient information.

Either of these actions will open the patient's Medical Information screen (refer to page 16, Medical Information (Main Patient Information Screen)).

Viewing Dictation Status of Patients In the ED

From the "Active Patient List" (your main tracking screen)

NonDictated

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1. Click the NonDictated button.

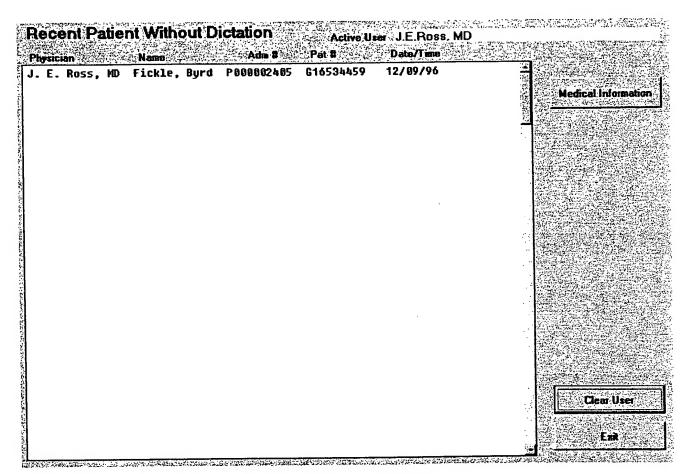


Figure Chapter 3: -12:Recent Patient Without Dictation

(Image: recent-patient-without-dictation.bmp)

Medical Information

- 2a. Select patient from Active Patient List by clicking on name then click the Medical Information button to update patient information.

 or
- 2b. Double Click the patient name in the Active Patient List to update patient information.

Either of these actions will open the patient's Medical Information screen (refer to page 16, Medical Information (Main Patient Information Screen)).

Viewing Outstanding Orders on Patients In the ED

From the "Active Patient List" (your main tracking screen)

Latest Vitals 1. Click the Outstanding Orders button.

ocation	ling Orders	- Name		Date		Order		
14 12 11 13	K226534752 K226534765 K226534749 K226534755 K226534753	Smith, Jones, Byrd, I Garbo, Ford,	Ken Newby Greta	11/22/96 11/22/96 11/22/96 11/22/96 11/22/96	15:65 14:54 15:10	H.A. J.E. M.H.	You MD	D
Orders ar	e removed in Pr	ogress N	otes under a spe	ific patient.				Clear User

Figure Chapter 3: -13: Outstanding Orders

(Image: outstanding-orders.bmp)

Adding New Patients

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Entering a New Patient Visit

From the "Active Patient List" (your main tracking screen)

New Visit 1. Click the New Visit button.

er the name or enter one of the patient numbers (hyphens in SS# are optional) k "Check Previous", if patient has previously visited the FD, select patient (double chick) attent has not visited the FD, enter all available information. ck "New Visit" Check if Previous Patient Check if Pa	st Name Smith	The second secon	First Name	Sale Address of Colors]. MI [] Generation	in Display
k "Check Previous", if patient has previously visited the FD, select patient (double click) attent has not visited the FD, enter all available information. It "New Visit" Check If Previous Patie Clear	m T	Pat#		P. P. C.	; DDB	11	
k "Check Previous", if patient has previously visited the FD, select patient (double click) attent has not visited the FD, enter all available information. It "New Visit" Check If Previous Patie Clear		ar one of the nation	uninhers divolens in	SS# are opti	oual)		Close Pation
atient has not vivited the KD, enter all available information. ck "New Vivit" Check If Previous Patie	rer the name or end ick "Check Previou	er one or the patient is: if patient has pr	eviously visited the E	D, select pari	ent (double	click)	Cisal Fateri
Check If Previous Patte	patient has not visit	ed the KD , enter all	available information		(1)		
Clear	ick "New Visit"						
Clear							
				•		Check If Previo	ous Patient
				4			
					AT 45-12		
							Clear Use
Lanking #							Albertonic Santa a Sala
				Linking			Est

Figure Chapter 3: -14: New Visit (Patient) Entry Screen

(Image: new-visit1.bmp)

3. Enter the patient's First Name, Last Name, Middle Initial, Generation and Date of Birth (DOB).



4. Click on the Check if Previous Patient button. TeleMed will search for any previous visits by this patient that were logged into TeleMed.

Entering a New Patient Visit ---- Previous Visit Entry Found

100			
1 7	Nes	Visit	
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- 5a. If previous visits are found, double click on the correct visit to complete the patient number (and any missing name information).
- 6a. Click on the New Visit button

TeleMed will now bring you to the Medical Information screen

		Active User J.E.Ross	MD	is valentiiseensattiatikki Tooti ei en thiskeestil	en <mark>u verusenes</mark> Go Gerenaldones
Last Name Smith	Fust Name	Christina	MI	Generation	
Adm #	Pat 8 F25640236	55 # L		DOB 01/18/1959	
	one of the patient numbers				ear Patient
If patient has not visited Click "New Visit"	, if patient has previously vi I the ED, enter all available	information.	ur (dor	ble ch(k).	
·Name 总有与原则是是此实	DOB Part	Last Discharge		New Visi	
					Clear User
		Linking t			F

Figure Chapter 3: -15: New Visit (Patient) Entry Screen after previous visit has been selected

(Image: new-visit2.bmp)

Entering a New Patient Visit ---- No Previous Visit Entry Found

14. #Sic	534574.CV	245000	ni meren	نات
19 60			44.	
Selec	t Provios	a or No	» Patie	ŧ,
2. 2.20	A delta	3.0	12.49	
1.0	1.000		77	7.0

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- 5b. If no previous visits were logged into TeleMed, the name list will remain blank.
- 6b. Click the Select Previous or New Patient button

			Active Use	J.E.Ros	s, MD		म्युक्तसम्बद्धान्त्रसम्बद्धाः वृ
Last Name Bitsfik		First Name		Standard Standard Co.] M [Generation	
Adm 8	Pat #		SS #		00	B //	
	enter one of the pa	rient umphere	livnhanc in S	S≖ are ont	ional)		ear Patient
nrer the haine of Click "Check Prev	ions", if patient h	ident munders.	sited the ED	select pat	ent (double		
	isited the ED, ente						
Click:"New Visit;							
Name	DOB.	Pet 8	Last Discharg	je //		elect Previous or	Nam Patient
			:				
				100			
2 0 1							
							Clear User
				Linking	#		rangan dan kecamatan dan k Kecamatan dan kecamatan da
# # # # # # # # # # # # # # # # # # #							Em
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Figure Chapter 3: -16: New Visit (Patient) Entry Screen

(Image: new-visit3.bmp)

7. TeleMed will now bring you to the Medical Information screen.

Tips and Hints: Adding New Patients

- There is no need to capitalize the first letters of names or initials. TeleMed will capitalize these letters automatically.
- When entering date of birth (DOB) year information, TeleMed will automatically interpret 70 as 1970.
- The Select Previous or New Patient button can be used after entering just the last name of a patient. Note, the search results may provide a lengthy list of past patients that share the same last name. Additional name information (first name, middle initial, generation and date of birth) will provide a more concise search.

Moving Patients to Different Location

From the "Active Patient List" (your main tracking screen)

1. Select a patient from the "Grease Board" (list menu).

Medical Information

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- 2. Click the Medical Info button.
- 3. Click the Location pull down menu and select new location.

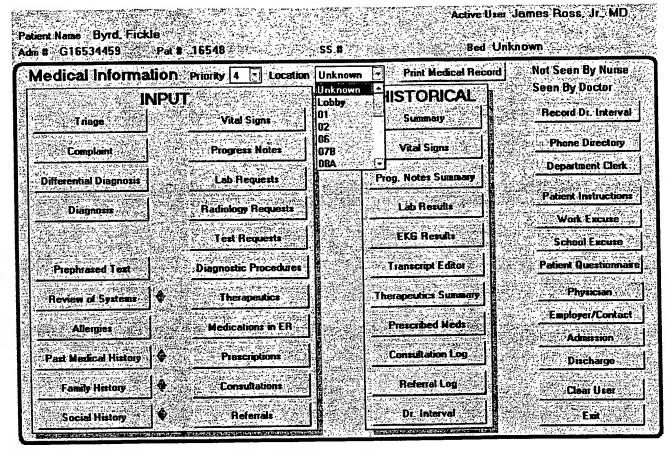


Figure Chapter 3: -17: Changing Patient Location

(Image: med-info-location.bmp)

Exit

Changing Acuity of Patients

From the "Active Patient List" (your main tracking screen)

1. Select a patient from the "Grease Board" (list menu).

Medical Information

Click the Medical Information button.
 Click the Priority pull down menu and select priority.

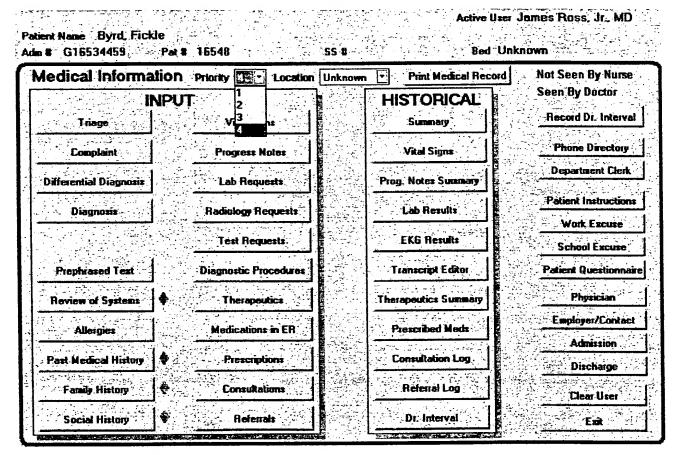


Figure Chapter 3: -18: Changing Patient Priority (acuity)

(Image: med-info-priority.bmp)

Modifying Patient Tracking Numbers

From the "Active Patient List" (your main tracking screen)

- 1. Select a patient from the "Grease Board" (list menu).
- Change

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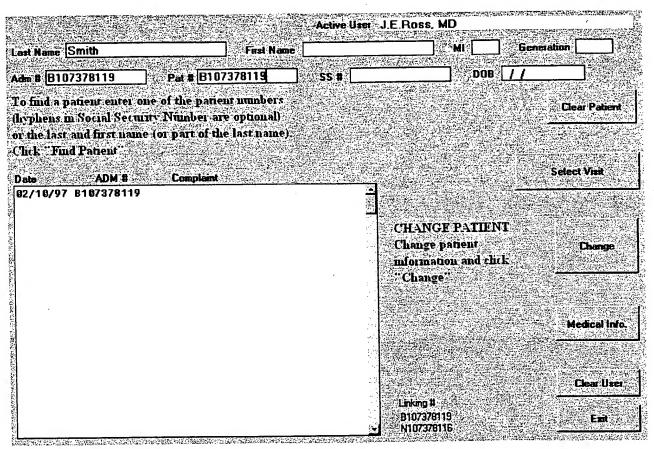
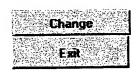


Figure Chapter 3: -19: Modifying Patient Tracking Number

(Image: change-pat-no.bmp)



- 3. Modify (edit) the number in the Patient Tracking number field.
- 4. Click the Change Button on this Screen.
- 5. Click the Exit button to save updated patient information.

Looking Up Previous Emergency Visits

From the "Active Patient List" (your main tracking screen)

1. Select a patient from the "Grease Board" (list menu).

Medical Information

2. Click the Medical Information button.

Patient History

3. Click on the Patient History button at the right of screen. (all prior visits to the ED will be listed)

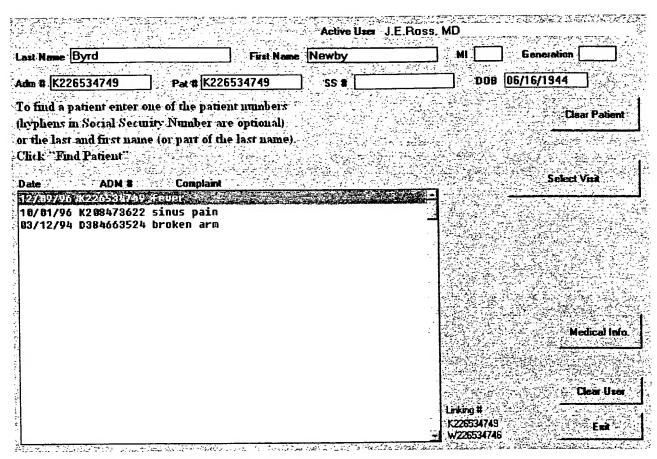


Figure Chapter 3: -20: Previous Emergency Visits

(Image: patient-history-er0358.bmp)

5. Double-click on the visit desired

Medical Information

6. Click on the Medical Info. button. (At this point, you are brought to the Medical Information Screen for the selected past ED visit.)

Click on the Summary button to review the record of that visit. (page 218)

Click on the Print Medical Record button then Print Interim Patient Record for a printout of the previous visit. (page 37)

Patient Information

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Adding Patient Demographic Information (Name, Address Etc.)

From the "Active Patient List" (your main tracking screen)

Select a patient from the "Grease Board" (list menu).

Medical Information

2. Click the Medical Information button.

Admission

3. Click on the Admission button at the right of screen.

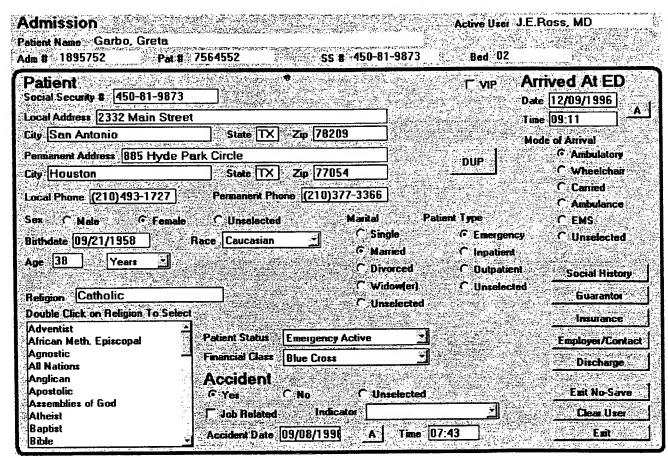


Figure Chapter 3: -21: Admission

(Image: admission.bmp)

4. Click on check boxes and form fields to complete as appropriate.

NOTE: The DUP button allows you to <u>duplicate</u> the Local Address in the Permanent Address fields. The A button will automatically insert the <u>actual</u> (current) time and date.

Exit

Adding Guarantor Information

Guarantor

From the "Active Patient List" (your main tracking screen)

1. Select a patient from the "Grease Board" (list menu).

Medical Information 2. Click the Medical Information button.

Admission 3. Click on the Admission button at the right of screen.

4. Click on the Guarantor button at the right of screen.

Jones, John J Jr			Guarantor P
123 Main Street			
Anytown	State AR Zip	72300	
hone 123-4567		Sex G Male	
		C Female	
123-45-6789		C Unknown	
n		UIMINHI	
rantor Employm	ient		
rantor Employm	nent -		Admissi
	nen t		
			Guaran
rantor Employm	nent State Zo		Admissi Guaran Insuran
			Guaran Insuran Employer/C
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			Guara Insura Employer/
			Guara Insura Employer/ Disch
			Guarar Insura Employer/A Dische
			Guaran

Figure Chapter 3: -22: Guarantor

(Image: guarantor.bmp)

4. Click on check boxes and form fields to complete as appropriate.

NOTE: The Guarantor Patient button allows you to duplicate the Permanent Address fields from the Admission screen.

Exit

Adding Insurance Information

From the "Active Patient List" (your main tracking screen)

1. Select a patient from the "Grease Board" (list menu).

Medical Information

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ege ege 2. Click the Medical Information button.

Admission

3. Click on the Admission button at the right of screen.

Insurance

4. Click on the Insurance button at the right of screen.

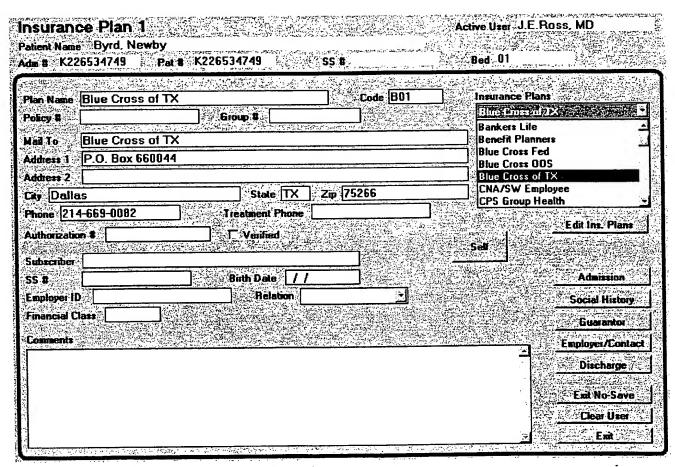


Figure Chapter 3: -23: Insurance Plan (1)

(Image: insurance-plan-1.bmp)

4. Click on check boxes and form fields to complete as appropriate. NOTE: The Insurance Plans pull down menu lists all current insurance plans which have been entered in TeleMed. Selecting one of these will automatically load most of the fields. Click on the Edit Ins. Plans button to add new/modify plans.
The Self button allows you to duplicate any appropriate patient's information currently

loaded in the Admission screen.

Adding Employer/Contact Information

From the "Active Patient List" (your main tracking screen)

1. Select a patient from the "Grease Board" (list menu).

Medical Information

2. Click the Medical Information button.

Employer/Contact

3. Click on the Employer/Contact button at the right of screen.

B277366719 Pat#	B277366719 ss # 123-45	-6789 Bed Unknown
mployer		
ddress		
ity	State Zip	
mployee Occupation		
/ork Telephone		
aployee Supervisor		
		Admission
ocal Contact/Neares	t Relative	
lame		Social History
ddress		Guarantos
ity	State Zip	Insurance
Vork Telephone	Home Telephone	Discharge
a di ka <u>iste di Partin da Kal</u>		Exit No-Save
Relation		Clear User

Figure Chapter 3: -24: Employer/Contact

(Image: employer-contact.bmp)

- 4. Click on form fields to complete as appropriate.
- Exit
- 5. Click the Exit button to save updated patient information.

Assigning/Changing ED Physician

From the "Active Patient List" (your main tracking screen)

1. Select a patient from the "Grease Board" (list menu).

Medical Information

2. Click the Medical Information button.

Physician

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3. Click on the Physician button at the right of screen.

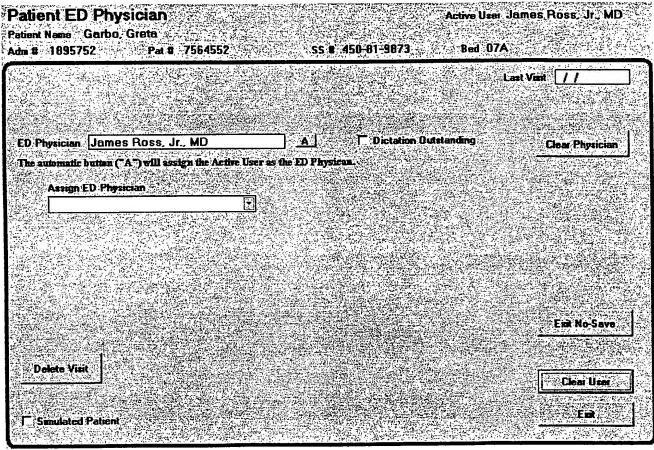


Figure Chapter 3: -25: Patient Ed Physician

(Image: patient-ed-physician.bmp)

4. Click on form fields to complete as appropriate.

Exit

Tips and Hints: Patient Information:

- There is no need to capitalize a patient's first letters or initials. TeleMed will capitalize these letters automatically.
- Any of the following screens provides access to each other:

Admission

Discharge

Employer/Contact

Guarantor

Insurance

Social History

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Discharging, Admitting or Transferring Patients from the ED

From the "Active Patient List" (your main tracking screen) 1. Select a patient from the "Grease Board" (list menu). 2. Click the Medical Information button. **Medical Information** 3. Click on the Discharge button at the right of screen. Discharge Active User J.E.Ross, MD Discharge Patient Name Smith Bed Unknown Pat # B107378119 Adm # B107378119 Released From ED By Admit To Hospital T Admitted to ICU . A ■ Sent to Outpatient/OR Admitted to Hospital Maternity Unit Patient Expired Discharge Condition Admitted 23 Hr Obs Patient Expired [Improved Admission Date / T Fair ☐ Stable Date Admission Time Time Poor ☐ Unstable Admitted To Doctor Released From ED **ED Physician** Date // Admission Time . - Social History ☐ Discharged Transferred Guarantor Managed Care Denial F Bed Was Used Insurance Left Without Being Registered Employer/Contact Active Patient Left Without Seeing Physician Cinactive Patient, Hold To Complete Record Left Before Receiving Instructions Exit No-Save C Hold Room For Cleaning Refused Admission Clear User C Inactive Patient (Removes From Listing) Left Against Medical Advice Exit '

Figure Chapter 3: -26: Discharge

(Image: discharge.bmp)

4. Click on check boxes and form fields to complete as appropriate.

NOTE: The A button will automatically insert the actual date and time in the "Released From ED" or your name in "Release From ED By" sections.

TeleMed Triage (Nurses)

Entering/Modifying Triage Information

From the "Active Patient List" (your main tracking screen)

1. Select a patient from the "Grease Board" (list menu).

Medical Information

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2. Click the Medical Information button.

Triage

Click on the Triage button in the INPUT section.

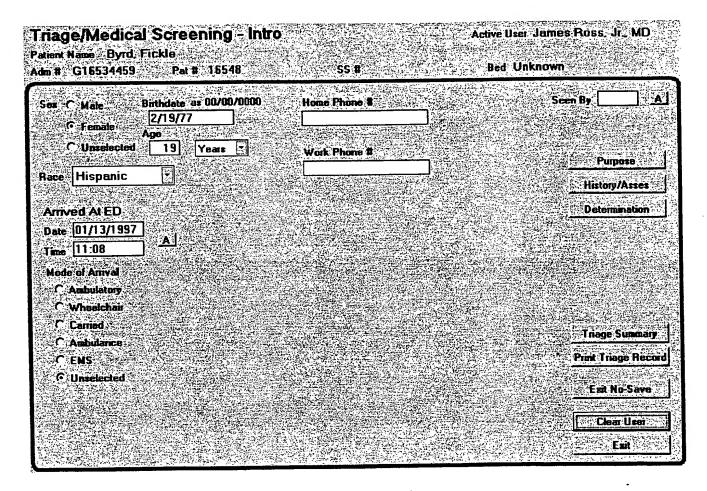


Figure Chapter 3: -27: Triage/Medical Screening - Intro

(Image: triagemed-screen-intro.bmp)

4. Click on check boxes and form fields to complete as appropriate.

Entering/Modifying Triage Information (continued)

age/Medical Screening - Purpose ent Name Byrd, Fickle 14 G16534459 Pat # 16548	SS 8	Active User Jame Bed Unknown	
Awake Alert Attentive.		Date and Time of Injury or Onset Enter value for	
Bleeding Controlled Triage Phrase I	14 74 1	gray butto	
Skin W/D, Pink Nail, 2 Sec Refill Triage Phrase I		Min. Ago	Date of Injury or (
Normal Appetite Triage Phrase I		A Tours of the second	05/20/97
For Future Use Triage Phrase I Ox3 Triage Phrase I		Hours Ago	Time of Injury or (
0x3 Triage Phrase I		Today	
Family Member States Triage Phrase	그 문의 기계하다 그 그 그 그 그 그 그 그 그 그 그 그 그 그 그 그 그 그 그	Yesterday	
No Severe Pain Triage Phrase		2 Days Ago	
No Respiratory Distress	the state of the s	Z Days Augo	Intro
No Deformity Triage Phrase		Days Ago	Complaints
No Swelling Triage Phrase		1 Week Ago	and to a decrease the left of the
Except at Injury Triage Phrase		2 Weeks Ago	History/Asse
No Fever at Home Triage Phrase			Determination
No Nausea, Vomiting or Diarrhea	Key	1 Month Ago	
No Loss of Consciousness Triage Phrase	Key	Months Ago	Triage Summ
No Neurovascular Deficit. Triage Phrase	Key	Years Ago	e e establica de la
Triage Phrase Key			Print Triage Re
Triage Phrase Key			

Figure Chapter 3: -28: Triage/Medical Screening - Purpose

(Image: triage-med-screen-purpose.bmp)

6. Click on check boxes and form fields to complete as appropriate.

Entering/Modifying Triage Information (continued)

History/Asses

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7. Click the History/Asses. button to continue entering patient information.

L'Avadable None		the state of the s	ormant
evious Meds of Available	E	EDC 11	
None 1		Gestation Wks	Intro
	Last Tet	Pregnancies (total)	Purpose
Treatment Prior To Arrival	C.Less Than 5 Years	Г.4. ▽ 5 or More	Allergies
│ None │ Sting │ C-Collar │ Splint	C 5 - 10 Years	Births (previous) □ □ □ □ □ 2 □ 3	Post Med Histor
☐ Backboard ☐ Dressings ☐ Elevated	C 10 Years +	□ 4 ☑ 5 or More	Social History
□ lice □ 02 □ □ Liters	© Unselected	Abortions Spontaneous □ 0 □ 1 ▼ 2 □ 3 or More	Vitals
N	Γ Up To Date	Abortions Therapeutic	Assessment
Other	∏:Not Up To Date	. □ 0 = □ 1 : □ 2 : □ 3 or More	Determination
	□ Diabetic		Exit No-Save

Figure Chapter 3: -29: Triage/Medical Screening - History/Assessment

(Image: triage-med-screen-history-assess.bmp)

8. Click on check boxes and form fields to complete as appropriate.

Entering/Modifying Triage Information (continued)

__ Determination -

9. Click the History/Asses. button to continue entering patient information.

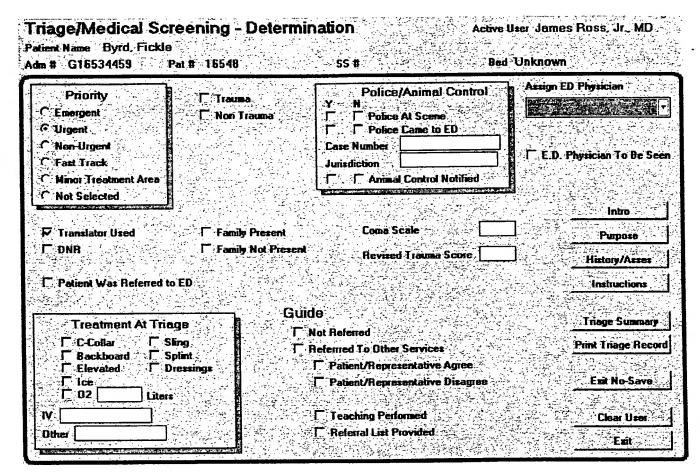


Figure Chapter 3: -30: Triage/Medical Screening - Determination

(Image: triage-med-screen-determination.bmp)



- 8. Click on check boxes and form fields to complete as appropriate.
- 9. Click the Exit button to save updated patient information.

Printing and Viewing Triage Summary

From the "Active Patient List" (your main tracking screen)

1. Select a patient from the "Grease Board" (list menu).

Medical Information

2. Click the Medical Information button.

Triage

3. Click on the Triage button in the INPUT section. [brings you to Triage (screen) 1]

Triage Summary

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757. 459 4a. Click on Triage Summary button to view.

or

Print Triage Record

4b. Click on Print Triage Record button to print.

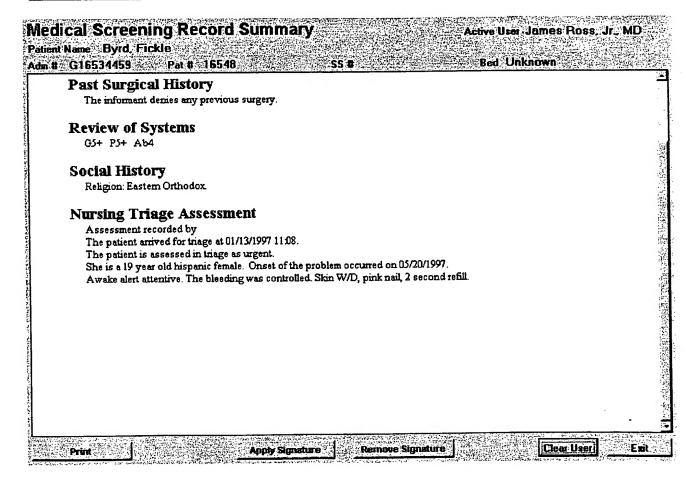


Figure Chapter 3: -31: Triage Summary

(Image: triage-summary.bmp)

TeleMed User's Guide

Tips and Hints: Triage:

In History/Assessment, ...

- if the patient is a female of childbearing age, you need to enter the Last Menstrual Period in the LMP field (Example: 10/20/96 or 10/20/1996).
- click once on the box (Pregnant), in center of screen, if the patient is pregnant. TeleMed will automatically calculate the EDC and weeks of gestation. You should also enter the patient's history below for Gravida, Para, and Abortions.
- Please note if a patient is entered as a male you will not be able to enter an LMP.
- you can type in the physician's name or look it up in your phone directory by clicking once on **Physician List.** By typing the first 2 to 3 letters of the physician's name, the list will scroll down to the names with the same first letters. Highlight the correct physician by clicking on it once.

In Intro, ...

• Clicking on the "A" button will change the time and date to the current time and date. The patient's time of arrival defaults to the time the patient was entered (New Visit) in the computer.

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TeleMed Basic Patient Clinical Information (Doctors and Nurses)

Chief Complaints

Entering/Modifying Chief Complaint and Additional Complaints (std. menus)

From the "Active Patient List" (your main tracking screen)

1. Select a patient from the "Grease Board" (list menu).

Medical Information

2. Click the Medical Information button.

Complaint

3. Click on the Complaint button in the INPUT section.

[brings you to the Complaint-Non-Pain screen]

Complaint - Non-Pain Active User J.E.Ross, MD						
Patient Name Garbo.	Greta	and Table 11 and the second the second the second s				
Adm # 1895752	Pat # 7564552	SS # 450-81-9	1873 Bed 02			
Complaint 1 of	1 Previous Next	Add Clear C	omplaint	Non-Pain		
fall	3 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1					
				Pain		
				Trauma		
Abdominal Distention	Edema/Generalized	Lethargy	Sickle Cell Crisis	Psychiatric		
Abscess	Edema/Localized	Memory Loss	Skin Infection	Rechecks		
Allergic Reaction	Fever (Adult)	Miscarriage	Stridor	necnecks		
Altered Mental Status		Nasal Cong/Disc	Stroke			
Anxiety	Hematemesis	Nose Bleed	Syncope/Fainting			
Appetite Loss	Hematuria 🦈	Oral Lesion(s)	Tachycardia			
Asthma	Hemoptysis	Overdose	Thirst/Polydipsia	自然扩大的数数		
Behavior Change	Hemorrhoids	Palpitations	Tennîtus 🗁 🤻			
Cardiac Arrest	Hypertension	Paresthesias	Unconsciousness			
CHF	Hyponlycemia	Possoning	Unnary Retention	Complaint =		
Congestion/Nasal	Hypotension	Polyuna	Vaginal Bleeding			
Constipation	Indigestion	Rash	Yaqmal Discharge	Diff. Diagnosis		
Cough	Influenza	Rectal Bleeding	Vertigo			
Decubitus Ulcers	Intexication	Red Eye	Vision Disturbance	Final Diagnosis		
Diamhea	- Itching	Respiratory Failure	Vomiting/Nausea			
Dizzy	Jaundice	Seizure	Weakness	Clear User		
DKA/Hyperglycemia	Labor	Sexually Trans Disease	Weight Loss			
Dyspnea	Lesion/Growth	Shock	Wheezing	Exit		

Figure Chapter 3: -32: Complaint - Non-Pain (Image: complaint-non-pain.bmp)

Alternate access to this screen:

• Differential Diagnosis and Final Diagnosis

Entering/Modifying Chief Complaint and Additional Complaints (std. menus) (cont.)



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- 4. Go to (click) the appropriate Complaint category (if other than Non-Pain); IE. Pain, Trauma, Psychiatric or Rechecks.
- 5. Select complaints by clicking on the appropriate complaint buttons.



6. Use the Add button to enter any additional complaints (note the "Complaint 1 of 1" top left of screen maintains a count of complaints).

Note: A complaint can be manually entered (in form field) if it is not currently listed on any of the TeleMed complaint screens' buttons.



Note: Use the Next and Previous buttons to review currently entered Complaints.



Note: If you wish to remove a complaint you have entered, use the Clear Complaint button.



Entering/Modifying Chief Complaint and Additional Complaints (manual)

From the "Active Patient List" (your main tracking screen)

1. Select a patient from the "Grease Board" (list menu).

Medical Information

- 2. Click the Medical Information button.
- 3. Click on the Transcript Editor button in the HISTORICAL section.
- 4a. Entering a new Chief Complaint entry:

To Add

- Click on To Add button.
- Open the pull down menu and select "Chief Complaint".

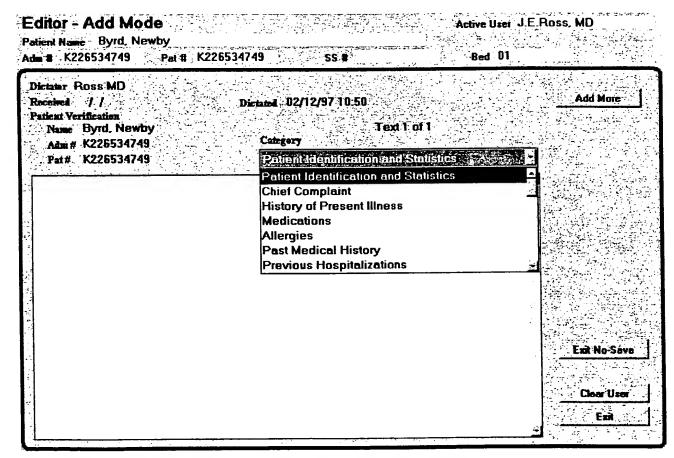


Figure Chapter 3: -33: Chief Complaint (in Editor Add Mode)

(Image: editor-add-mode-1.bmp)

Entering/Modifying Chief Complaint and Additional Complaints (manual) (continued)



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- 4b. Modify an existing Chief Complaint entry:
 - Click on Next / Prior (or First / Last) buttons to locate Chief Complaint.
- 5. Click on the multiline form field to manually add or modify any text, or, click on the Delete button to remove the selected entry.

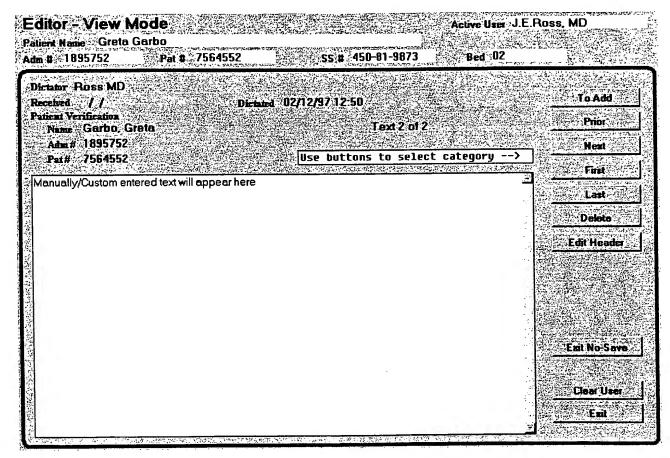
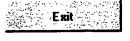


Figure Chapter 3: -34: Editing Manual/Custom Medical Record

(Image: editor-view-mode-generic.bmp)



Viewing Current Chief Complaint(s)

From the "Active Patient List" (your main tracking screen)

1. Select a patient from the "Grease Board" (list menu).

Medical Information

2. Click the Medical Information button.

Summary

3. Click on the Summary button in the HISTORICAL section. [brings you to the Medical Record Summary]

Medical Record Summary Patient Name Garbo, Greta Adm 8 1895752 Pat # 7564552 Bed G5a **General Information** Home phone: (210)377-3366. Work phone: (800)496-7547. The informant is the patient and EMS. Chief Complaint The patient's first complaint is fracture, left ankle. The patient's second complaint is hematuria. History of Present Illness Onset of the problem occurred at approximately 12:10 on 09/18/97. This patient was walking across the street when she fell and hurt her left wrist and right knee. She also bumped her lower abdomen on the curb. She subsequently noted blood in the toilet when she urinated and is not on her period. She mised the last one and thinks she's probably pregnant again because she's urinating frequently and has had some morning sickness. She denies any head or neck trauma and does not feel faint. No cold sweats or shortness of breath. Allergies Demerol, sulfa, Reglan Medications Current medications: None. Past Medical History Patient's physician: George Arrabire. Her last tetanus shot was between 5-10 years ago. Tetanus is not up to date. Past medical history includes: anemia, back injury and pneumonia. Feb Apply Signature

Figure Chapter 3: -35: Medical Record Summary

(Image: medical-record-summary.bmp)

4. Click the Scroll Bar to view additional information.

Exit

5. Click the Exit button to return to the Medical Information screen.

Tips and Hints: Chief Complaint:

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- The Prephrased Text function (accessed from the Medical Information screen) provides an alternative means of entering customized, menu based Chief Complaints text into the Medical Record. Go to page 78, "Prephrased Text for the Medical Record", for more information on the use of Prephrased Text.
- If the complaint you are looking for is not on any of the screens, you type it in the data field. Always try to choose a complaint from the screens. You can change the wording of the complaint or add to it after choosing it by clicking in the data field once and typing in the information you want.

History of Present Illness

Entering/Modifying History of Present Illness (manual)

From the "Active Patient List" (your main tracking screen)

1. Select a patient from the "Grease Board" (list menu).

Medical Information

Transcript Editor

To Add

- 2. Click the Medical Information button.
- 3. Click on the Transcript Editor button in the HISTORICAL section.
- 4a) Entering a new History of Present Illness entry:
 - Click on To Add button.
 - Open the pull down menu and select "History of Present Illness".

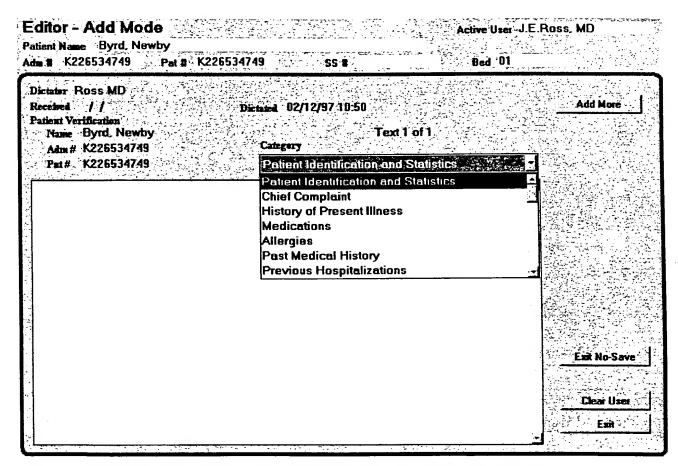


Figure Chapter 3: -36: History of Present Illness (in Editor Add Mode)

(Image: editor-add-mode-1.bmp)

Entering/Modifying History of Present Illness (manual) (continued)



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- 4b. Modify an existing History of Present Illness entry:
 - Click on Next / Prior (or First / Last) buttons to locate History of Present Illness.
- 5. Click on the multiline form field to manually add or modify any text, or, click on the Delete button to remove the selected entry.

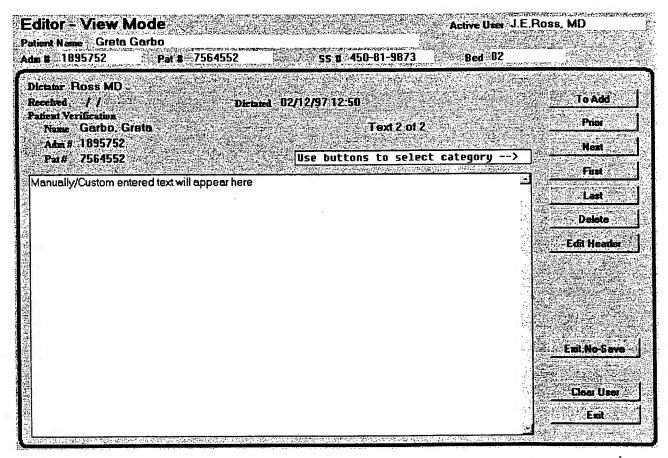


Figure Chapter 3: -37: Editing Manual/Custom Medical Record

(Image: editor-view-mode-generic.bmp)

Exit

Viewing History of Present Illness

From the "Active Patient List" (your main tracking screen)

1. Select a patient from the "Grease Board" (list menu).

Medical Information

Summary

2. Click the Medical Information button.

3. Click on the Summary button in the HISTORICAL section. [brings you to the Medical Record Summary]

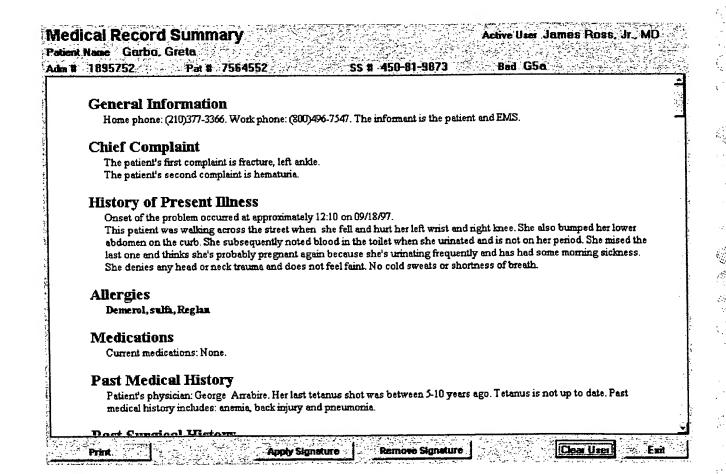


Figure Chapter 3: -38: Medical Record Summary

(Image: medical-record-summary.bmp)

4. Click the Scroll Bar to view additional information.

5. Click the Exit button to return to the Medical Information screen.

Tips and Hints: History of Present Illness:

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• The Prephrased Text function (accessed from the Medical Information screen) provides an alternative means of entering customized, menu based History of Present Illness text into the Medical Record. Go to page 78, "Prephrased Text for the Medical Record", for more information on the use of Prephrased Text.

Prephrased Text for the Medical Record

Entering Prephrased Text in the Medical Record (local menus)

From the "Active Patient List" (your main tracking screen)

1. Select a patient from the "Grease Board" (list menu).

Medical Information

2. Click the Medical Information button.

Prephrased Text

3. Click on the Prephrased Text button in the INPUT section.

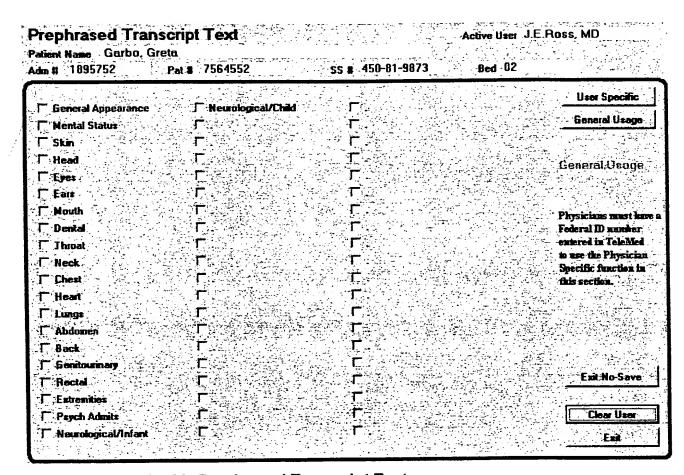
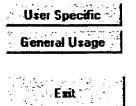


Figure Chapter 3: -39: Prephrased Transcript Text

(Image: prephrased-transcript-text.bmp)



- 4. Click the User Specific or General Usage buttons to view your user specific or ED wide Prephrased Text.
- 5. Select applicable Prephrased Text from the check box menu.
- 6. Click the Exit button to return to the Medical Information screen.

Modifying/Deleting Prephrased text in the Medical Record

From the "Active Patient List" (your main tracking screen)

1. Select a patient from the "Grease Board" (list menu).

Medical Information

Transcript Editor

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- 2. Click the Medical Information button.
- 3. Click on the Transcript Editor button in the HISTORICAL section.
- 4. Click on Next / Prior (or First / Last) buttons to locate Medical Record category where Prephrased Text is placed.
- 5. Click on the multiline form field to manually add, delete or modify any text.

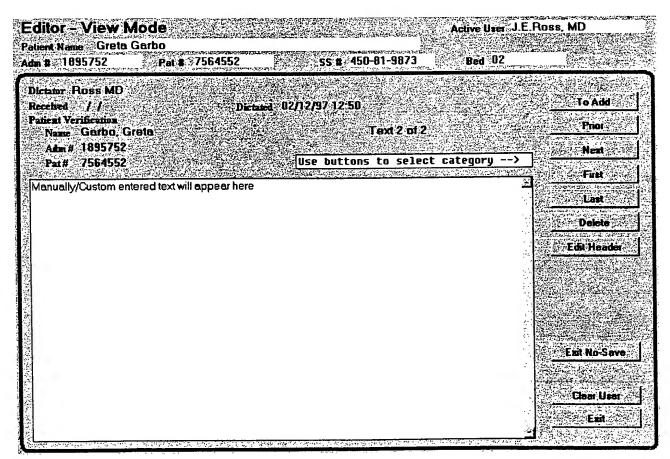


Figure Chapter 3: -40: Editing Manual/Custom Medical Record

(Image: editor-view-mode-generic.bmp)

Exit

Tips and Hints: Prephrased Text:

- <u>The Prephrased Text function</u> (accessed from the Medical Information screen) provides check box menus (User Specific and General Usage) for entering a variety of locally customizable Medical Record categories:
 - Patient Identification and Statistics
 - Chief Complaint
 - History of Present Illness
 - Medications
 - Allergies
 - Past Medical History
 - Pervious Hospitalizations
 - Past Surgical History
 - Review of Systems
 - Social History
 - Family History
 - Physical Exam
 - Labs
 - Tests
 - X-Rays
 - Therapeutics & Procedures

- ED Course
- Chart Review
- Differential Diagnosis
- Results of Therapy and Complications
- Interval Exams
- Consultations
- Diagnosis
- Referrals
- Counseling
- Prescriptions
- Work/School Limitations/Excuse
- Discharge
- Neuro Assessment
- Nurse Assessment
- Nurse Notes
- General

TeleMed will automatically place your Prephrased Text entries under the appropriate Medical Record category (as you or your department defined when the entry was programmed into TeleMed).

- Use the Medical Record Summary to review / verify your modifications. "Grease Board" → Medical Information (button) → Summary (button)
- Creating and modifying Prephrased Text entries (User Specific and General Usage) requires System Manager privileges. See System Manager's Guide for instructions.

Past Medical/Surgical History

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Entering/Modifying Past Medical/Surgical History (std. menu)

From the "Active Patient List" (your main tracking screen)

1. Select a patient from the "Grease Board" (list menu).

Medical Information

2. Click the Medical Information button.

Past Medical History

- 3. Click on the Past Medical History button in the INPUT section.
- 4. Click on check boxes and form fields to complete as appropriate.

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▼ Back Injury ▼ Bleeding Disorder	☐ Eye Diseası	A STATE OF THE STA	☐ Kidney Stones ☐ Liver Disease	☐ Stroke ☐ Theroid D	
T Bindness	☐ Fainting Sp ☐ Gallstones	P88	Lunus	Tubercul	The same of the sa
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	licad Inputy		☐ Mental Illness		
Cerebral Palsy	☐ Heart Altac	TALL SECTION OF THE PARTY OF TH	Mental Retardation		
Carhoss:	☐ Heart Failur		☐ Meningitis	☐ None	
Colitis Congenital Heat	☐ Hepatitis Dis ☐ High Blood	0	Mononucleosis Panic Attacks/Ansiety		
Dealness	T HIV+		Physical Disability	Other	
☐ Diabetes	T Hives		✓ Pneumonia		•
C Dialysis	☐ Irregular He	eart Beat	∵ Seizures/Epilepsy		. V mentelaus et vinsk et en
Past Surgica	l Llietoni	1.579 X 230		□ None	
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Figure Chapter 3: -41: Past Medical/Surgical History

(Image: past-med-history.bmp)

Exit

Entering/Modifying Past Medical/Surgical History (manual)

From the "Active Patient List" (your main tracking screen)

1. Select a patient from the "Grease Board" (list menu).

Medical Information

Transcript Editor

To Add

2. Click the Medical Information button.

- 3. Click on the Transcript Editor button in the HISTORICAL section.
- 4a) Entering a new Past Medical/Surgical History entry:
 - Click on To Add button.
 - Open the pull down menu and select "Past Medical History".

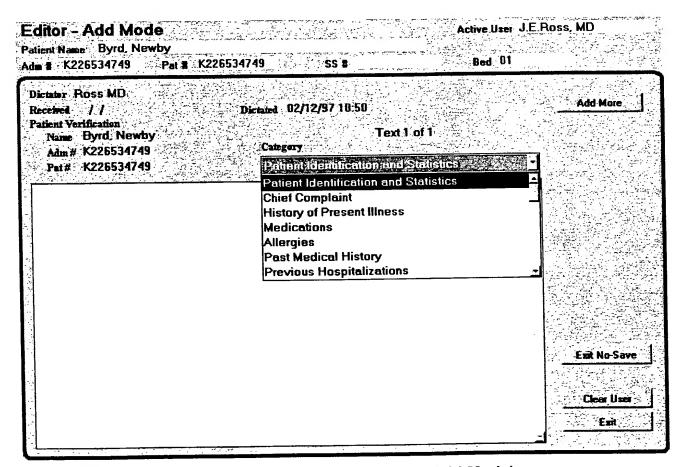


Figure Chapter 3: -42: Past Medical History (in Editor Add Mode)

(Image: editor-add-mode-1.bmp)

Entering/Modifying Past Medical/Surgical History (manual) (continued)



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- 4b. Modify an existing Past Medical/Surgical History entry:
 - Click on Next / Prior (or First / Last) buttons to locate Past Medical/Surgical History.
- 5. Click on the multiline form field to manually add or modify any text, or, click on the Delete button to remove the selected entry.

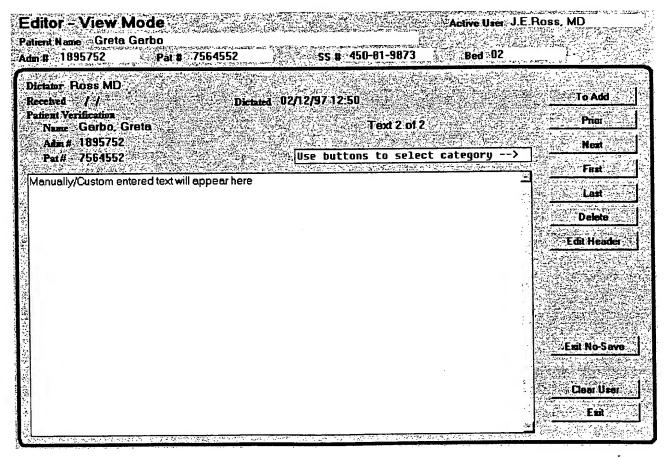


Figure Chapter 3: -43: Editing Manual/Custom Medical Record

(Image: editor-view-mode-generic.bmp)

Exit

Viewing Past Medical/Surgical History

From the "Active Patient List" (your main tracking screen)

1. Select a patient from the "Grease Board" (list menu).

Medical Information

2. Click the Medical Information button.

Summary

3. Click on the Summary button in the HISTORICAL section. [brings you to the Medical Record Summary]

Medical Record Summary Active User James Ross, Jr., MD Patient Name Garbo, Greta Adm # 1895752 SS # 450-81-9873 Bed G5a Pat # 7564552 **General Information** Home phone: (210)377-3366. Work phone: (800)496-7547. The informant is the patient and EMS. **Chief Complaint** The patient's first complaint is fracture, left ankle. The patient's second complaint is hematuria. History of Present Illness Onset of the problem occurred at approximately 12:10 on 09/18/97. This patient was walking across the street when she fell and hurt her left wrist and right knee. She also bumped her lower abdomen on the curb. She subsequently noted blood in the toilet when she urinated and is not on her period. She mised the last one and thinks she's probably pregnant again because she's urinating frequently and has had some morning sickness. She denies any head or neck trauma and does not feel faint. No cold sweats or shortness of breath. Allergies Demerol, sulfa, Reglan Medications Current medications: None. Past Medical History Patient's physician: George Arrabire. Her last tetanus shot was between 5-10 years ago. Tetanus is not up to date. Past medical history includes: anemia, back injury and pneumonia. Remove Signature Print Apply Signature

Figure Chapter 3: -44: Medical Record Summary

(Image: medical-record-summary-a.bmp)

Exit

4. Click the Scroll Bar to view additional information.

5. Click the Exit button to return to the Medical Information screen.

Tips and Hints: Past Medical/Surgical History:

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• The Prephrased Text function (accessed from the Medical Information screen) provides an alternative means of entering customized, menu based Past Medical/Surgical History text into the Medical Record. Go to page 78, "Prephrased Text for the Medical Record", for more information on the use of Prephrased Text.

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Past Hospital Admissions

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Entering/Modifying Past Hospital Admissions (via std. menu)

From the "Active Patient List" (your main tracking screen)*

1. Select a patient from the "Grease Board" (list menu).

Medical Information

2. Click the Medical Information button.

Past Medical History

3. Click on the Past Medical History button in the INPUT section.

Past Hospitalizations

- 4. Click on the Past Hospitalizations button.
- 5. Complete the form fields as appropriate. (note instructions on screen)

evious Hospitalizations ent Name Alvorez, Byrd .# 186592179 Pat # 1865	05019 SS 0	Active User Bed 03	James Ross, Jr., MD
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o add a previous hospitilization, click "add		ad click "exit" or "add".	
When 01/01/95			
Where Mercy Hospital			
Brief Reason for Hospitalization			
			Clear User
			Ess

Figure Chapter 3: -45: Previous Hospitalizations

(Image: previous-hospitalizations.bmp)

Exit

Entering/Modifying Past Hospital Admissions (manual)

From the "Active Patient List" (your main tracking screen)

1. Select a patient from the "Grease Board" (list menu).

Medical Information

Transcript Editor

To Add

- 2. Click the Medical Information button.
- 3. Click on the Transcript Editor button in the HISTORICAL section.
- 4a) Entering a new Past Hospital Admissions entry:
 - Click on To Add button.
 - Open the pull down menu and select "Previous Hospitalizations".

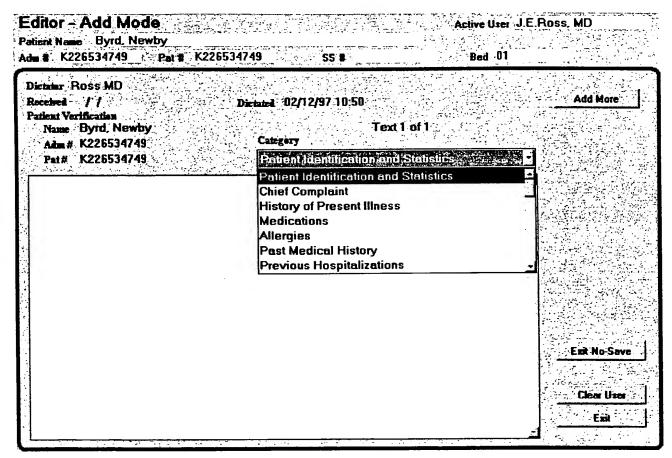


Figure Chapter 3: -46: Previous Hospitalizations (in Editor Add Mode)

(Image: editor-add-mode-1.bmp)

Entering/Modifying Past Hospital Admissions (manual) (continued)



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- 4b. Modify an existing Past Hospital Admissions entry:
 - Click on Next / Prior (or First / Last) buttons to Previous Hospital Admissions.
- 5. Click on the multiline form field to manually add or modify any text, or, click on the Delete button to remove the selected entry.

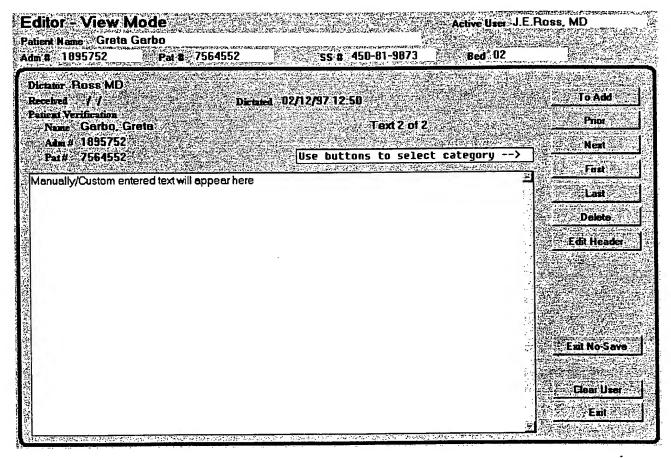


Figure Chapter 3: -47: Editing Manual/Custom Medical Record

(Image: editor-view-mode-generic.bmp)



Viewing Past Hospital Admissions

From the "Active Patient List" (your main tracking screen)

1. Select a patient from the "Grease Board" (list menu).

Nedical Information

2. Click the Medical Information button.

Summary

3. Click on the Summary button in the HISTORICAL section. [brings you to the Medical Record Summary]

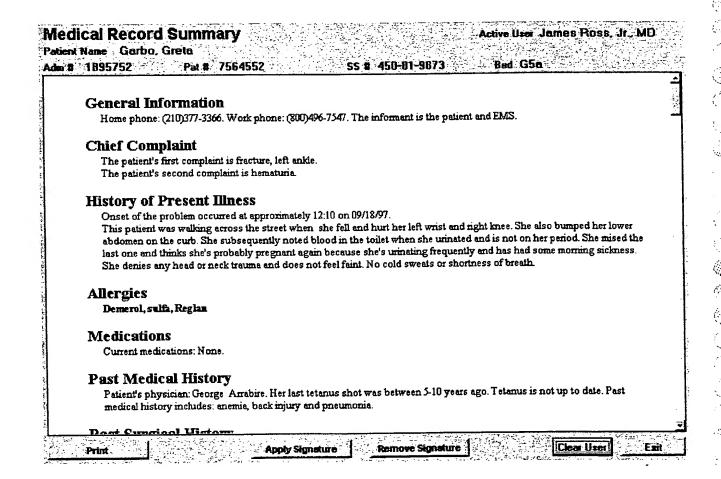


Figure Chapter 3: -48: Medical Record Summary

(Image: medical-record-summary-a.bmp)

4. Click the Scroll Bar to view additional information.

Exit

5. Click the Exit button to return to the Medical Information screen.

Tips and Hints: Past Hospital Admissions:

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• The Prephrased Text function (accessed from the Medical Information screen) provides an alternative means of entering customized, menu based Past Hospital Admissions text into the Medical Record. Go to page 78, "Prephrased Text for the Medical Record", for more information on the use of Prephrased Text.

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Review of Systems

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Entering/Modifying Review of Systems (std. menu)

From the "Active Patient List" (your main tracking screen)

1. Select a patient from the "Grease Board" (list menu).

Medical Information

Click the Medical Information button.

Review of Systems

- 3. Click on the Review of Systems button in the INPUT section.
- 4. Complete the Initial 1 & 2 screens (general menu of systems) as appropriate.
- 5. Select any of the systems listed under "Complete System Review" if more detail is required.

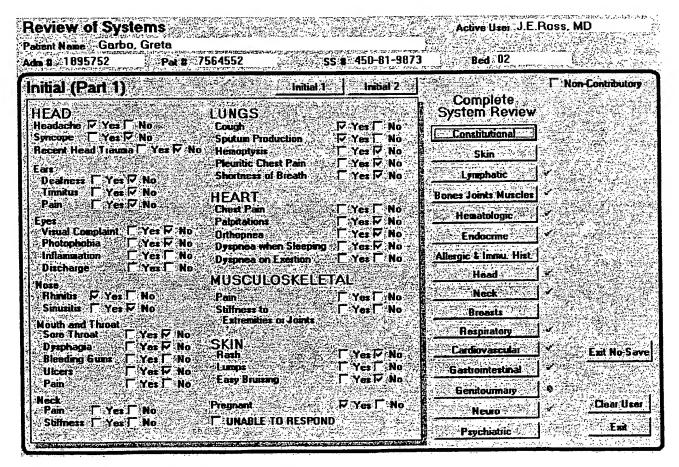


Figure Chapter 3: -49: Review of Systems

(Image: review-of-systems.bmp)

Entering/Modifying Review of Systems (manual)

From the "Active Patient List" (your main tracking screen)

1. Select a patient from the "Grease Board" (list menu).

Medical Information

To Add

- 2. Click the Medical Information button.
- 3. Click on the Transcript Editor button in the HISTORICAL section.
- 4a) Entering a new Review of Systems entry:
 - Click on To Add button.
 - Open the pull down menu and select "Review of Systems".

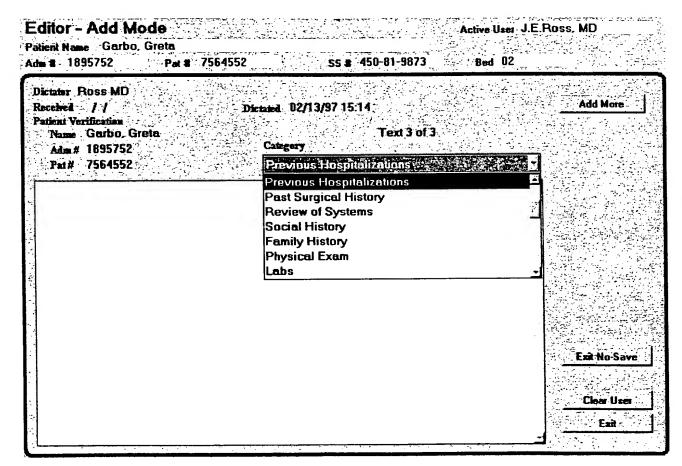


Figure Chapter 3: -50: Review of Systems (in Editor Add Mode)

(Image: editor-add-mode-2.bmp)

Entering/Modifying Review of Systems (manual) (continued)



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- 4b. Modify an existing Review of Systems entry:
 - Click on Next / Prior (or First / Last) buttons Review of Systems.
- 5. Click on the multiline form field to manually add or modify any text, or, click on the Delete button to remove the selected entry.

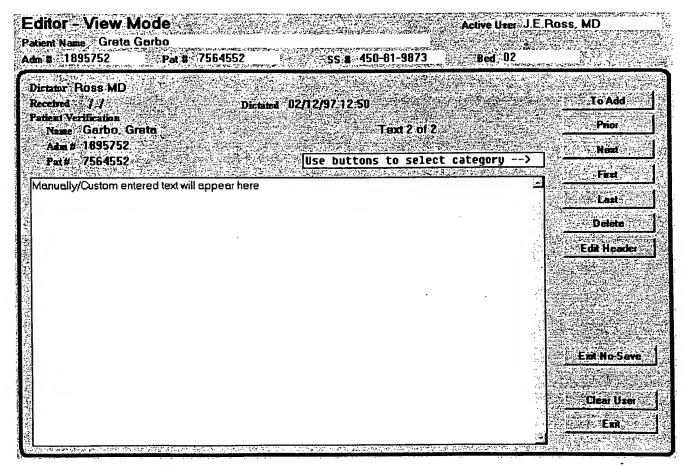


Figure Chapter 3: -51: Editing Manual/Custom Medical Record

(Image: editor-view-mode-generic.bmp)

Exit

Viewing Review of Systems

From the "Active Patient List" (your main tracking screen)

1. Select a patient from the "Grease Board" (list menu).

Medical Information

2. Click the Medical Information button.

Summary

3. Click on the Summary button in the HISTORICAL section. [brings you to the Medical Record Summary]

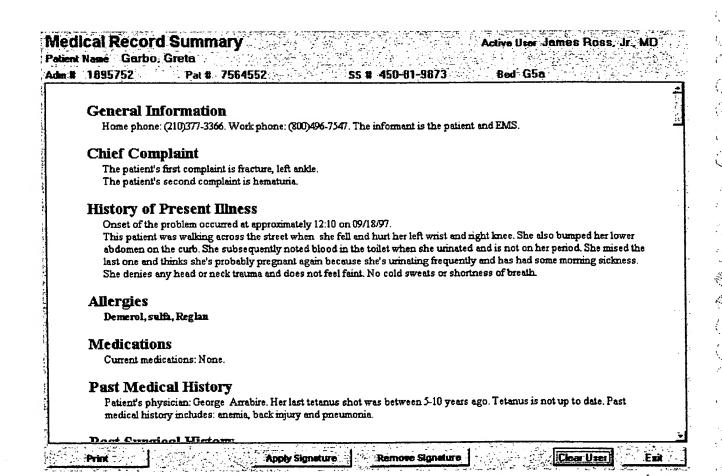


Figure Chapter 3: -52: Medical Record Summary

(Image: medical-record-summary-2.bmp)

4. Click the Scroll Bar to view additional information.

Exit

5. Click the Exit button to return to the Medical Information screen.

Tips and Hints: Review of Systems:

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• The Prephrased Text function (accessed from the Medical Information screen) provides an alternative means of entering customized, menu based Review of Systems text into the Medical Record. Go to page 78, "Prephrased Text for the Medical Record", for more information on the use of Prephrased Text.

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Family History

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Entering/Modifying Family History (std. menu)

From the "Active Patient List" (your main tracking screen)

1. Select a patient from the "Grease Board" (list menu).

Medical Information

2. Click the Medical Information button.

Family History

- 3. Click on the Family History button in the INPUT section.
- 4. Click on check boxes and form fields to complete as appropriate.

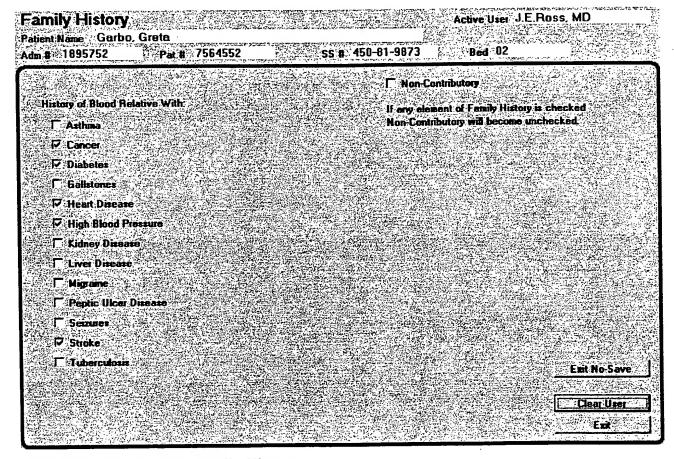


Figure Chapter 3: -53: Family History

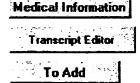
(Image: family-history.bmp)

Exit

Entering/Modifying Family History (manual)

From the "Active Patient List" (your main tracking screen)

1. Select a patient from the "Grease Board" (list menu).



- 2. Click the Medical Information button.
- 3. Click on the Transcript Editor button in the HISTORICAL section.
- 4a) Entering a new Family History entry:
 - Click on To Add button.
 - Open the pull down menu and select "Family History".

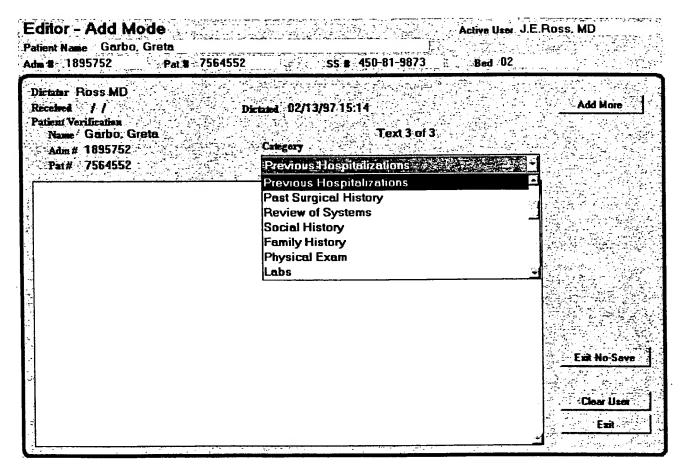


Figure Chapter 3: -54: Family History (in Editor Add Mode)

(Image: editor-add-mode-2.bmp)

Entering/Modifying Family History (manual) (continued)



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- 4b. Modify an existing Family History entry:
 - Click on Next / Prior (or First / Last) buttons to locate Family History.
- 5. Click on the multiline form field to manually add or modify any text, or, click on the Delete button to remove the selected entry.

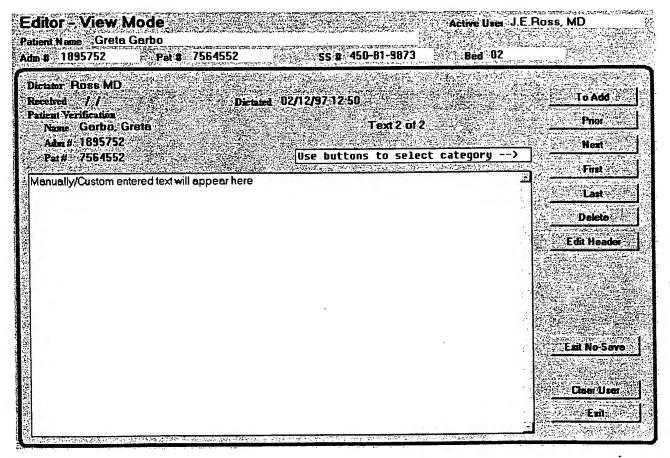


Figure Chapter 3: -55: Editing Manual/Custom Medical Record

(Image: editor-view-mode-generic.bmp)



Viewing Family History

From the "Active Patient List" (your main tracking screen)

1. Select a patient from the "Grease Board" (list menu).

Medical Information

2. Click the Medical Information button.

Summary

3. Click on the Summary button in the HISTORICAL section. [brings you to the Medical Record Summary]

Medical Record Summary

Active User James Ross, Jr., MD

Patient Name, Garbo, Greta

Adm # 1895752 Pat # 7564552

SS # 450-81-9873

Bed G5a

Review of Systems

Mrs. Garbo is complaining of coughing and sputum production. The patient complains of a loss of appetite. The skin has no rash. There has been no bruising, HEAD: (+) for headaches, no previous head trauma and no history of syncope, EYES: no vision problems and no photophobia. EARS: no deafness or hearing loss, no previous tinnitus and no previous ear pain. NOSE: (4) rhinitis and no sinusitis. MOUTH: no mouth ulcers. THROAT: no sore throat and no previous dysphagia. PULMONARY: no pleuritic pain, no shortness of breath, no dyspnea while sleeping, (+) for cough, (+) for sputum production and no hemoptysis. CARDIAC: no palpitations and no orthopnea. GASTROINTESTINAL: (+) for loss of appetite, weight gain, nausea after eating, vomiting, frequent belching with acid reflux, diarrhea, occasional flatulence and constipation. The patient denies nausea, abdominal pain, hematemesis and bloody stools. GENITOURINARY: She is pregnant. (+) for orange or red urine, recent onset of polyuria, recent onset of nocturia, dysuria, urgency, increased frequency of urnation, hematuria with no clots and vaginal discharge. The patient denies incontinence, dyspareunia, testicular pain, wethral discharge and hesitancy. Onset of menses was at age 11. Periods occur regularly approximately every 30 days and usually last for 4 days with medium flow. The date of the last normal period was 07/03/96. The next to last period occurred four weeks prior to the last period. There have been two pregnancies, one birth and one spontaneous abortion. Complications of pregnancy included: a C-section PSYCHOLOGIC: Mrs. Garbo is a homosexual female with normal sexual adjustment. The patient indicated a recent relationship failure. She has had chronic debilitating illnesses. Mrs. Garbo suffers from hallucinations. The patient has had chronic insomnia.

Social History

Religion: Catholic. She is a cigarette smoker using 1/2 PPD. Alcohol use includes wine weekly. Mrs. Garbo denies use of drugs. The patient is married. She lives with a spouse and children.

Family History

There is a family history of blood relatives with cancer, diabetes, heart disease, high blood pressure and stroke.

Physical Exam

She is a 38 year old caucasian pregnant female. The calculated EDC is 04/09/97 based on the patient's stated LMP. The

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Figure Chapter 3: -56: Medical Record Summary

(Image: medical-record-summary-2.bmp)

4. Click the Scroll Bar to view additional information.

Exit

5. Click the Exit button to return to the Medical Information screen.

Tips and Hints: Family History:

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• The Prephrased Text function (accessed from the Medical Information screen) provides an alternative means of entering customized, menu based Family History text into the Medical Record. Go to page 78, "Prephrased Text for the Medical Record", for more information on the use of Prephrased Text.

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Social History

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Entering/Modifying Social History (std. menu)

From the "Active Patient List" (your main tracking screen)

1. Select a patient from the "Grease Board" (list menu).

Medical Information

Family History

2. Click the Medical Information button.

3. Click on the Social History button in the INPUT section.

4. Click on check boxes and form fields to complete as appropriate.

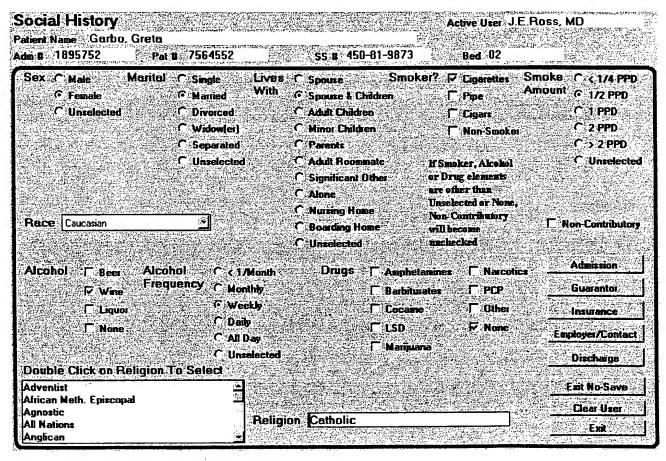


Figure Chapter 3: -57: Social History

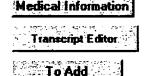
(Image: social-history.bmp)

Exit

Entering/Modifying Social History (manual)

From the "Active Patient List" (your main tracking screen)

1. Select a patient from the "Grease Board" (list menu).



- 2. Click the Medical Information button.
- 3. Click on the Transcript Editor button in the HISTORICAL section.
- 4a) Entering a new Social History entry:
 - Click on To Add button.
 - Open the pull down menu and select "Social History".

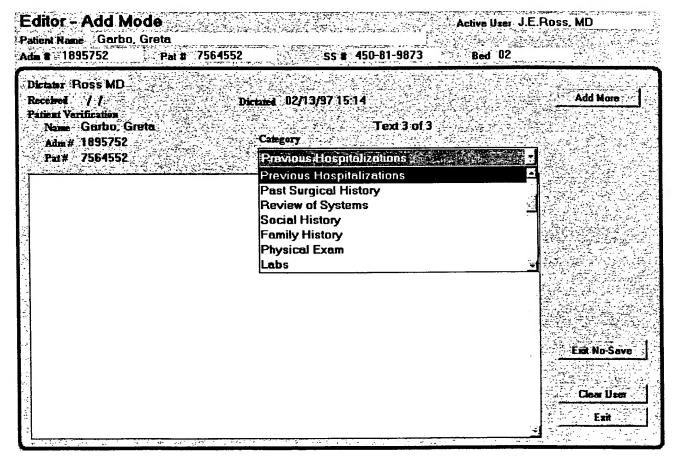


Figure Chapter 3: -58: Social History (in Editor Add Mode)

(Image: editor-add-mode-2.bmp)

Entering/Modifying Social History (manual) (continued)



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- 4b. Modify an existing Social History entry:
 - Click on Next / Prior (or First / Last) buttons to locate Social History.
- 5. Click on the multiline form field to manually add or modify any text, or, click on the Delete button to remove the selected entry.

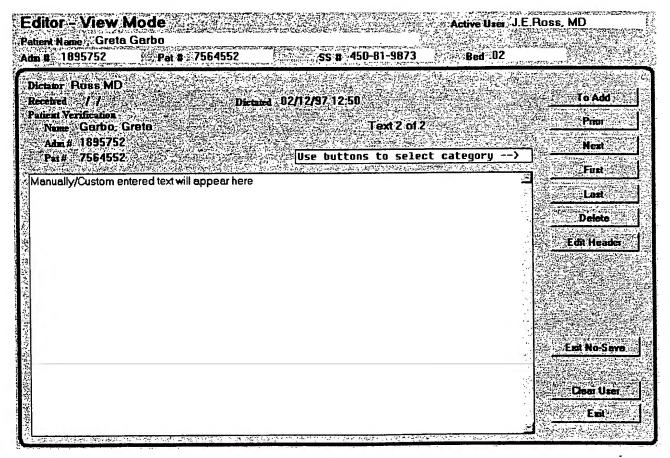


Figure Chapter 3: -59: Editing Manual/Custom Medical Record

(Image: editor-view-mode-generic.bmp)

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Viewing Social History

From the "Active Patient List" (your main tracking screen)

1. Select a patient from the "Grease Board" (list menu).

Medical Information

2. Click the Medical Information button.

Summary

3. Click on the Summary button in the HISTORICAL section. [brings you to the Medical Record Summary]

Medical Record Summary

Active User James Ross, Jr., MD

Patient Name Garbo, Greta

Adm # 1895752

Pat # 7564552

SS # 450-81-9873

Bed G5s

Review of Systems

Mrs. Garbo is complaining of coughing and sputum production. The patient complains of a loss of appetite. The skin has no rash. There has been no bruising, HEAD: (+) for headaches, no previous head trauma and no history of syncope, EYES: no vision problems and no photophobia. EARS: no deafness or hearing loss, no previous tinnitus and no previous ear pain. NOSE: (+) rhinitis and no sinusitis. MOUTH: no mouth ulcers. THROAT: no sore throat and no previous dysphagia. PULMONARY: no pleuritic pain, no shortness of breath, no dyspnea while sleeping, (+) for cough, (+) for sputum production and no hemoptysis. CARDIAC: no palpitations and no orthopnea. GASTROINTESTINAL: (+) for loss of appetite, weight gain, nausea after eating, vomiting, frequent belching with acid reflux, diamhea, occasional flatulence and constipation. The patient denies nausea, abdominal pain, hematemesis and bloody stools. GENITOURINARY: She is pregnant. (+) for orange or red urine, recent onset of polyuna, recent onset of noctuna, dysuria, urgency, increased frequency of urination, hematuria with no clots and vaginal discharge. The patient denies incontinence, dyspareunia, testicular pain, urethral discharge and hesitancy. Onset of menses was at age 11. Periods occur regularly approximately every 30 days and usually last for 4 days with medium flow. The date of the last normal period was 07/03/96. The next to last period occurred four weeks prior to the last period. There have been two pregnancies, one birth and one spontaneous abortion. Complications of pregnancy included: a C-section. PSYCHOLOGIC: Mrs. Garbo is a homosexual female with normal sexual adjustment. The patient indicated a recent relationship failure. She has had chronic debilitating illnesses. Mrs. Garbo suffers from hallucinations. The patient has had chronic insomnia.

Social History

Religion: Catholic. She is a cigarette smoker using 1/2 PPD. Alcohol use includes wine weekly. Mrs. Garbo denies use of drugs. The patient is married. She lives with a spouse and children.

Family History

There is a family history of blood relatives with cancer, diabetes, heart disease, high blood pressure and stroke.

Physical Exam

She is a 38 year old caucasian pregnant female. The calculated EDC is 04/09/97 based on the patient's stated LMP. The

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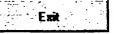
Remove Signature

Clear User

Exit

Figure Chapter 3: -60: Medical Record Summary

(Image: medical-record-summary-2.bmp)



4. Click the Scroll Bar to view additional information.

5. Click the Exit button to return to the Medical Information screen.

Tips and Hints: Social History:

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• The Prephrased Text function (accessed from the Medical Information screen) provides an alternative means of entering customized, menu based Social History text into the Medical Record. Go to page 78, "Prephrased Text for the Medical Record", for more information on the use of Prephrased Text.

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Patient Allergies

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Entering/Modifying Patient Allergies (std. menu)

From the "Active Patient List" (your main tracking screen)

1. Select a patient from the "Grease Board" (list menu).

Medical Information

2. Click the Medical Information button.

Allergies

- 3. Click on the Allergies button in the INPUT section.
- 4. Complete the screen as appropriate. If no allergies, click None button.

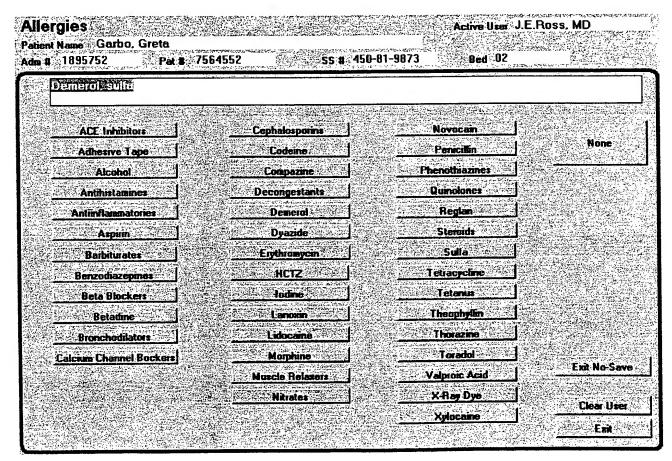


Figure Chapter 3: -61: Allergies

(Image: allergies.bmp)

Exit

Entering/Modifying Patient Allergies (manual)

From the "Active Patient List" (your main tracking screen)

1. Select a patient from the "Grease Board" (list menu).

Medical Information

Transcript Editor

To Add

- 2. Click the Medical Information button.
- 3. Click on the Transcript Editor button in the HISTORICAL section.
- 4a) Entering a new Allergies entry:
 - Click on To Add button.
 - Open the pull down menu and select "Allergies".

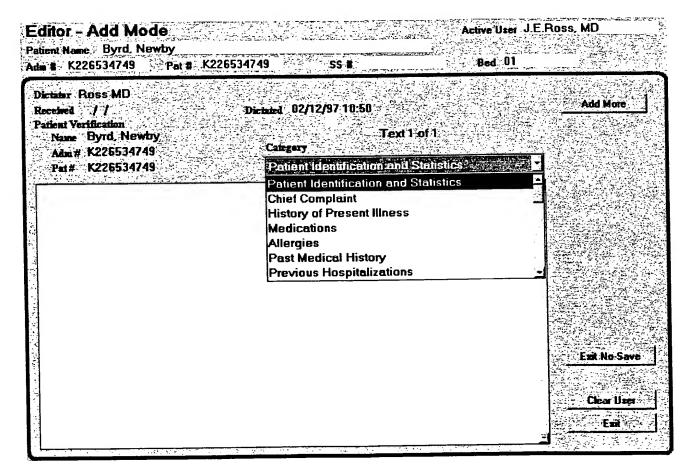


Figure Chapter 3: -62: Allergies (in Editor Add Mode)

(Image: editor-add-mode-1.bmp)

Entering/Modifying Allergies (manual) (continued)



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- 4b. Modify an existing Allergies entry:
 - Click on Next / Prior (or First / Last) buttons to Allergies.
- 5. Click on the multiline form field to manually add or modify any text, or, click on the Delete button to remove the selected entry.

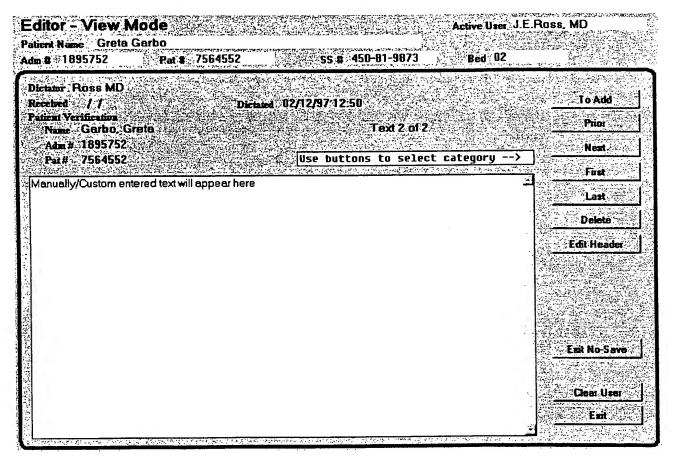


Figure Chapter 3: -63: Editing Manual/Custom Medical Record

(Image: editor-view-mode-generic.bmp)



Viewing Patient Allergies

From the "Active Patient List" (your main tracking screen)

1. Select a patient from the "Grease Board" (list menu).

Medical Information

2. Click the Medical Information button.

Summary

3. Click on the Summary button in the HISTORICAL section. [brings you to the Medical Record Summary]

Medical Record Summary Active User James Ross, Jr., MD Patient Name Garbo, Greta Adm # 1895752 Pat # 7564552 SS # 450-81-9873 General Information Home phone: (210)377-3366. Work phone: (800)496-7547. The informant is the patient and EMS. Chief Complaint The patient's first complaint is fracture, left ankle. The patient's second complaint is hematuria. History of Present Illness Onset of the problem occurred at approximately 12:10 on 09/18/97. This patient was walking across the street when she fell and hurt her left wrist and right knee. She also bumped her lower abdomen on the curb. She subsequently noted blood in the toilet when she unnated and is not on her period. She mised the last one and thinks she's probably pregnant again because she's winating frequently and has had some morning sickness. She denies any head or neck trauma and does not feel faint. No cold sweats or shortness of breath. Allergies Demerol, sulfa, Reglan Medications Current medications: None.

Past Medical History

Patient's physician: George Arrabire. Her last tetanus shot was between 5-10 years ago. Tetanus is not up to date. Past medical history includes: anemia, back injury and pneumonia.

Print Apply Signature Remove Signature Clear Uses Exit

Figure Chapter 3: -64: Medical Record Summary

(Image: medical-record-summary.bmp)

4. Click the Scroll Bar to view additional information.

Exait

5. Click the Exit button to return to the Medical Information screen.

Tips and Hints: Allergies:

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• The Prephrased Text function (accessed from the Medical Information screen) provides an alternative means of entering customized, menu based Allergies text into the Medical Record. Go to page 78, "Prephrased Text for the Medical Record", for more information on the use of Prephrased Text.

Physical Examination

Entering/Modifying Physical Examination (manual)

From the "Active Patient List" (your main tracking screen)

1. Select a patient from the "Grease Board" (list menu).

Medical Information

- 2. Click the Medical Information button.
- 3. Click on the Transcript Editor button in the HISTORICAL section.

To Add

- 4a) Entering a new Physical Examination entry:
 - Click on To Add button.
 - Open the pull down menu and select "Physical Exam".

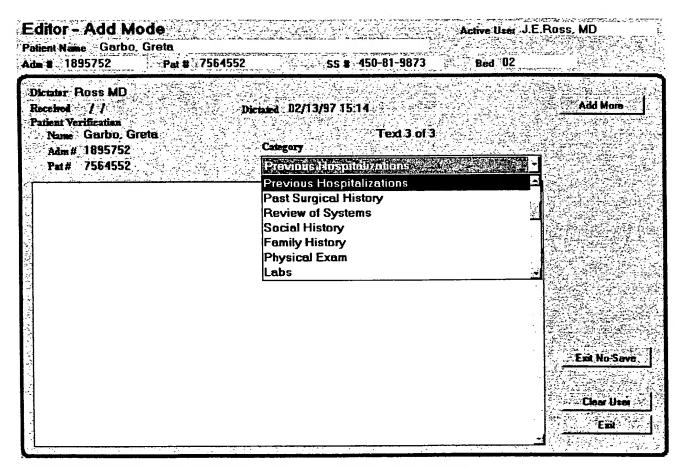


Figure Chapter 3: -65: Physical Exam (in Editor Add Mode)

(Image: editor-add-mode-2.bmp)

Entering/Modifying Physical Examination (manual) (continued)

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4b. Modify an existing Physical Examination entry:

- Click on Next / Prior (or First / Last) buttons to locate Physical Exam.
- 5. Click on the multiline form field to manually add or modify any text, or, click on the Delete button to remove the selected entry.

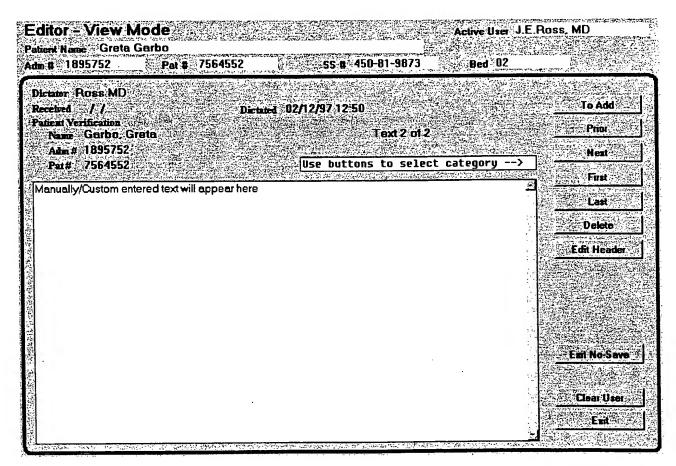


Figure Chapter 3: -66: Editing Manual/Custom Medical Record

(Image: editor-view-mode-generic.bmp)

Exit

Viewing Physical Examination

From the "Active Patient List" (your main tracking screen)

1. Select a patient from the "Grease Board" (list menu).

Medical Information

2. Click the Medical Information button.

Summary

3. Click on the Summary button in the HISTORICAL section. [brings you to the Medical Record Summary]

Medical Record Summary

Active User James Ross, Jr., MD

Patient Name Garbo, Greta

Adm # 1895752 Pat # 7564552

SS # 450-81-9873

Bed G5a

Review of Systems

Mrs. Garbo is complaining of coughing and sputum production. The patient complains of a loss of appetite. The skin has no rash. There has been no bruising, HEAD: (+) for headaches, no previous head trauma and no history of syncope, EYES: no vision problems and no photophobia. EARS: no deafness or hearing loss, no previous timitus and no previous ear pain. NOSE. (+) rhinitis and no sinusitis. MOUTH: no mouth ulcers. THROAT: no sore throat and no previous dysphagia. PULMONARY: no pleuritic pain, no shortness of breath, no dyspnea while sleeping, (+) for cough, (+) for sputum production and no hemoptysis. CARDIAC: no pelpitations and no orthopnea. GASTROINTESTINAL: (+) for loss of appetite, weight gain, nausea after eating, vomiting, frequent belching with acid reflux, diamhea, occasional flatulence and constipation. The patient denies nausea, abdominal pain, hematemesis and bloody stools. GENITOURINARY: She is pregnant. (+) for orange or red urine, recent onset of polyuna, recent onset of nocturia, dysuna, urgency, increased frequency of urination, hematuna with no clots and vaginal discharge. The patient denies incontinence, dyspareunia, testicular pain, urethral discharge and hesitancy. Onset of menses was at age 11. Periods occur regularly approximately every 30 days and usually last for 4 days with medium flow. The date of the last normal period was 07/03/96. The next to last period occurred four weeks prior to the last period. There have been two pregnancies, one birth and one spontaneous abortion. Complications of pregnancy included: a C-section. PSYCHOLOGIC: Mrs. Garbo is a homosexual female with normal sexual adjustment. The patient indicated a recent relationship failure. She has had chronic debilitating illnesses. Mrs. Garbo suffers from hallucinations. The patient has had chronic insomnia.

Social History

Religion: Catholic. She is a cigarette smoker using 1/2 PPD. Alcohol use includes wine weekly. Mrs. Garbo denies use of drugs. The patient is married. She lives with a spouse and children.

Family History

There is a family history of blood relatives with cancer, diabetes, heart disease, high blood pressure and stroke.

Physical Exam

She is a 38 year old caucasian pregnant female. The calculated EDC is 04/09/97 based on the patient's stated LMP. The

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Figure Chapter 3: -67: Medical Record Summary

(Image: medical-record-summary-2.bmp)

4. Click the Scroll Bar to view additional information.

5. Click the Exit button to return to the Medical Information screen.

Tips and Hints: Physical Examination

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() () • The Prephrased Text function (accessed from the Medical Information screen) provides an alternative means of entering customized, menu based Physical Exam text into the Medical Record. Go to page 78, "Prephrased Text for the Medical Record", for more information on the use of Prephrased Text.

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TeleMed Patient Dictation, Diagnosis and Clinical Management (Doctors and Nurses)

Differential Diagnosis

Entering/Modifying Differential Diagnosis (std. menu)

From the "Active Patient List" (your main tracking screen)*

1. Select a patient from the "Grease Board" (list menu).

Medical Information

2. Click the Medical Information button.

Differential Diagnosis

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- 3. Click on the Differential Diagnosis button in the INPUT section.
- 4. Add and Delete differential diagnosis as required (follow on-screen instructions).

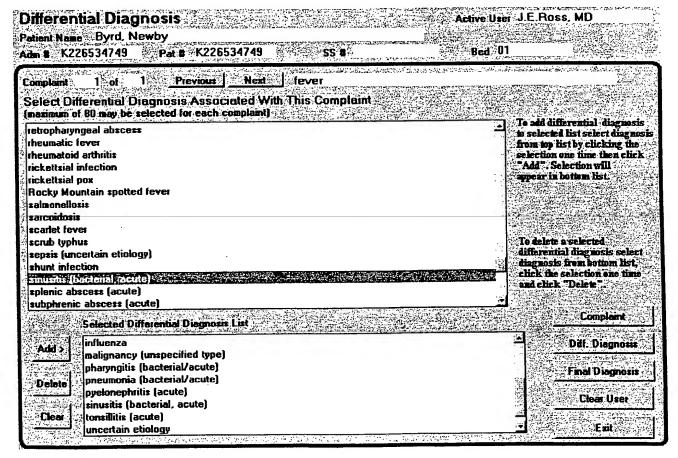


Figure Chapter 3: -68: Differential Diagnosis

(Image: differential-diagnosis.bmp)

Exit

Entering/Modifying Differential Diagnosis (manual)

From the "Active Patient List" (your main tracking screen)

1. Select a patient from the "Grease Board" (list menu).

Medical Information

Transcript Editor

2. Click the Medical Information button.

3. Click on the Transcript Editor button in the HISTORICAL section.

To Add

- 4a) Entering a new Differential Diagnosis entry:
 - Click on To Add button.
 - Open the pull down menu and select "Differential Diagnosis".

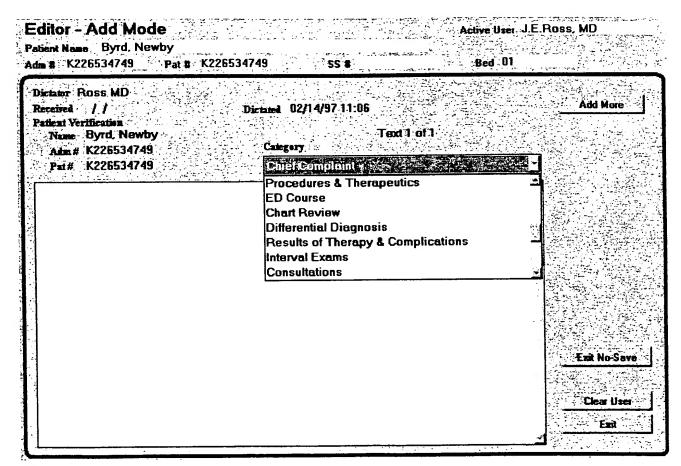


Figure Chapter 3: -69: Differential Diagnosis (in Editor Add Mode)

(Image: editor-add-mode-3.bmp)

Entering/Modifying Differential Diagnosis (manual) (continued)

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4b. Modify and existing Differential Diagnosis entry:

- Click on Next / Prior (or First / Last) buttons to locate Differential Diagnosis.
- 5. Click on the multiline form field to manually add or modify any text, or, click on the Delete button to remove the selected entry.

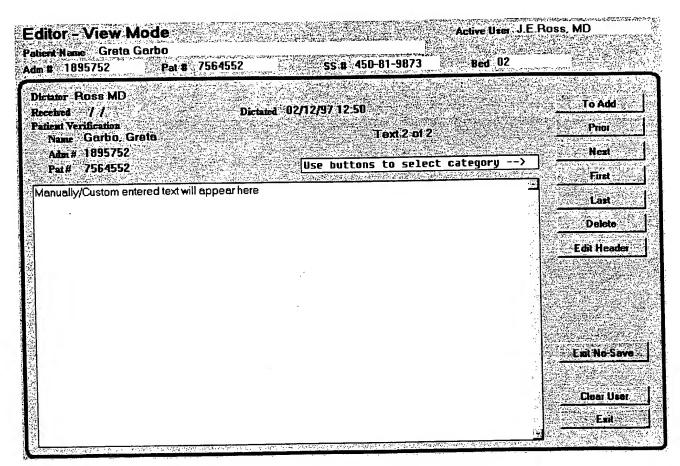


Figure Chapter 3: -70: Editing Manual/Custom Medical Record

(Image: editor-view-mode-generic.bmp)

Exit

Viewing Differential Diagnosis

From the "Active Patient List" (your main tracking screen)

1. Select a patient from the "Grease Board" (list menu).

Medical Information

- 2. Click the Medical Information button.
- 3. Click on the Summary button in the HISTORICAL section. [brings you to the Medical Record Summary]

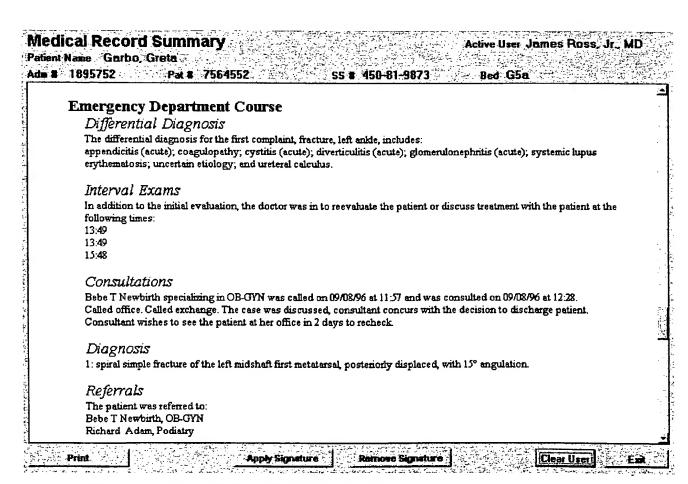


Figure Chapter 3: -71: Medical Record Summary

(Image: medical-record-summary-3.bmp)

4. Click the Scroll Bar to view additional information.

Exit

5. Click the Exit button to return to the Medical Information screen.

Tips and Hints: Differential Diagnosis

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- The Prephrased Text function (accessed from the Medical Information screen) provides an alternative means of entering customized, menu based Differential Diagnosis text into the Medical Record. Go to page 78, "Prephrased Text for the Medical Record", for more information on the use of Prephrased Text.
- Alternate access to this screen:

 Complaint and Final Diagnosis

Multiple & Final Diagnoses

Entering/Modifying Multiple Diagnoses (std. menu)

From the "Active Patient List" (your main tracking screen)*

1. Select a patient from the "Grease Board" (list menu).

Medical Information

Diagnosis

- 2. Click the Medical Information button.
- 3. Click on the Differential Diagnosis button in the INPUT section.
- 4a. If the Complaint section has been completed to a diagnosable level of detail, the Diagnosis screen will display differential diagnosis.

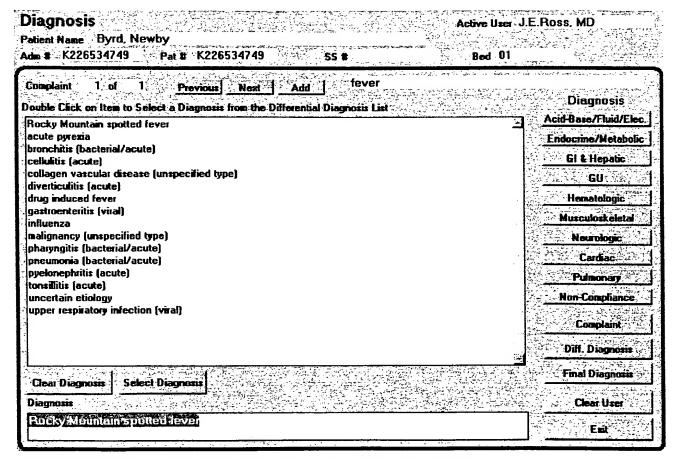


Figure Chapter 3: -72: Diagnosis (with differential diagnosis)

(Image: diagnosis.bmp)



- Select each Complaint (Previous & Next buttons) and enter diagnosis.
- Additional diagnosis groups are provided at the right of screen.

Entering/Modifying Multiple Diagnoses (std. menu) (continued)

4b. If the Complaint section has been partially completed (i.e. not to a diagnosable level of detail) or no differential diagnosis exists for the complaint, the Diagnosis screen will display the appropriate diagnosis screen (Pain, Non-Pain, Trauma, etc)

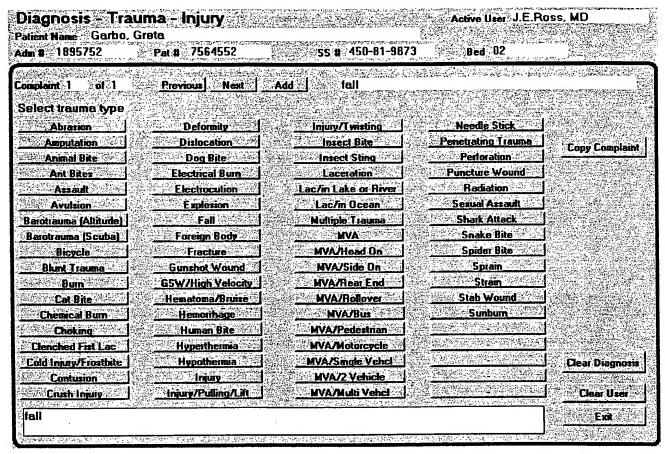


Figure Chapter 3: -73: Diagnosis (for trauma-injury)

(Image: diagnosis-trauma-injury.bmp)

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• Select the appropriate diagnosis for each complaint (more than 1 of 1)

Entering/Modifying Multiple Diagnoses (std. menu) (continued)

4c. If no Complaint(s) have been entered, the Diagnosis screen will display a blank field diagnosis screen.

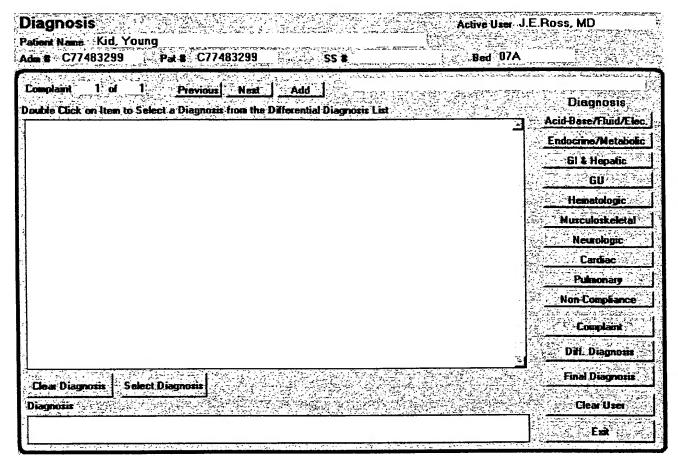


Figure Chapter 3: -74: Diagnosis (no complaint information entered)

(Image: diagnosis-nc.bmp)

• Click on the appropriate Diagnosis button at right of screen to enter menu based diagnosis.

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Entering/Modifying Final/Multiple Diagnosis (manual)

From the "Active Patient List" (your main tracking screen)

1. Select a patient from the "Grease Board" (list menu).

Medical Information

Transcript Editor

To Add

- 2. Click the Medical Information button.
- 3. Click on the Transcript Editor button in the HISTORICAL section.
- 4a) Entering a new (Final/Multiple) Diagnosis entry:
 - Click on To Add button.
 - Open the pull down menu and select "Diagnosis".

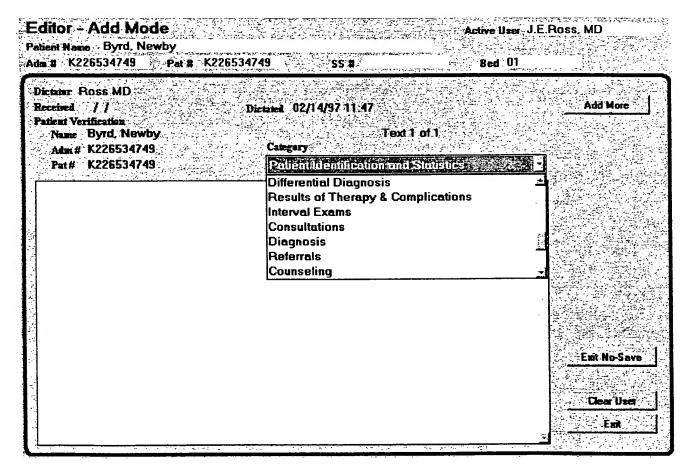


Figure Chapter 3: -75: (Final/Multiple) Diagnosis (in Editor Add Mode)

(Image: editor-add-mode-4.bmp)

Entering/Modifying Final/Multiple Diagnosis (manual) (continued)



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4b. Modify an existing (Final/Multiple) Diagnosis entry:

- Click on Next / Prior (or First / Last) buttons to locate Diagnosis
- Click on the multiline form field to manually add or modify any text, or, click on the Delete button to remove the selected entry.

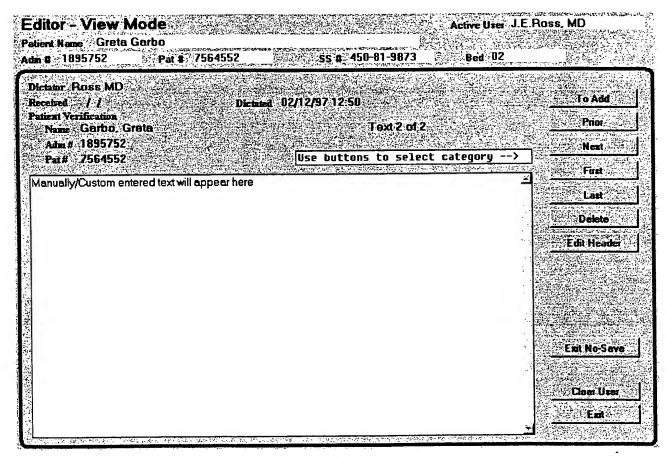


Figure Chapter 3: -76: Editing Manual/Custom Medical Record

(Image: editor-view-mode-generic.bmp)

Exit

Viewing Diagnosis

From the "Active Patient List" (your main tracking screen)

1. Select a patient from the "Grease Board" (list menu).

Medical Information

2. Click the Medical Information button.

Summary

3. Click on the Summary button in the HISTORICAL section. [brings you to the Medical Record Summary]

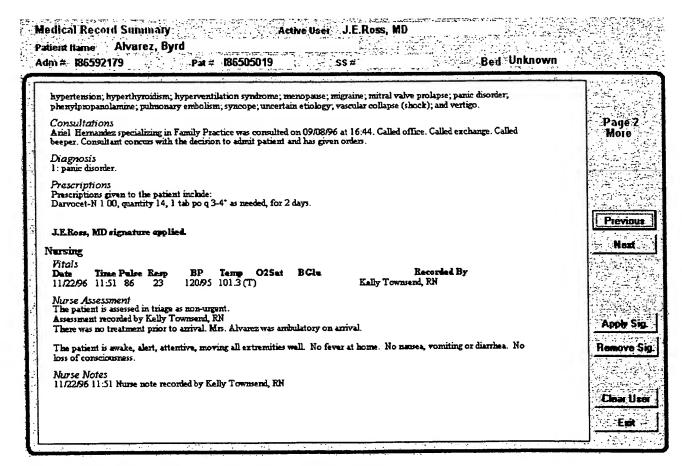


Figure Chapter 3: -77: Medical Record Summary

(Image: medical-record-summary-3.bmp)

4. Click the Scroll Bar to view additional information.

Exit.

5. Click the Exit button to return to the Medical Information screen.

Final Diagnoses

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Entering/Modifying Final Diagnoses (std. menu)

From the "Active Patient List" (your main tracking screen)*

1. Select a patient from the "Grease Board" (list menu).

Medical Information

Complaint

2. Click the Medical Information button.

3a. Click on the Complaint button in the INPUT section.

Or

Differential Diagnosis

3b. Click on the Differential Diagnosis button in the INPUT section.

4. Click on the Final Diagnosis button.

Final Diagnosis

5. Add and Clear Diagnosis as required. The diagnosis screen options & format will be the same as described on page 126, "Entering/Modifying Multiple Diagnoses (std. menu)".



6. Click the Exit button to return to the Medical Information screen.

Tips and Hints: Multiple & Final Diagnosis

- The Prephrased Text function (accessed from the Medical Information screen) provides an alternative means of entering customized, menu based (Final/Multiple) Diagnosis text into the Medical Record. Go to page 78, "Prephrased Text for the Medical Record", for more information on the use of Prephrased Text.
- Alternate access to this screen:

Complaint and Differential Diagnosis

Lab Requests & Results

Requesting Labs (std. menu)

From the "Active Patient List" (your main tracking screen)

1. Select a patient from the "Grease Board" (list menu).

Medical Information

Lab Requests

- 2. Click the Medical Information button.
- 3. Click on the Lab Requests button in the INPUT section.
 - This opens the "Labs Ordered General" screen. For more specific labs, click on the appropriate buttons under "Other Labs" on the right side of the screen.
- 4. Request each lab needed via the lab screen's check box menu. Complete any editable form fields as required.

1895752	Pat # 7564552	SS # 450-81-9873 Bed 02	
how Labs Ordered		Requested by J.E.Ross, MD	
Seneral	Chemistry	Infectious Disease Blood Bank	Other Lab
T CBC	T NA	Rapid Strep Screen Type and Screen	
Urinalysis	_ _ K	Monospot (Heterophile) Type and Cross	Blood Bank
☐ Blood Sugar	<u> Eu</u>	C APA Units	Chemistry
ΓA86'±	厂 CO2	Serum HIV Whole Blood	Cultures/Mic
Co-oximetry	BUN	Chlamydia Prep	CLACHEVAR
Electrolytes SMA 7	Blood Sugar	Cervical GC Prep Uncrossmatch	ed. Drug Scrns/L
SMA 13	Alkaline Phosphala		fic General
T SNA 15	T SGOT (AST)	Drug Screensil evels Uncrossmatch	hed.
□ SNA 2D	T LDH	Universal D	
T ER Panel	□ CPK	Serum Drug Screen Packed Red Blo	- Intont Heads
Cardiac Enzymes		Cells [PRBCs]	
	nes Amplase, Serum	Lumbar Punctu	Ire Lumbar Pun
Liver Panel	E Bilirubin, Total	Theophylin	Spec Cher
Hepatitis Panel	Carte de la compa	Digozin Level \$1: Gram Stain	Urine Cher
Thyroid Panel	□ Mg	Alcohol Serum	OTHER CIRC
T Serum Pregnance	y Total Protein	Dilantin 22 Protein	
T. Urine Pregnancy	Cholesterol -	Cultures/Micro T 82 Glucose	
	T Iron, Serum	Throat C and 5	
iematology	Ammonia Serim	Urine C and S T #3: Differential	
☐ CBC		Blood C and S Minutes Apart	Exit No-Sa
Sed Rate	\$20 \$14 BELLEVANCE:	C 1 Time C 1 Site	

Figure Chapter 3: -78: Labs Ordered- General

(Image: labs-ordered.bmp)

Exit 5.

5. Click the Exit button to return to the Medical Information screen.

Viewing Labs Requested

From the "Active Patient List" (your main tracking screen)

1. Select a patient from the "Grease Board" (list menu).

Medical Information

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2. Click the Medical Information button.

Lab Requests

3. Click on the Lab Requests button in the INPUT section.

Show Labs Ordered

4. Click on the Show Labs Ordered button.

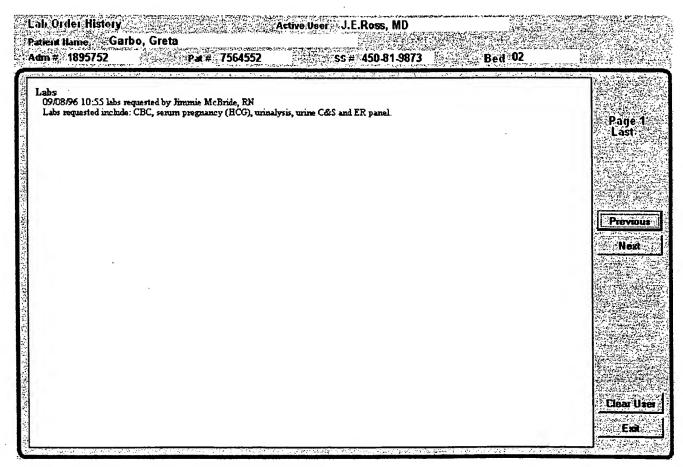


Figure Chapter 3: -79: Lab Order History

(Image: lab-order-history.bmp)

Exit

5. Click the Exit button to return to the Medical Information screen.

Entering/Updating Lab Results (std. menu)

From the "Active Patient List" (your main tracking screen)

1. Select a patient from the "Grease Board" (list menu).

Medical Information

2. Click the Medical Information button.

Lab Results

3. Click on the Lab Results button in the HISTORICAL section.

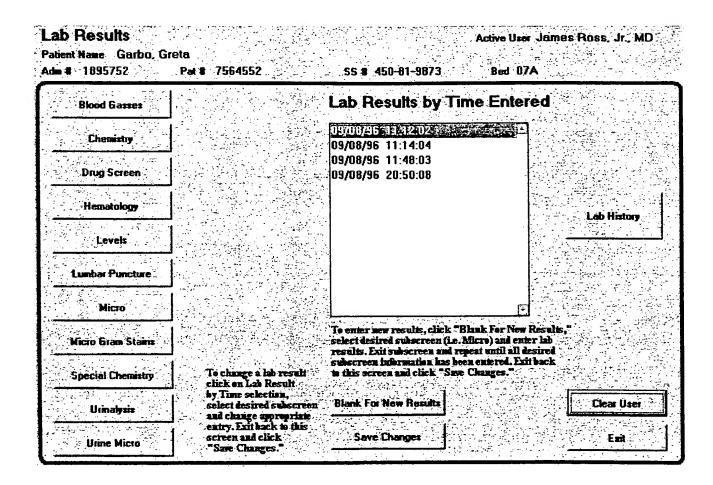


Figure Chapter 3: -80: Lab Results (menu)

(Image: lab-results.bmp)

4a. To enter new results

Blank For New Results

- Click the "Blank for New Results" button.
- Select desired lab category (Ex. Blood Gases, next page).
- Enter results.

Entering/Updating Lab Results (std. menu) (continued)

4b. To update results:

- Select desired lab category (Ex. Blood Gases).
- Click on check boxes and form fields to complete as appropriate.

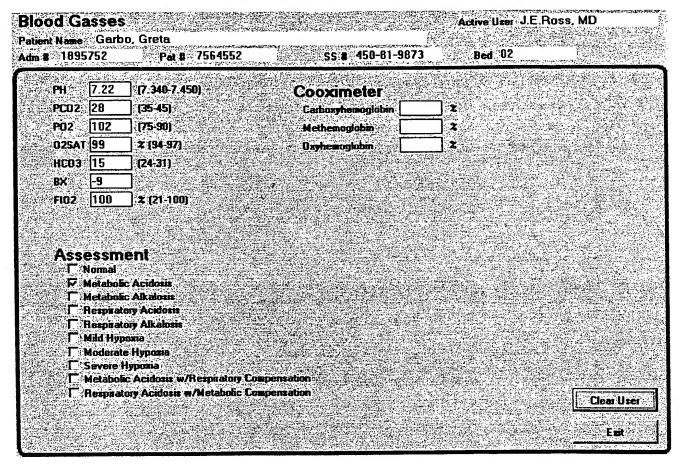


Figure Chapter 3: -81: Blood Gases

(Image: blood-gases.bmp)

Exit

5. Click the Exit button to save Lab Results.

Entering/Updating Lab Comments in the Medical Record (manual)

From the "Active Patient List" (your main tracking screen)

1. Select a patient from the "Grease Board" (list menu).

Medical Information

Transcript Editor

To Add

- 2. Click the Medical Information button.
- 3. Click on the Transcript Editor button in the HISTORICAL section.
- 4a) Entering a new Labs comment entry:
 - Click on To Add button.
 - Open the pull down menu and select "Labs".

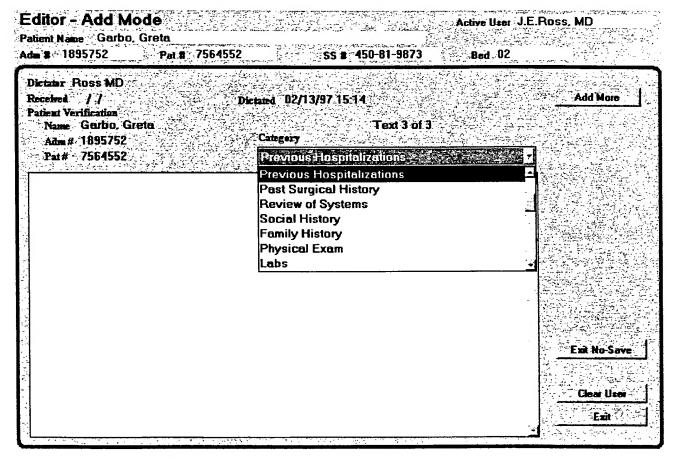


Figure Chapter 3: -82: Labs (in Editor Add Mode)

(Image: editor-add-mode-2.bmp)

Entering/Modifying Lab Comments (manual) (continued)



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- 4b. Modify an existing Lab comment entry:
 - Click on Next / Prior (or First / Last) buttons to locate Labs.
- 5. Click on the multiline form field to manually add or modify any text, or, click on the Delete button to remove the selected entry.

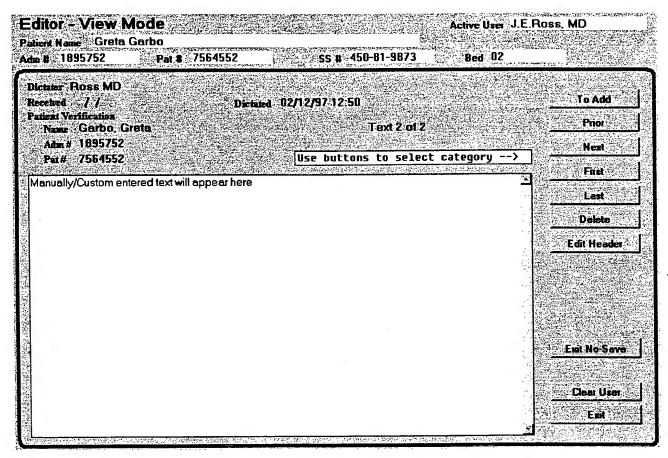


Figure Chapter 3: -83: Editing Manual/Custom Medical Record

(Image: editor-view-mode-generic.bmp)



Viewing Lab Results

→ Option A

From the "Active Patient List" (your main tracking screen)

1. Select a patient from the "Grease Board" (list menu).

Medical Information

2. Click the Medical Information button.

Lab Results

3. Click on the Lab Results button in the HISTORICAL section.

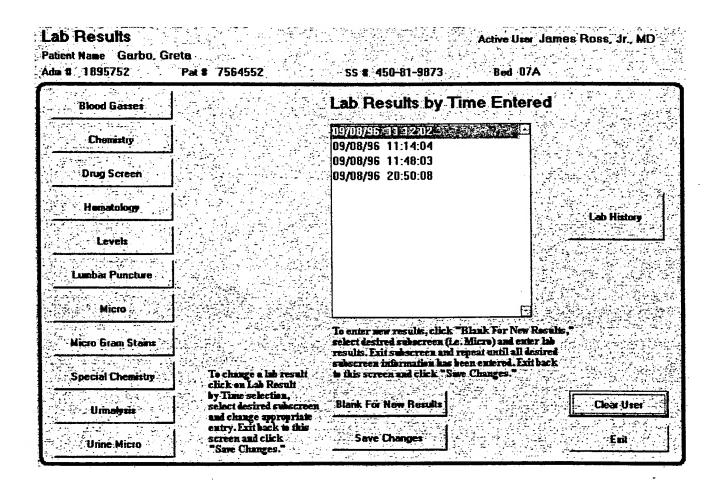
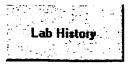


Figure Chapter 3: -84: Lab Results (menu)

(Image: lab-results.bmp)



- 4. Click the Lab History button to see all results up to the latest.
 - If you wish to examine an older set of results, double-click the appropriate date/time entry and then click the Overview button.

Viewing Lab Results

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→ Option A (continued)

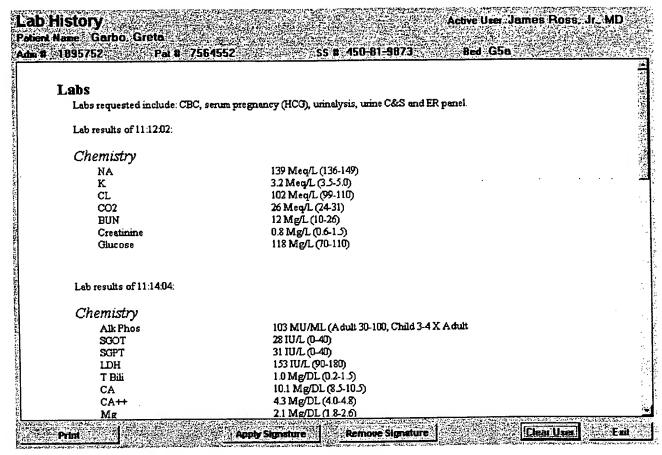


Figure Chapter 3: -85: Lab (results) Overview

(Image: lab-history.bmp)



5. Click the Exit button (twice) to return to the Medical Information screen.

Viewing Lab Results (continued)

→ Option B

From the "Active Patient List" (your main tracking screen)

1. Select a patient from the "Grease Board" (list menu).

Medical Information

2. Click the Medical Information button.

Summary

3. Click on the Summary button in the HISTORICAL section. [brings you to the Medical Record Summary]

Medical Record Summary

Active User James Ross, Jr., MD

Patient Name Garbo, Greta

Adm # -1895752

Pat # 7564552

55 # 450-81-9873

Bed G5a

Review of Systems

Mrs. Garbo is complaining of coughing and sputum production. The patient complains of a loss of appetite. The skin has no rash. There has been no bruising, HEAD: (+) for headaches, no previous head trauma and no history of syncope, EYES: no vision problems and no photophobia. EARS: no deafness or hearing loss, no previous tinnitus and no previous ear pain. NOSE: (+) rhinitis and no sinusitis. MOUTH: no mouth ulcers. THROAT: no sore throat and no previous dysphagia. PULMONARY: no pleuritic pain, no shortness of breath, no dyspnea while sleeping, (+) for cough, (+) for sputum production and no hemoptysis. CARDIAC: no palpitations and no orthopnea. GASTROINTESTINAL: (+) for loss of appetite, weight gain, nausea after eating, vomiting, frequent belching with acid reflux, diarrhea, occasional flatulence and constipation. The patient denies nausea, abdominal pain, hematemesis and bloody stools. GENITOURINARY: She is pregnant (+) for orange or red unine, recent onset of polyuna, recent onset of noctuna, dysuna, urgency, increased frequency of urination, hematuria with no clots and vaginal discharge. The patient denies incontinence, dyspareunia, testicular pain, urethral discharge and hesitancy. Onset of menses was at age 11. Periods occur regularly approximately every 30 days and usually last for 4 days with medium flow. The date of the last normal period was 07/03/96. The next to last period occurred four weeks prior to the last period. There have been two pregnancies, one birth and one spontaneous abortion. Complications of pregnancy included: a C-section. PSYCHOLOGIC: Mrs. Garbo is a homosexual female with normal sexual adjustment. The patient indicated a recent relationship failure. She has had chronic debilitating illnesses. Mrs. Garbo suffers from hallucinations. The patient has had chronic insomnia.

Social History

Religion: Catholic. She is a cigarette smoker using 1/2 PPD. Alcohol use includes wine weekly. Mrs. Garbo denies use of drugs. The patient is married. She lives with a spouse and children.

Family History

There is a family history of blood relatives with cancer, diabetes, heart disease, high blood pressure and stroke.

Physical Exam

She is a 38 year old caucasian pregnant female. The calculated EDC is 04/09/97 based on the patient's stated LMP. The

Print

Apply Signature

Remove Signature

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Exit

Figure Chapter 3: -86: Medical Record Summary

(Image: medical-record-summary-b.bmp)

4. Click the Scroll Bar to view additional information.

Exit

Click the Exit button to return to the Medical Information screen.

Tips and Hints: Lab Requests and Results

- The Prephrased Text function (accessed from the Medical Information screen) provides an alternative means of entering customized, menu based Lab (comments, not requests) text into the Medical Record. Go to page 78, "Prephrased Text for the Medical Record", for more information on the use of Prephrased Text.
- Alternate access to this screen
 Tests & X-Rays screens

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X-Ray Requests

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Requesting X-Rays (std. menu)

From the "Active Patient List" (your main tracking screen)

1. Select a patient from the "Grease Board" (list menu).

Medical Information

2. Click the Medical Information button.

Radiology Requests

- 3. Click on the Radiology Requests button in the INPUT section.
- 4. Select the appropriate X-Ray input screen: General (default), Extremities or Other.
- 5. Select the appropriate X-Ray location from the screen's check box menu.

s K226534749 Par	K226534749	37 SS 8 2	Bed 01	4-2
		Requested by J.E.Ross, MD	отперен пун музу, тумпы, тумбала с сылганда	Shield Abdo
AC Joint w/Stress Right	Coccys Cystogram Cystowrethrogram	☐ Nasal Bones	Scapula Left Scapula Right Shoulder Left Shoulder Right	∏ Portable
Banum Enema	Facial Bones Gastrogialin Enema	☐ Navicular Views Right ☐ Neck Soft Tissue AP and Lat	□ Simus Filies □ Skull □ (Sterman	Order Histor
and the later and the state of	Hip Left Hip Right	□ Orbit Right	ΓTSpane ΓTMJ's ΓTesticularScan	General
Calcaneus Left Calcaneus Hight	Hunerus Right		□ Tibia/Fibula Left □ Tibia/Fibula Right	Estremitie Other Radio
(Standard) Chest AP	□ IVP □ KUB	ΓRão Detail Left	☐ UGI Senes ☐ Usethrogram	Laba
Clavicle Left	「KUB/Upright Abd.] 「'L-S 5pme		□ VQ Lung Scan □ Venogram Lower Extr Left	Exit-No-Se
			Venogram Lower Extr. Right	Clear Use

Figure Chapter 3: -87: Radiology-X-Ray-General

(Image: radiology-xrays-general.bmp)

Exit

Updating X-Ray Comments (manual)

From the "Active Patient List" (your main tracking screen)

1. Select a patient from the "Grease Board" (list menu).

Medical Information

Transcript Editor

2. Click the Medical Information button.

3. Click on the Transcript Editor button in the HISTORICAL section.

To Add

- 4a) Entering a new X-Rays comment entry:
 - Click on To Add button.
 - Open the pull down menu and select "X-Rays".

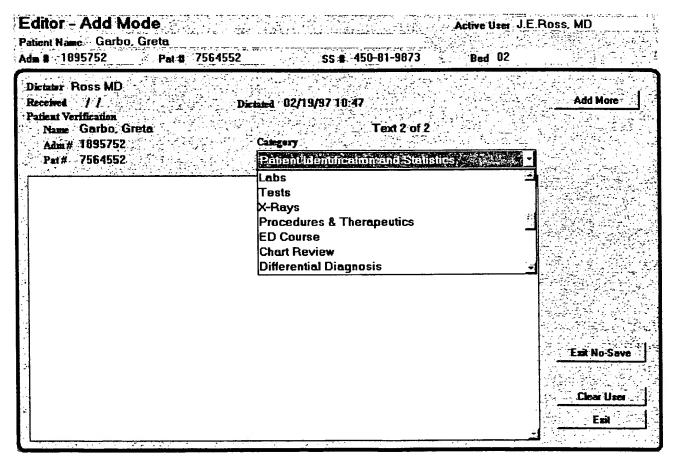


Figure Chapter 3: -88: X-Rays (in Editor Add Mode)

(Image: editor-add-mode-5.bmp)

Entering/Modifying X-Ray Comments (manual) (continued)



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- 4b. Modify an existing X-Ray comment entry:
 - Click on Next / Prior (or First / Last) buttons to locate X-Rays.
- 5. Click on the multiline form field to manually add or modify any text, or, click on the Delete button to remove the selected entry.

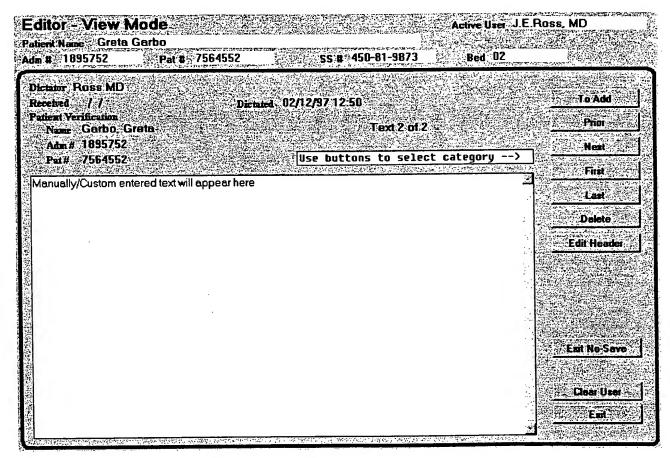


Figure Chapter 3: -89: Editing Manual/Custom Medical Record

(Image: editor-view-mode-generic.bmp)



Viewing X-Ray Requests

→ Option A

From the "Active Patient List" (your main tracking screen)

1. Select a patient from the "Grease Board" (list menu).

Medical Information

2. Click the Medical Information button.

Radiology Requests

3. Click on the Radiology Requests button in the INPUT section.

Drder History

4. Click on the Order History button.

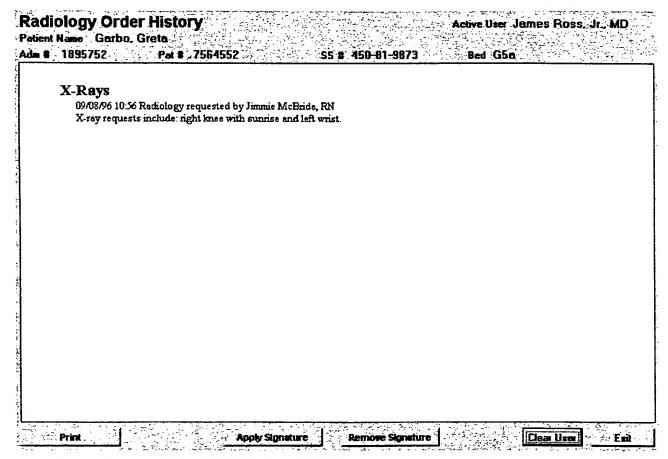
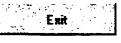


Figure Chapter 3: -90: X-Ray Order History

(Image: rad-order-history.bmp)



5. Click the Exit button (twice) to return to the Medical Information screen.

Viewing X-Ray Requests (continued)

→ Option B

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From the "Active Patient List" (your main tracking screen)

1. Select a patient from the "Grease Board" (list menu).



2. Click the Medical Information button.

Summary

3. Click on the Summary button in the HISTORICAL section. [brings you to the Medical Record Summary]

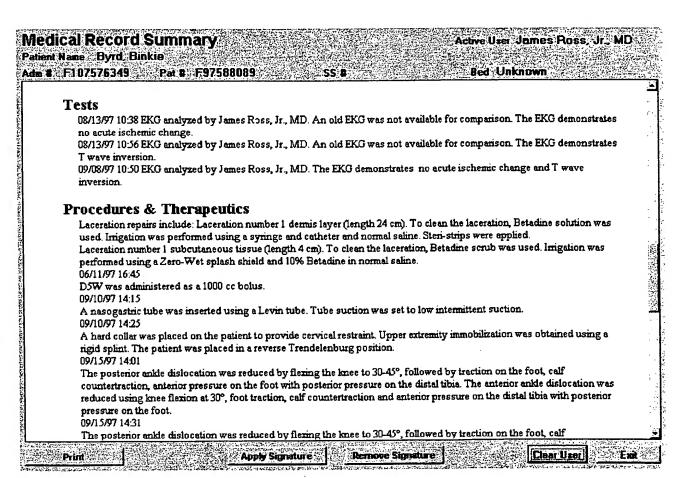


Figure Chapter 3: -91: Medical Record Summary

(Image: medical-record-summary-c.bmp)

4. Click the Scroll Bar to view additional information.



5. Click the Exit button to return to the Medical Information screen.

Tips and Hints: X-Ray Requests

- <u>The Prephrased Text function</u> (accessed from the Medical Information screen) provides an alternative means of entering customized, menu based X-Ray Requests (comments, not requests) text into the Medical Record. Go to page 78, "Prephrased Text for the Medical Record", for more information on the use of Prephrased Text.
- Alternate access to this screen
 Tests screen

Test Requests

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Requesting Tests (std. menu)

From the "Active Patient List" (your main tracking screen)

1. Select a patient from the "Grease Board" (list menu).

Medical Information

2. Click the Medical Information button.

Test Requests

- 3. Click on the Test Requests button in the INPUT section.
- 4. Select the appropriate Test from the screen's check box menu.

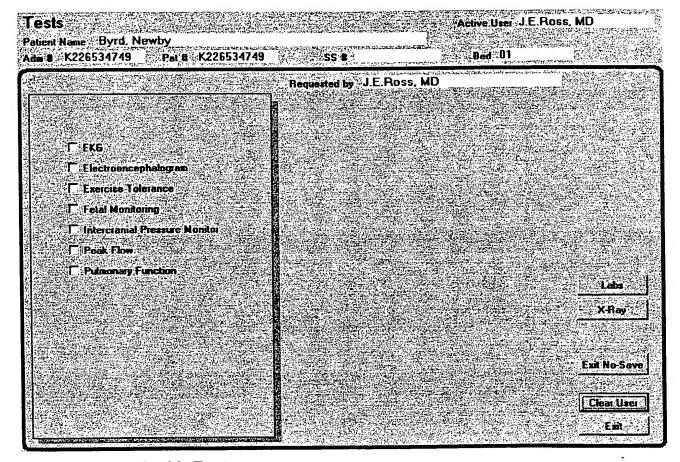


Figure Chapter 3: -92: Tests

(Image: tests.bmp)

Exit

Updating Test Requests (manual)

From the "Active Patient List" (your main tracking screen)

1. Select a patient from the "Grease Board" (list menu).

Medical Information

Transcript Editor

2. Click the Medical Information button.

3. Click on the Transcript Editor button in the HISTORICAL section.

To Add

- 4a) Entering a new Tests comment entry:
 - Click on To Add button.
 - Open the pull down menu and select "Tests".

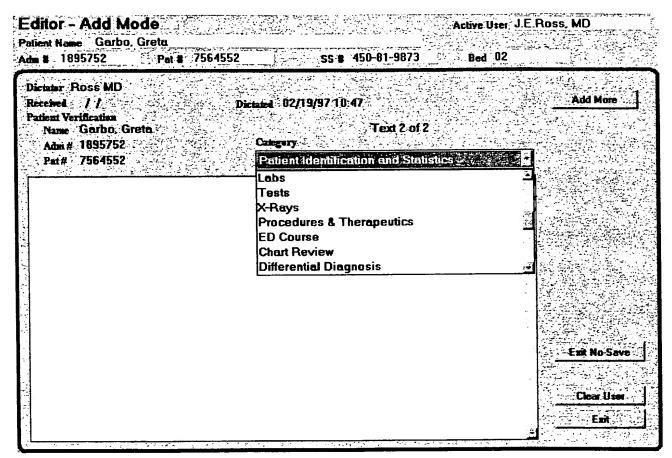


Figure Chapter 3: -93: Tests (in Editor Add Mode)

(Image: editor-add-mode-5.bmp)

Entering/Modifying Test Comments (manual) (continued)



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- 4b. Modify an existing Tests comment entry:
 - Click on Next / Prior (or First / Last) buttons to locate Tests.
- 5. Click on the multiline form field to manually add or modify any text, or, click on the Delete button to remove the selected entry.

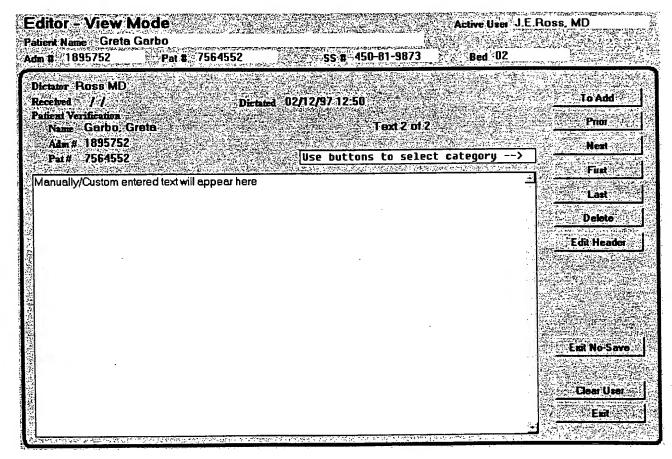


Figure Chapter 3: -94: Editing Manual/Custom Medical Record

(Image: editor-view-mode-generic.bmp)



Viewing Test Requests

From the "Active Patient List" (your main tracking screen)

1. Select a patient from the "Grease Board" (list menu).

Medical Information

2. Click the Medical Information button.

Summary

3. Click on the Summary button in the HISTORICAL section. [brings you to the Medical Record Summary]

Medical Record Summary

Active User James Ross, Jr., MD

Patient Name Byrd, Binkie

Adm # F107576349 Pat # F97588089

SS 1

Bed Unknown

Tests

08/13/97 10:38 EKG analyzed by James Ross, Jr., MD. An old EKG was not available for comparison. The EKG demonstrates no acute ischemic change.

08/13/97 10:56 EKG analyzed by James Ross, Jr., MD. An old EKG was not available for comparison. The EKG demonstrates T wave inversion.

09/08/97 10:50 EKG analyzed by James Ross, Jr., MD. The EKG demonstrates no acute ischemic change and T wave inversion.

Procedures & Therapeutics

Laceration repairs include: Laceration number 1 dermis layer (length 24 cm). To clean the laceration, Betadine solution was used. Irrigation was performed using a syringe and catheter and normal saline. Steri-strips were applied.

Laceration number 1 subcutaneous tissue (length 4 cm). To clean the laceration, Betadine scrub was used. Irrigation was performed using a Zero-Wet splash shield and 10% Betadine in normal saline.

06/11/97 16:45 D5W was administered as a 1000 cc bolus.

09/10/97 14:15

A nasogastric tube was inserted using a Levin tube. Tube suction was set to low intermittent suction. 09/10/97 14:25

A hard collar was placed on the patient to provide cervical restraint. Upper extremity immobilization was obtained using a rigid splint. The patient was placed in a reverse Trendelenburg position.

The posterior ankle dislocation was reduced by flexing the knee to 30-45°, followed by traction on the foot, calf countertraction, anterior pressure on the foot with posterior pressure on the distal tibia. The anterior ankle dislocation was reduced using knee flexion at 30°, foot traction, calf countertraction and anterior pressure on the distal tibia with posterior pressure on the foot.

09/15/97 14:31

The posterior enkle dislocation was reduced by flexing the knee to 30-45°, followed by traction on the foot, calf

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Apply Signature

Remove Signature

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Figure Chapter 3: -95: Medical Record Summary

(Image: medical-record-summary-5.bmp)



4. Click the Scroll Bar to view additional information.

5. Click the Exit button to return to the Medical Information screen.

Tips and Hints: Test Requests

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- <u>The Prephrased Text function</u> (accessed from the Medical Information screen) provides an alternative means of entering customized, menu based Test Requests (comments, not requests) text into the Medical Record. Go to page 78, "Prephrased Text for the Medical Record", for more information on the use of Prephrased Text.
- Alternate access to this screen X-Ray screen

Procedures & Therapeutics

Ordering/Documenting Therapeutic Procedures (std. menu)

From the "Active Patient List" (your main tracking screen)

1. Select a patient from the "Grease Board" (list menu).

Therapeutics

2. Click the Medical Information button.

3. Click on the Therapeutics button in the INPUT section.

4. Select the appropriate Procedure then click on check boxes and form fields to complete as appropriate. (ACLS/CPR example follows)

ACLS	DNR	Lacerations	Splinting
Abdominal Hernia	Death Certificate	Laryngeal Foreign Body	Tendenitis
Ace	Dislocations	Local Anesthetic	Thoracentesis
Airwaps	Dressings	Most Trousers	Thoracotomy
Allergic Reaction/Anaphylaxis	Endotracheal Tube	Nasogastric Tube	Transfusion
Anesthetics	Ear Wax & Foreign Body	Nail Bed Laceration	Umbilical Artery Catheter
Arthritis	Epistanis	Nail Removal	Urethral Dilation
Arthrocentesis	Exophageal Foreign Body	Nasal Foreign Body	Urology Treatment
Blakemore Tube	THE REPORT OF THE PROPERTY OF	Neuro Procedures	Vaginal Delivery
Block	Family Counseling	Nosebleed	Ventilator
Blood/Platelets	Fluid Resuscitation	02	¹ 等:我 我就 给我们是是比较
Bucks Traction	Foley Foley	Orogastric Tube	Common Nurse Orders
Burns	Foreign Body	Dintments	3 1 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2
Bur Holes	Gastric Lavage	- Pacing	Date 02/11/97
Bursitis	Genecologic	Paracentesis	Time 13:41
CPR	Heimlich Maneuver	Pericardiocentesis	13.41
Carbon Monoxide Rx	Hematoma Evacuation	Pentoneal Dialysis	galai ja maa Nii Maliiki kirja ku la
Cardiac Arrest	Hemorrhoids	Pneumothorax	
Cardiac Pacing	Hemia	Positioning	Diagnostic Procedures
Cast Application	Incision & Drainage	Procedure Medications	Medications/IV Solutions
Catheter Removal	IV Fluids	Rectal Procedures	Transition of the control of the con
Central Line	IV Lines	Regional Anesthetic	Therapeutic Procedures
Cervical Traction	Immobilization	Respiratory Therapy	
Chest Tube	Ingrown Nad	Restrants	Exit No Save
Child Birth	Interesseous Infusion	Sedation/Analgesia	
Code Sheet	Intubation	Skin Graft	Clear Uzer
Cricothyrotomy	Isolation	Slings/Straps	Ent
Cutdowns	Joint Aspiration	Stat Lamp Exam	The second secon

Figure Chapter 3: -96: Therapeutic Procedures

(Image: therapeutic-procedures.bmp)

ACLS/CPR: Screen 1

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n	749 SS T	
	Requested by J.E.Ross, MD	Weight
Esternal Chest Compression	NS	Estimates Live Rg After each medication ar procedure is given/performe press Given/Perform to record timin of events To view sequent of events and times, press History of AC Meds 1 Meds 2 Rhythm

Figure Chapter 3: -97: ACLS/CPR - 1

(lmage: acls-cpr-1.bmp)

- 5a. Click on check boxes and form fields to complete as appropriate then click on Given/Performed button to log the event/treatment.
- Click on the **History of ACLS** button to view the log of ACLS/CPR events/treatments.
- Click on Meds 1, Meds 2 and/or Rhythm buttons to access additional ACLS/CPR screens.

ACLS/CPR: Medications 1

m # 1895752 Pat# 756	4552 SS 8 450-81-9873 Red 02	
	Requested by J.E.Ross, MD	Weight
Epinephrine mg [1 mg initial up to 5 mg subsequent Atropine mg [0.5-1.0 mg initial, total 2-3 mg or 0.03-0.04 mg/kg) Initiarrhythmics Lidocaine Initial Bolus mg [1-1.5 mg/kg bolus] [10.5 mg/kg bolus 10 min after 1st] Lidocaine Infusion mg/min [2-4 mg/min after pulse resorted] [1.10caine Endotrachael mg/min after 5-3.5 mg/kg bolus]	Verepamil Repeat Bolus mg (5-10 mg, up to 30 mg total) History of (5-10 mg, up to 30 mg total) History of (5-10 mg, up to 30 mg total) History of (0.25 mg/kg) Diltiazem Repeat Bolus mg Defibrillati (0.35 mg/kg 15 min efter initial) Cardiover Diltiazem Infusion mg/fir Joules (5-15 mg/hr, titrate to heart rate) Synchrical Adenosine Initial 6 mg Rapid Bolus Misscellaneous (244/kg) Misscellaneous gm [Joules Joules Joules Magnesium]	ACLS 59 kg After each medication or procedure is given/performed press Onized Given/Perform to record timing of events Of Adult of events and times, press Thistory of ACL
Trail 1 - 11 - 12 - 12 - 12 - 12 - 12 - 12 -	[1-2 gas 50.2 Mg\$0.4 m 10 al of Synchromog/min D5W over 1-2 min] botus	Screen 1
10 mg/kg, upper limit 35 mg/kg) Bretyllium Infusion	L_Demeral sag IV slow	Clear User

Figure Chapter 3: -98: ACLS/CPR - Medications 1

(Image: acls-cpr-1.bmp)

- 5b. Click on check boxes and form fields to complete as appropriate then click on Given/Performed button to log the event/treatment.
- Click on the **History of ACLS** button to view the log of ACLS/CPR events/treatments.
- Click on Screen 1, Meds 1, Meds 2 and/or Rhythm buttons to access additional ACLS/CPR screens.
- 6. Click the Exit button to save updated patient information.

ACLS/CPR: Medications 2

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im # 1895752 Pat #, 7564552	SS:a 450-81-9873 Bed 02	
	Requested by U.E.Ross, MD	- Weight
notropic Yasoactive Agents	Beta-Adrenergic Blackers Given/Pedamed	☐ Estimated
Tepinaphrine	up to 0.1 mg/kg total) History of ACLS Metoprotol mg IV over 2-5 mm [5 mg, may repeat q 5 min to 15 mg total) Atenolol mg IV over 5 mm [5 mg, may repeat once after 10 mm) Esmolol Loading mcg/kg/min for only 1 min [250-500 mcg/kg/min] Esmolol infusion mcg/kg/min [25-50 initial; up to 300 mcg/kg/min max] Diuretics Furosamide mg IV slow [0.5-1.0 mg/kg initial; up to 2 mg/kg total) Thrombolytic Agents Anistroplase Protocol Initiated (See hospital form) T PA (Alteplase) Protocol initiated (See hospital form) Defibrillation/Cardioversion	59 kg After each sedication or procedure is given/performed press Given/Perform to record thining of events To view sequence of events and times, press History of ACI Screen 1 Meds Rhottes Exit No-Save

Figure Chapter 3: -99: ACLS/CPR - Medications 2

(Image: acls-cpr-medications2.bmp)

- 5c. Click on check boxes and form fields to complete as appropriate then click on **Given/Performed** button to log the event/treatment.
- Click on the **History of ACLS** button to view the log of ACLS/CPR events/treatments.
- Click on Screen 1, Meds 1 and/or Rhythm buttons to access additional ACLS/CPR screens.
- 6. Click the Exit button to save updated patient information.

ACLS/CPR: Rhythm

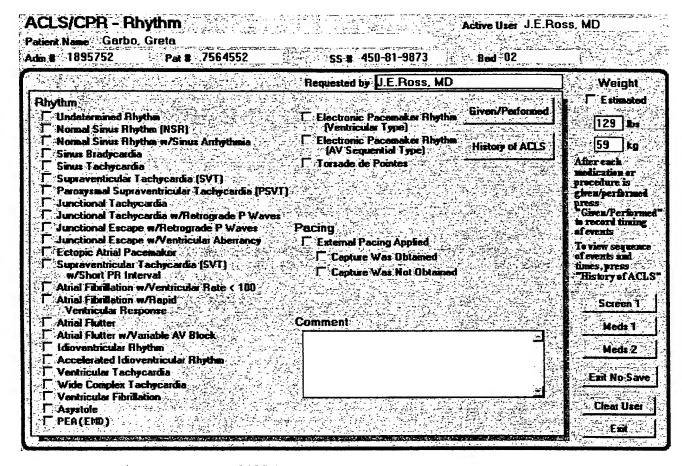


Figure Chapter 3: -100: ACLS/CPR - Rhythm

(Image: acls-cpr-rhythm.bmp)

- 5a. Click on check boxes and form fields to complete as appropriate then click on **Given/Performed** button to log the event/treatment.
- Click on the History of ACLS button to view the log of ACLS/CPR events/treatments.
- Click on Screen 1, Meds 1, and/or Meds 2 buttons to access additional ACLS/CPR screens.
- 6a. Click the Exit button to save updated patient information.

Ordering/Documenting Diagnostic Procedures (std. menu)

From the "Active Patient List" (your main tracking screen)

1. Select a patient from the "Grease Board" (list menu).

Medical Information

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2. Click the Medical Information button.

Diagnostic Procedures

- 3. Click on the Diagnostic Procedures button in the INPUT section.
- 4. Select the appropriate Procedure. (Eye Exam/Treatment sample follows)

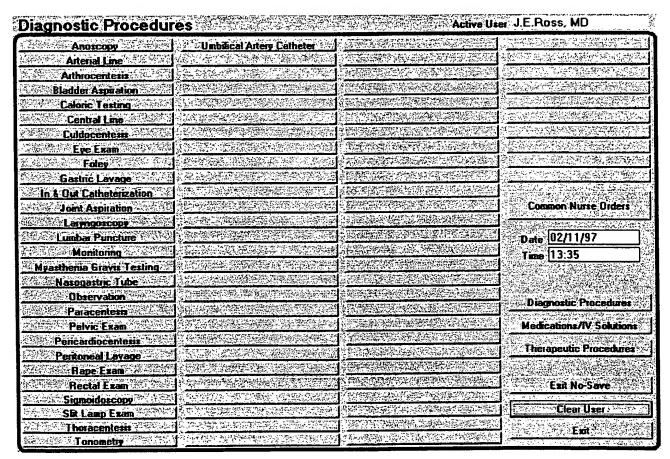


Figure Chapter 3: -101: Diagnostic Procedures

(Image: diagnostic -procedures.bmp)

Exit

Diagnostic Procedures Screen: Eye Exam/Treatment

Requested by J.E.Ross, MD Weight Dilation Foreign Body, Removal Antibiotic F. Honatropine 52 F. Conjunctival	ye Exam/Treatment stient Name: Byrd, Newby sm #: K226534749 Page K226534749		Active User J.E	.Ross, MD
Neo-Synephsine (Pherylephsine 2.5%) Conjunctival Gentangen Bis				Weight
Lid Eversion List Lamp Exam Patient Longulation Conneal Burns (Pits) Conneal Burns (Benoxine (I etracame) Conneal Burns (Pits) Conneal Burns (Dilation	Foreign Body Re	emoval Antibiotic	Estimated
Connea		Commetival	Gentamycin	
Rust Ring Removal Erythrowycin Rust Ring Removal Erythrowycin Rust Ring Removal Erythrowycin Rust Ring Removal				
Fluorescein Foreign Body Foreign Body Removal Foreign Body Foreign B				
Abrasions Abrasions Foreign Body Keratitis [Dendrites] Anterior Chamber Fluorescein Flare Positive Seidel Test [Blue or Green Stream] Connect Lens Removal Connect Lens R	Mydriacyl (Tropicamide 12)	And the second s		
Abrasions Foreign Body Keratitis (Dendrites) Anterior Chamber Fluorescein Flare Positive Seidel Test (Blue or Green Stream) Conneal Burns (Fits) Topical Anesthesia Portocaine (Tetracaine) Alcaine/Ophthaine/Ophthetic (Proparacaine) Foreign Body Foreign Body Foreign Body Foreign Body Conneal Burns (Fits) Topical Anesthesia Foreign Body	Fluorescein			
Keratitis [Dendrites]	☐ Abrasions			Patient
Contact Lens Removal Contact Lens Removal Socket Trail Positive Seidel Test [Blue or Green Stream] Tonometry Conjunctive Conneal Burns (Pits) Conjunctive Conjunctive Conjunctive Conjunctive Conjunctive Conjunctive Conjunctive Conjunctive Conjunctive Conjunctive Conjunctive Conjunctive Conjunctive Conjunctive Conjunctive Conjunctive Conjunctive Conjunctive Conjunctive Conjunctive Conjunctive Conjunctive Conjunctive Conj	Foreign Body	Eye Shield		Instructions
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Positive Seidel Test (Blue or Green Stream)	Anterior Chamber Fluorescein Flare		moval	Socket Trau
Conjunctival Conju	Positive Seidel Test [Blue or Green Stream]			1 1
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Tono-Pen Can H20 [12-18 Normal] Can H20 [1	Copical Anesthesia		. 그 학생님이 이야기를 하는데 되는 생각이 그를 하는데 되다.	-1
Campon Component Compone		The state of the s		L Lonjunctiviti
Complete			Cm H2O (12-18 Normal)	
Type Irrigation Anterior Chamber Cells Instructions If checket, will not perform		프로 장상에 생각하는 하는 아래!	B	
Normal Saline for Imagation, 500 cc	医抗囊腺 经分别 化双氯化 医二甲基甲基甲基甲基甲基甲基甲基甲基甲基甲基甲基甲基甲基甲基甲基甲基甲基甲基甲基		The second secon	
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Conneal Perforation Conneal FB.w/Rust Lens Dislocation Conneal Ulceration Exit No-Sav Conjunctive! Formix Foreign Body Removal Hordeolum Conneal Ulceration Conjunctive! Contact Lens Conjunctivitis Contact Lens Clear Uses Conjunctivitis Conneal UV Burn Clear Uses	() () : 지수 문에 보는 사이 나는 이 생님, 그래가 얼마하고 있다면 그 그 그리고 있다면 그 그리고 있다. 사람은		G1 1 5CE C	instructions
Lens Dislocation		Company of the compan	## NAAA AL III II I	
Conjunctive Foreign Body Removal Hordeolum				
Conjunctivitis Contact Lens Conjunctivitis Company (Company Conjunctivitis Conjunctiviti	그리 생각하다 한 사람이 하면 하는 것을 하면 되었다. 그 사람이 되었다면 하는 사람들이 되었다면 하는데 없었다.		近しがのごればくを歩つさせ はんしゅちゅうしょ	E LEE NO-SAVE
Tonjunctivitis Comeal UV Burn Clear User				- Table - 1 アイ・アイ・フィー・フィー・フィー・フィー・フィー・フィー・フィー・フィー・フィー・フィー
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	Cyclogyl (Cyclopentalate 12)	Ryphema	2 Glaucoma	En Ve

Figure Chapter 3: -102: Eye Exam/Treatment

(Image: eye-exam-treatment.bmp)

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Entering Procedures & Therapeutics Comments (manual)

From the "Active Patient List" (your main tracking screen)

1. Select a patient from the "Grease Board" (list menu).

Medical Information

To Add

2. Click the Medical Information button.

3. Click on the Transcript Editor button in the HISTORICAL section.

4a) Entering a new Procedures & Therapeutics comment entry:
Click on To Add button.

• Open the pull down menu and select "Procedures & Therapeutics".

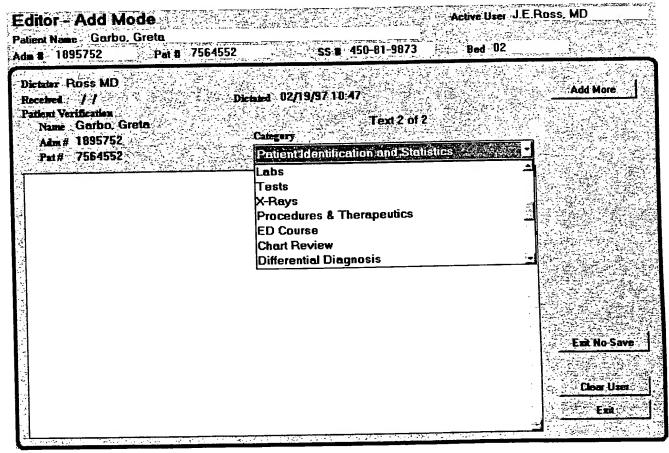


Figure Chapter 3: -103: Procedures & Therapeutics (in Editor Add Mode)

(Image: editor-add-mode-5.bmp)

Entering/Modifying Procedures & Therapeutics comments (manual) (continued)



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- 4b. Modify an existing Procedures & Therapeutics comment entry:
 - Click on Next / Prior (or First / Last) buttons to locate Procedures
 & Therapeutics.
- 5. Click on the multiline form field to manually add or modify any text, or, click on the Delete button to remove the selected entry.

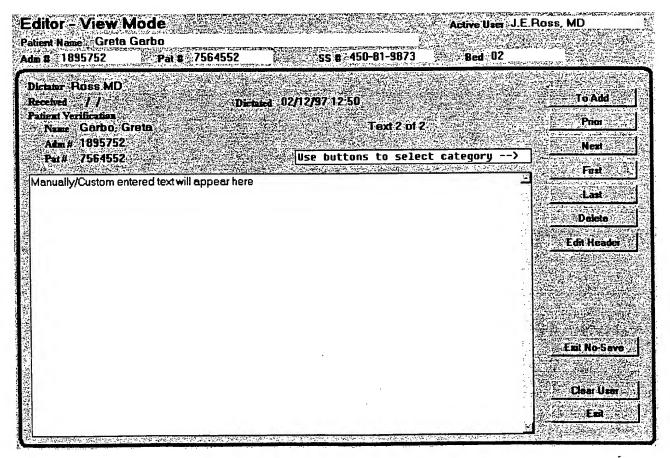


Figure Chapter 3: -104: Editing Manual/Custom Medical Record

(Image: editor-view-mode-generic.bmp)



Viewing Procedures & Therapeutics

→ Option A

From the "Active Patient List" (your main tracking screen)

1. Select a patient from the "Grease Board" (list menu).

Medical Information
Therapeutics Summary

2. Click the Medical Information button.

3. Click on the Therapeutics Summary button in the HISTORICAL section.

Therapeutics Summary Active User James Ross, Jr., MD Patient Name Byrd, Fickle Adm # ...G16534459 **Procedures & Therapeutics** ACLS actions included: 02/03/97 10:32:54 CPR - External chest compression. 02/03/97 10:33:02 Defib/Cardioversion - 200 joules non-synchronized. 02/03/97 10:33:12 Rhythm - sinus bradycardia. 02/03/97 10:33:23 Meds - Epinephrine 1.00 mg. 01/08/97 13:58 Ordered Biaxin 500 MG, Clarithromycin Tablet: 1 tab po Ordered now. 02/03/97 10:28 Burn wound management included the following: sterile sheets were applied, the burn was cleansed with soap solution and a non-adherent burn dressing was applied. Remove Signature **Apply Signature** Clear User Exit

Figure Chapter 3: -105: Therapeutics Summary

(Image: therapeutics-summary.bmp)



4. Click the Exit button (twice) to return to the Medical Information screen.

Viewing Procedures & Therapeutics (continued)

→ Option B

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ings.

From the "Active Patient List" (your main tracking screen)

1. Select a patient from the "Grease Board" (list menu).

Medical Information

2. Click the Medical Information button.

Summary

3. Click on the Summary button in the HISTORICAL section. [brings you to the Medical Record Summary]

Medical Record Summary Active User James Ross, Jr., MD Patient Name Byrd, Binkie Adm # F107576349 Pat # F97588089 Tests 08/13/97 10:38 EKG analyzed by James Ross, Jr., MD. An old EKG was not available for comparison. The EKG demonstrates no acute ischemic change. 08/13/97 10:56 EKG analyzed by James Ross, Jr., MD. An old EKG was not available for companison. The EKG demonstrates T wave inversion. 09/08/97 10:50 EKG analyzed by James Ross, Jr., MD. The EKG demonstrates no acute ischemic change and T wave inversion. **Procedures & Therapeutics** Laceration repairs include: Laceration number 1 dermis layer (length 24 cm). To clean the laceration, Betadine solution was used. Irrigation was performed using a syringe and catheter and normal saline. Steri-strips were applied. Laceration number 1 subcutaneous tissue (length 4 cm). To clean the laceration, Betadine scrub was used. Irrigation was performed using a Zero-Wet splash shield and 10% Betadine in normal saline. 06/11/97 16:45 D5W was administered as a 1000 cc bolus. 09/10/97 14:15 A nasogastric tube was inserted using a Levin tube. Tube suction was set to low intermittent suction. 09/10/97 14:25 A hard collar was placed on the patient to provide cervical restraint. Upper extremity immobilization was obtained using a rigid splint. The patient was placed in a reverse Trendelenburg position. 09/15/97 14:01 The posterior enkle dislocation was reduced by flexing the knee to 30-45°, followed by traction on the foot, calf countertraction, anterior pressure on the foot with posterior pressure on the distal tibia. The anterior ankle dislocation was reduced using knee flexion at 30°, foot traction, calf countertraction and anterior pressure on the distal tibia with posterior pressure on the foot. 09/15/97 14:31 The posterior ankle dislocation was reduced by flexing the knee to 30-45°, followed by traction on the foot, calf

Figure Chapter 3: -106: Medical Record Summary

(Image: medical-record-summary-5.bmp)

4. Click the Scroll Bar to view additional information.



5. Click the Exit button to return to the Medical Information screen.

Tips and Hints: Documenting Therapeutic Procedures

- The Prephrased Text function (accessed from the Medical Information screen) provides an alternative means of entering customized, menu based Therapeutic Procedures (comments, not requests) text into the Medical Record. Go to page 78, "Prephrased Text for the Medical Record", for more information on the use of Prephrased Text.
- Alternate access to these screens

Therapeutics & Diagnostic Procedures & Medications screens

Medications in the ER

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Ordering Medications in the ER - Drugs (std. menu)

From the "Active Patient List" (your main tracking screen)

1. Select a patient from the "Grease Board" (list menu).

Medical Information

2. Click the Medical Information button.

Medications in ER

- 3. Click on the Medications in ER button in the INPUT section.
- 4. Select the appropriate Drugs(s) from the Select Drug screen. (Keflet sample follows)

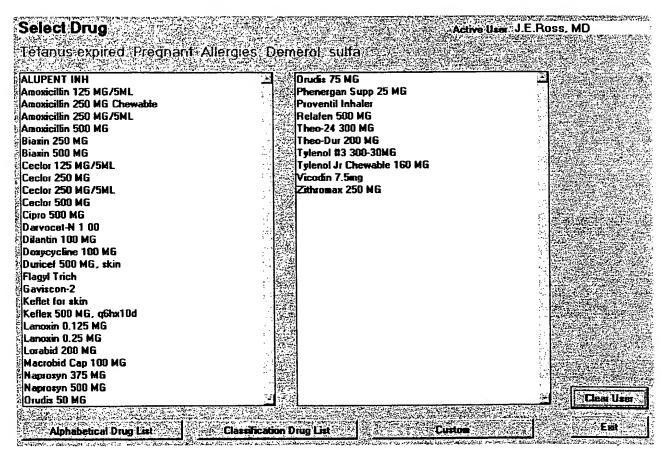


Figure Chapter 3: -107: Select Drug

(Image: select-drug.bmp)

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Medications in the ER: Keflet Screen

No. Type	Route	Frequency	Duration -	Drug Name
/4 tab	po	1 time only	1 day	Keflet 500 MG
/2 cap	Dr	yeb p	2 days	Generic
V4 inch	0\$	bid	3 days	Cephalexin Tab
1 lozenge	od	66	4 days	িছু। এই ১৯৯০ - ১১ চলাচিত্ৰ স্থান স্থান চাৰ্মেন্ট্ৰন ইত্যাহন স্থান
2 ampule	<u> </u>	gid	5 days	Drug Group
3 packet	as a second	5 times daily	7 days	्रास्त्री हराक्ष्मान् प्राप्तमा प्रतिकार केटी प्राप्तानाम करणास्त्री कृतिकार क्रमान्त्री स्थापना स्थापना स्थापन इ.स.च. हराक्ष्मान् प्राप्तान प्रतिकार केटी प्राप्तानाम करणास्त्री कृतिकार करणास्त्री स्थापना स्थापना स्थापना स
4 rupp	ad	q 3°	10 days	Drug Subgroup
5 piece	au	q3-4°	12 days	ANT A RESEARCH AND THE BOOKERS AND
6 implant	inhalations	q 3-6°	14 days	Drug Class
7 patch	intranasal	q 3-12°	21 days	AN AN STATE STATE OF THE STATE THE CONTRACT STATES FOR A 150.
8 ber	apply to affec, area	q 4°	28 days	Quantity 10
9 bottle	topically	q 4-5°	30 days	
10 gtts	eublingual	q 4-8°		Refills 0 Refills PRN
tsp	vaginal	q 5°		Duration 5 Days
+1/2 the	as irrigation	a 6°		SIG (Use Option Return to
CC CC	transdermal	q 6-8°	in villagi jaken m	manually break lines)
mcq .	114	q 6-12°		္သံ္အ 1 tab po bid
	N. T.	l- q8° 1		
	subcutaneous	q 8-12°		भूके
		q 12°		or (). Li la segui de la segui de la compania de la compa
mu				© Selection Permitted
		☐ As Needed		Dispense As Written
				Clear Us
units	Te ald 1/2 to	the No. (i.e. 3-1/2)		

Figure Chapter 3: -108: Typical Drug Selection Screen

(Image: prescription-keflet.bmp)

Ordering Medications in the ER - Medications/IV Solutions (std. menu)

From the "Active Patient List" (your main tracking screen)

1. Select a patient from the "Grease Board" (list menu).

Medical Information Diagnostic Procedures Therapeutics

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2. Click the Medical Information button.

3. Click on either Diagnostic Procedures or Therapeutics button in the INPUT section.

Medications/IV Solutions

4. Click the appropriate Procedure and then click on check boxes and form fields in the subsequent menus to complete as appropriate. (Medications/IV Solutions sample follows)

dications/IV Solu	utions	Act	ive User J.E.Ross, MD
ACLS	descriptions are seen as		
ergic Reaction/Anaphylaxis			
Anesthetics	Areas salah sa	Commission of the Commission o	
Fluid Resuscitation			
IV Fluids		生物學 自己的主要是在1967年	
Local Anesthetics		CHI AMERICAN AND AND AND AND AND AND AND AND AND A	
Ointments			
Procedure Meds			
Rapid Sequence Drugs			
Regional Anesthetics			
Respiratory Therapy			
Sedation/Analgesia			Common Nurse Orders
WAR THE SEASON OF THE SEASON O			Date 02/11/97
Property of the Control of the Contr			Time 13:41
	30 10 10 10 10 10 10 10 10 10 10 10 10 10		
· 的对象的一个一个一个一个一个一个			
White to be Tarkettall			Diagnostic Procedure
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	TOTAL COLUMN TO THE PARTY OF		Medications/IV Solution
CLEB 48 LEGISTA	WAR BARRET		A STATE OF THE STA
			Therapeutic Procedure
NAME OF THE PARTY			
特别的第一人的	第二十四十二十二十二十二十二十二十二十二十二十二十二十二十二十二十二十二十二十二	PERSONAL PROPERTY OF THE PERSONAL PROPERTY OF	Exit No Save
		rango (gabanda baka dinasi)	
	e vernigeri, verifika	Total at Experience and Control	Established User Co.
			En Contract

Figure Chapter 3: -109: Medications/IV Solutions

(Image:	medications-iv-solutions.bmp)

Exit 5. C

Entering Medications in the ER Comments (manual)

From the "Active Patient List" (your main tracking screen)

1. Select a patient from the "Grease Board" (list menu).

Medical Information

Transcript Editor

- 2. Click the Medical Information button.
- 3. Click on the Transcript Editor button in the HISTORICAL section.
- To Add
- 4a) Entering a new Medications comment entry:
 - Click on To Add button.
 - Open the pull down menu and select "Medications".

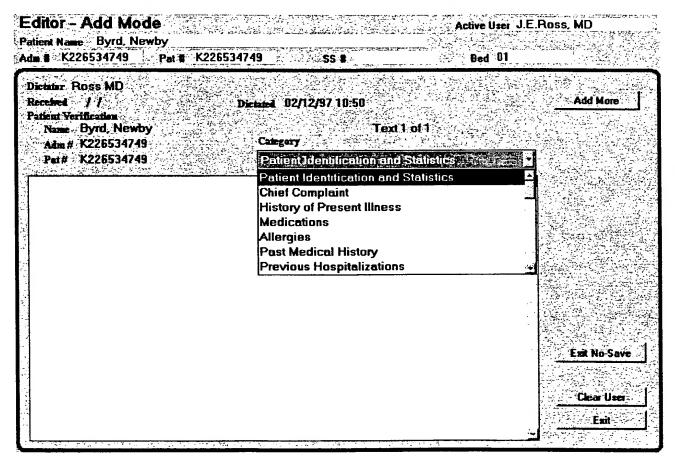


Figure Chapter 3: -110: Medications (in Editor Add Mode)

(Image: editor-add-mode-1.bmp)

Entering/Modifying Medications in the ER comments (manual) (continued)



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- 4b. Modify an existing Medications comment entry:
 - Click on Next / Prior (or First / Last) buttons to locate Medications.
- 5. Click on the multiline form field to manually add or modify any text, or, click on the Delete button to remove the selected entry.

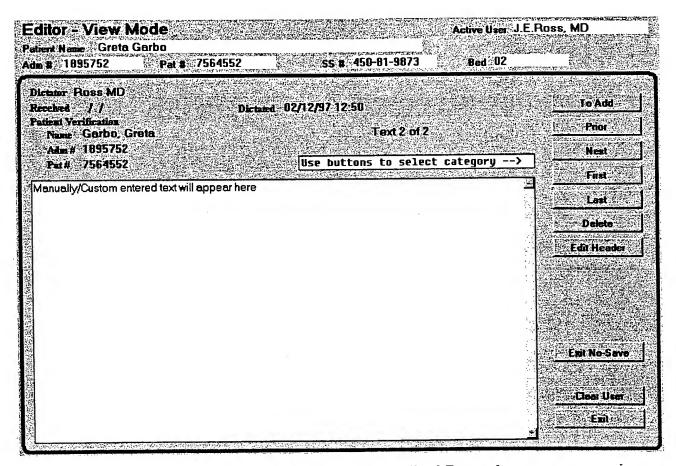


Figure Chapter 3: -111: Editing Manual/Custom Medical Record

(Image: editor-view-mode-generic.bmp)



Viewing Medications in the ER

→ Option A

From the "Active Patient List" (your main tracking screen)

1. Select a patient from the "Grease Board" (list menu).

Medical Information

2. Click the Medical Information button.

Therapeutics Summary

3. Click on the Therapeutics Summary button in the HISTORICAL section.

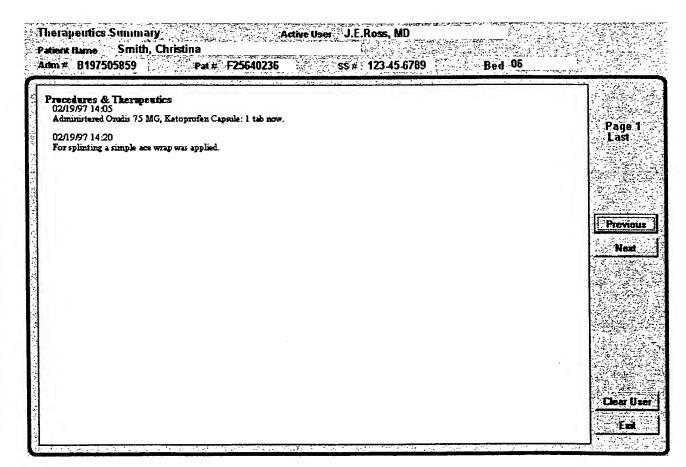
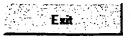


Figure Chapter 3: -112: Therapeutics Summary (with Medications in ER)

(Image: therapeutics-summary.bmp)



4. Click the Exit button (twice) to return to the Medical Information screen.

Viewing Medication in the ER (continued)

→ Option B

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From the "Active Patient List" (your main tracking screen)

1. Select a patient from the "Grease Board" (list menu).

Medical Information

2. Click the Medical Information button.

Summary

3. Click on the Summary button in the HISTORICAL section. [brings you to the Medical Record Summary]

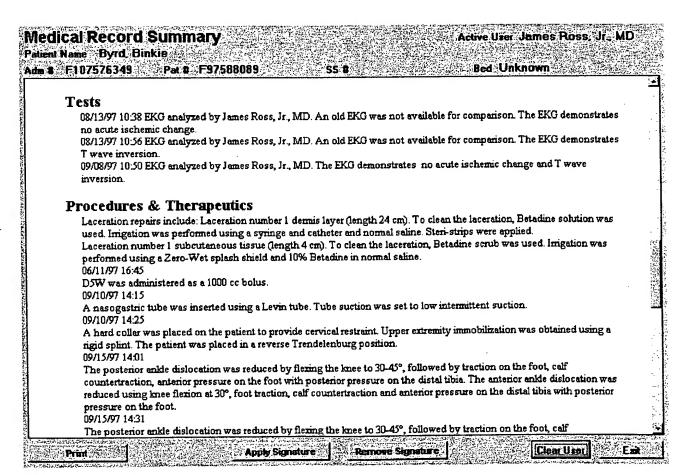


Figure Chapter 3: -113: Medical Record Summary

(Image: medical-record-summary-5.bmp)

4. Click the Scroll Bar to view additional information.



5. Click the Exit button to return to the Medical Information screen.

Tips and Hints: Ordering Medications in the ER

- The Prephrased Text function (accessed from the Medical Information screen) provides an alternative means of entering customized, menu based Medications (comments, not requests) text into the Medical Record. Go to page 78, "Prephrased Text for the Medical Record", for more information on the use of Prephrased Text.
- Alternate access to these screens

 Therapeutics & Diagnostic Procedures screens

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Referrals

Entering/Updating Referrals (std. menu)

From the "Active Patient List" (your main tracking screen)

1. Select a patient from the "Grease Board" (list menu).

Medical Information

2. Click the Medical Information button.

Referrals

3. Click on the Referrals button in the INPUT section.

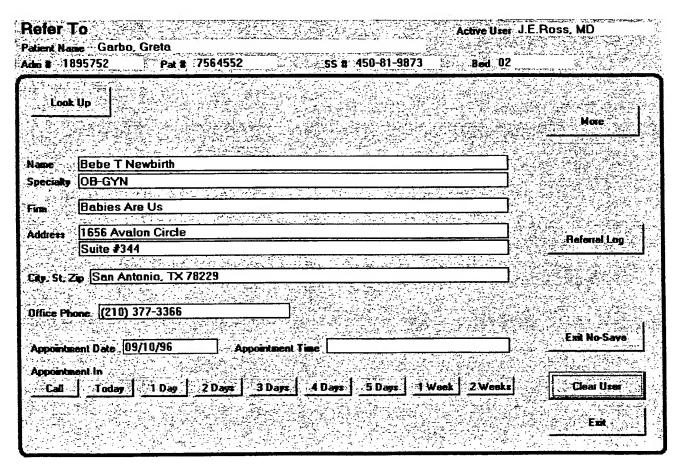


Figure Chapter 3: -114: Refer To

(Image: refer-to.bmp)

Entering/Updating Referrals (std. menu) (continued)

4a. Entering a new referral:

- Select form fields and complete as appropriate.
 - Select Appointment in (via button or manual).
 - The Look Up button provides an updateable list of local "referrals".

Referral Log

Look Up

4b. Updating an existing referral:

- Click on the Referral Log button.
- Highlight the "referred to" name.
- Click the Edit button and update the form fields as required (see 4a.).

Edit

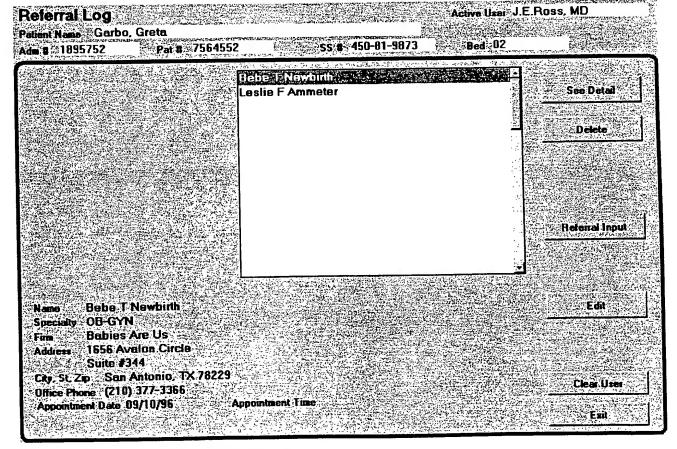


Figure Chapter 3: -115: Referral Log

(Image: referral-log.bmp)

Exit

5. Click the Exit button to save updated referral information.

Entering/Updating Referrals Comments (manual)

From the "Active Patient List" (your main tracking screen)

1. Select a patient from the "Grease Board" (list menu).

Medical Information

Transcript Editor

- 2. Click the Medical Information button.
- 3. Click on the Transcript Editor button in the HISTORICAL section.

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To Add

- 4a) Entering a new Referrals comment entry:
 - Click on To Add button.
 - Open the pull down menu and select "Referrals".

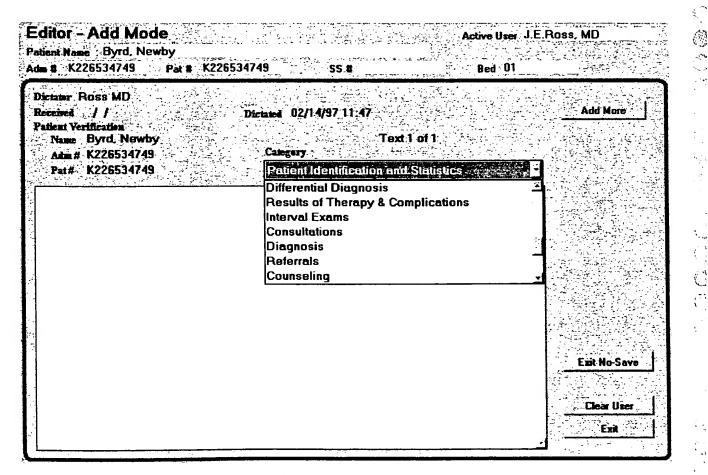


Figure Chapter 3: -116: Referrals (in Editor Add Mode)

(Image: editor-add-mode-4.bmp)

Entering/Modifying Referral Comments (manual) (continued)



- 4b. Modify an existing Referrals comment entry:
 - Click on Next / Prior (or First / Last) buttons to locate Referrals.
- 5. Click on the multiline form field to manually add or modify any text, or, click on the Delete button to remove the selected entry.

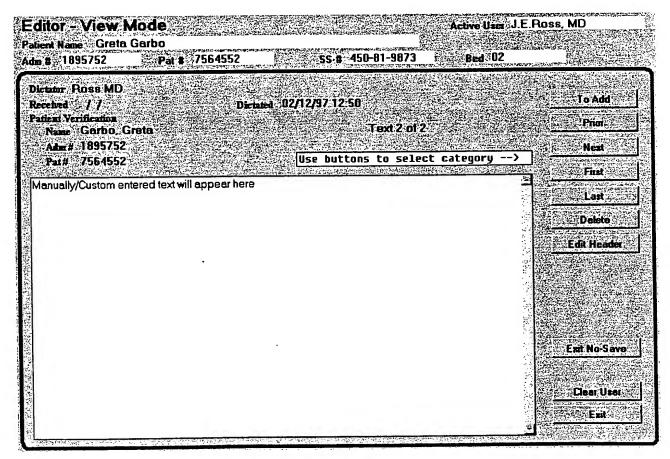


Figure Chapter 3: -117: Editing Manual/Custom Medical Record

(Image: editor-view-mode-generic.bmp)



Viewing Referrals

→ Option A

From the "Active Patient List" (your main tracking screen)

1. Select a patient from the "Grease Board" (list menu).

Medical Information

Heferral Log

- 2. Click the Medical Information button.
- 3. Click on the Referral Log button in the HISTORICAL section.

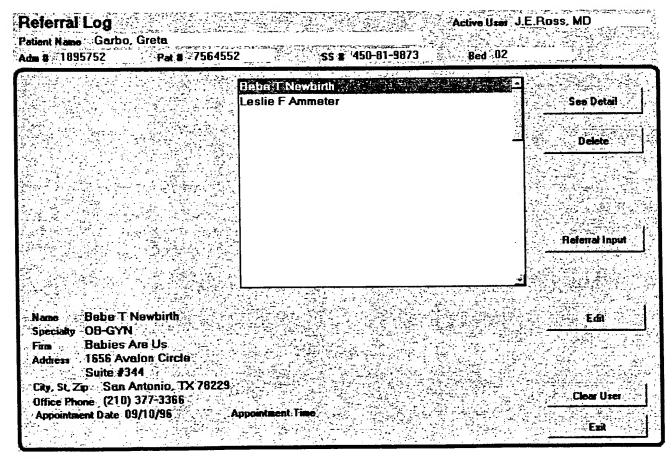


Figure Chapter 3: -118: Referral Log

(Image: referral-log.bmp)

See Detail

- 4. Highlight the "referred to" name.
- 5. Click on the See Detail button.
- 6. Click the Exit button to return to the Medical Information screen.

Viewing Referrals (continued)

→ Option B

From the "Active Patient List" (your main tracking screen)

1. Select a patient from the "Grease Board" (list menu).

Medical Information

2. Click the Medical Information button.

Referrals

3. Click on the Referrals button in the INPUT section.

Referral Log

4. Click on the Referral Log button

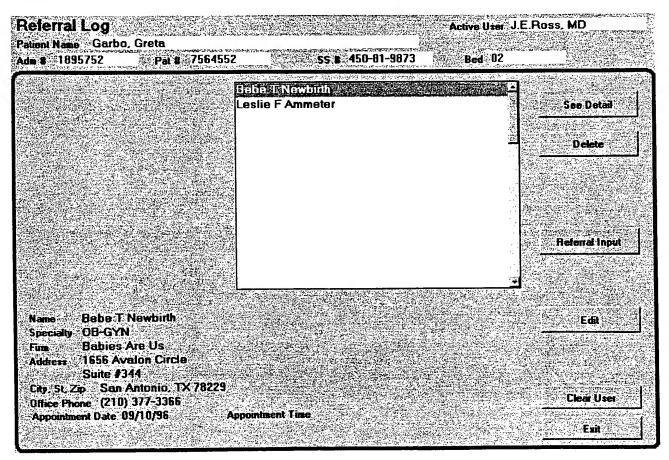
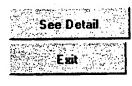


Figure Chapter 3: -119: Referral Log

(Image: referral-log.bmp)



- 5. Highlight the "referred to" name.
- 6. Click on the See Detail button.
- 7. Click the Exit button to return to the Medical Information screen.

Viewing Referrals (continued)

→ Option C

From the "Active Patient List" (your main tracking screen)

1. Select a patient from the "Grease Board" (list menu).

Medical Information

2. Click the Medical Information button.

Summary

3. Click on the Summary button in the HISTORICAL section. [brings you to the Medical Record Summary]

Medical Record Summary

Active User James Ross, Jr., MD

Patient Name Byrd, Binkie

Adm # F107576349 Pat # F97588089

SS #

Bed Unknown

Tests

08/13/97 10:38 EKG analyzed by James Ross, Jr., MD. An old EKG was not available for companson. The EKG demonstrates no acute ischemic change.

08/13/97 10:56 EKG analyzed by James Ross, Jr., MD. An old EKG was not available for comparison. The EKG demonstrates T wave inversion.

09/08/97 10:50 EKG analyzed by James Ross, Jr., MD. The EKO demonstrates no acute ischemic change and T wave inversion.

Procedures & Therapeutics

Laceration repairs include: Laceration number 1 dermis layer (length 24 cm). To clean the laceration, Betadine solution was used. Irrigation was performed using a syringe and catheter and normal saline. Steri-strips were applied.

Laceration number 1 subcutaneous tissue (length 4 cm). To clean the laceration, Betadine scrub was used. Irrigation was performed using a Zero-Wet splash shield and 10% Betadine in normal saline.

06/11/97 16:45 D5W was administered as a 1000 cc bolus.

09/10/97 14:15

A nasogastric tube was inserted using a Levin tube. Tube suction was set to low intermittent suction.

09/10/97 14:25

A hard collar was placed on the patient to provide cervical restraint. Upper extremity immobilization was obtained using a rigid splint. The patient was placed in a reverse Trendelenburg position. 09/15/97 14:01

The posterior ankle dislocation was reduced by flexing the knee to 30-45°, followed by traction on the foot, calf countertraction, anterior pressure on the foot with posterior pressure on the distal tibia. The anterior ankle dislocation was reduced using knee flexion at 30°, foot traction, calf countertraction and anterior pressure on the distal tibia with posterior pressure on the foot.

09/15/97 14:31

The posterior ankle dislocation was reduced by flexing the knee to 30-45°, followed by traction on the foot, calf

Clear User

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Figure Chapter 3: -120: Medical Record Summary

(Image: medical-record-summary-3.bmp)

4. Click the Scroll Bar to view additional information.

Exit

5. Click the Exit button to return to the Medical Information screen.

Tips and Hints: Referrals

• The Prephrased Text function (accessed from the Medical Information screen) provides an alternative means of entering customized, menu based Referrals (comments, not requests) text into the Medical Record. Go to page 78, "Prephrased Text for the Medical Record", for more information on the use of Prephrased Text.

Consultations

Entering/Documenting Consultations (std. menu)

From the "Active Patient List" (your main tracking screen)

1. Select a patient from the "Grease Board" (list menu).

Medical Information

Consultations

- 2. Click the Medical Information button.
- 3. Click on the Consultations button in the INPUT section.

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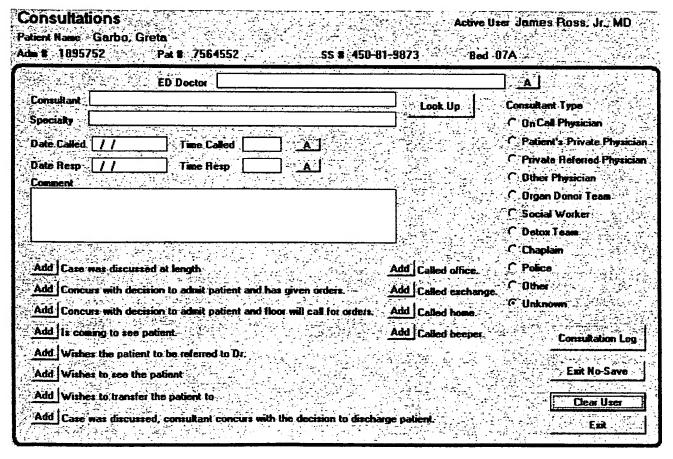
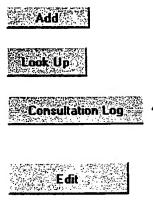


Figure Chapter 3: -121: Consultations

(Image: consultations.bmp)

Entering/Documenting Consultations (std. menu) (continued)

4a. Entering a new consultation:



- Select form fields and Add buttons as appropriate and complete.
- The Look Up button provides an updateable list of local "consultants".
- 4b. Update an existing consultation:
 - Click on the Consultation Log button in the HISTORY section.
 - Highlight the "consultant" name.
 - Click the Edit button and update the form fields as required.

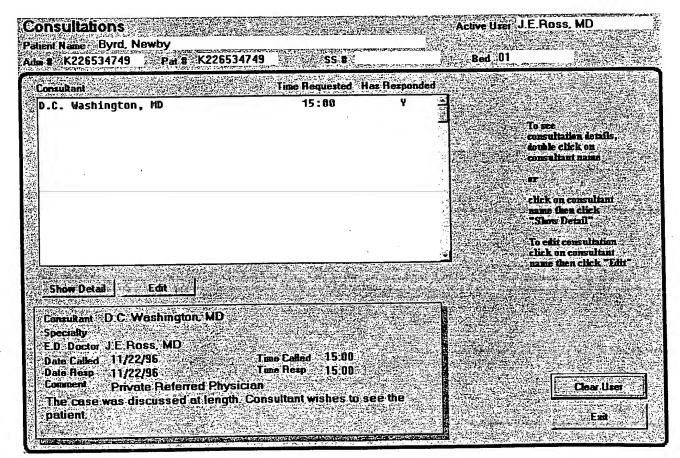


Figure Chapter 3: -122: Consultation Log

(Image: consultation-log.bmp)

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Entering/Updating Consultations Comments (manual)

From the "Active Patient List" (your main tracking screen)

1. Select a patient from the "Grease Board" (list menu).

Transcript Editor

To Add

- 2. Click the Medical Information button.
- 3. Click on the Transcript Editor button in the HISTORICAL section.
- 4a) Entering a new Consultations comment entry:
 - Click on To Add button.
 - Open the pull down menu and select "Consultations".

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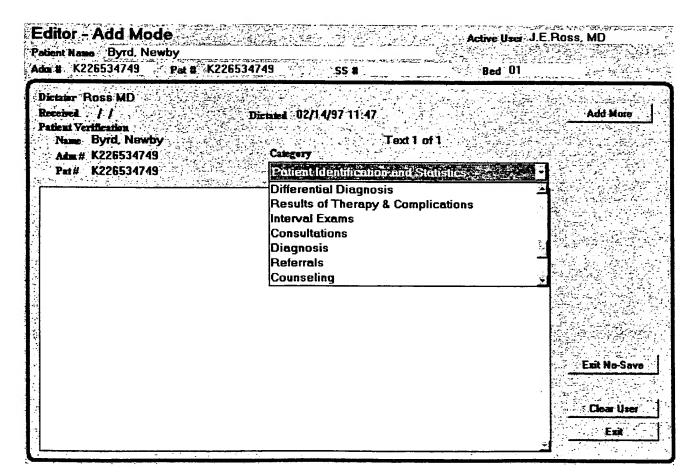


Figure Chapter 3: -123: Consultations (in Editor Add Mode)

(Image: editor-add-mode-4.bmp)

Entering/Modifying Consultations Comments (manual) (continued)



- 4b. Modify an existing Consultations comment entry:
 - Click on Next / Prior (or First / Last) buttons to locate Consultations.
- 5. Click on the multiline form field to manually add or modify any text, or, click on the Delete button to remove the selected entry.

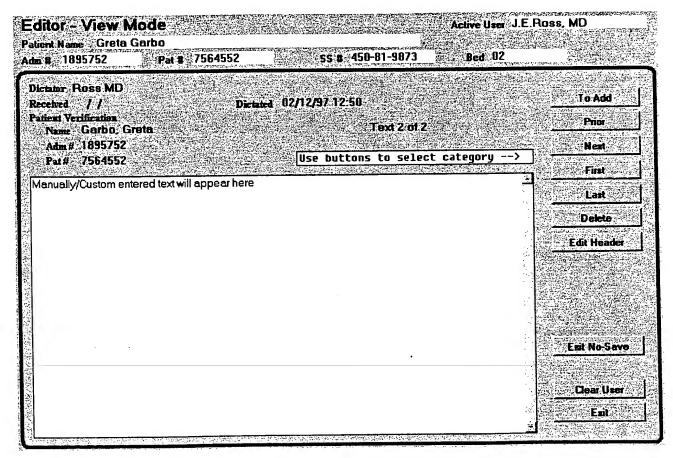


Figure Chapter 3: -124: Editing Manual/Custom Medical Record

(Image: editor-view-mode-generic.bmp)



Viewing Consultations (continued)

→ Option C

From the "Active Patient List" (your main tracking screen)

1. Select a patient from the "Grease Board" (list menu).

Medical Information

2. Click the Medical Information button.

Summary

3. Click on the Summary button in the HISTORICAL section. [brings you to the Medical Record Summary]

Medical Record Summary

Active User James Ross, Jr., MD

Patient Name Byrd, Binkie

Adm # F107576349 Pat # F97588089

Tests

08/13/97 10:38 EKG analyzed by James Ross, Jr., MD. An old EKG was not available for comparison. The EKG demonstrates no acute ischemic change.

08/13/97 10:56 EKG analyzed by James Ross, Jr., MD. An old EKG was not available for comparison. The EKG demonstrates

09/08/97 10:50 EKG analyzed by James Ross, Jr., MD. The EKG demonstrates no acute ischemic change and T wave inversion.

Procedures & Therapeutics

Laceration repairs include: Laceration number 1 dermis layer (length 24 cm). To clean the laceration, Betadine solution was used. Irrigation was performed using a syringe and catheter and normal saline. Steri-strips were applied.

Laceration number 1 subcutaneous tissue (length 4 cm). To clean the laceration, Betadine scrub was used. Irrigation was performed using a Zero-Wet splash shield and 10% Betadine in normal saline.

06/11/97 16:45

D5W was administered as a 1000 cc bolus.

09/10/97 14:15

A nasogastric tube was inserted using a Levin tube. Tube suction was set to low intermittent suction.

A hard collar was placed on the patient to provide cervical restraint. Upper extremity immobilization was obtained using a rigid splint. The patient was placed in a reverse Trendelenburg position.

09/15/97 14:01

The posterior ankle dislocation was reduced by flexing the knee to 30-45°, followed by traction on the foot, calf countertraction, anterior pressure on the foot with posterior pressure on the distal tibia. The anterior andle dislocation was reduced using knee flexion at 30°, foot traction, calf countertraction and anterior pressure on the distal tibia with posterior pressure on the foot.

09/15/97 14:31

The posterior ankle dislocation was reduced by flexing the knee to 30-45°, followed by traction on the foot, calf

Apply Signature

Remove Signature

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Figure Chapter 3: -127: Medical Record Summary

(Image: medical-record-summary-3.bmp)

4. Click the Scroll Bar to view additional information.

5. Click the Exit button to return to the Medical Information screen.

Tips and Hints: Consultation

• The Prephrased Text function (accessed from the Medical Information screen) provides an alternative means of entering customized, menu based Consultations (comments, not requests) text into the Medical Record. Go to page 78, "Prephrased Text for the Medical Record", for more information on the use of Prephrased Text.

Viewing Physician/Patient Encounters Log

From the "Active Patient List" (your main tracking screen)

1. Select a patient from the "Grease Board" (list menu).

Medical Information

2. Click the Medical Information button.

Dr. Interval

3. Click the Dr. Interval button in the HISTORICAL section.

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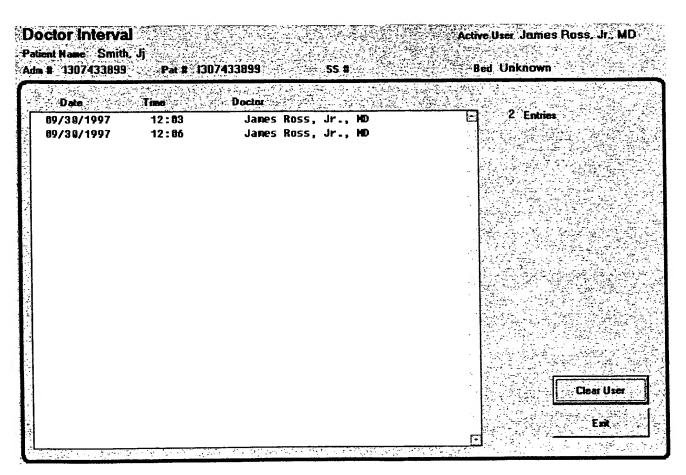


Figure Chapter 3: -131: Doctor Interval

(Image: doctor-interval.bmp)

Exit

Tips and Hints: Logging Physician/Patient Encounters & Interval Exams

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• The Prephrased Text function (accessed from the Medical Information screen) provides an alternative means of entering customized, menu based Interval Exams comment text into the Medical Record. Go to page 78, "Prephrased Text for the Medical Record", for more information on the use of Prephrased Text.

Entering/Updating Prescriptions Comments (manual)

From the "Active Patient List" (your main tracking screen)

1. Select a patient from the "Grease Board" (list menu).

Medical Information

Transcript Editor

To Add

- 2. Click the Medical Information button.
- 3. Click on the Transcript Editor button in the HISTORICAL section.

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- 4a) Entering a new Prescriptions comment entry:
 - Click on To Add button.
 - Open the pull down menu and select "Prescriptions".

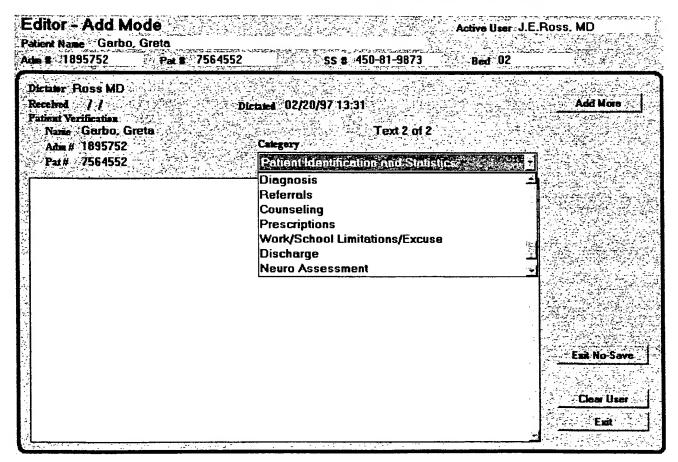


Figure Chapter 3: -134: Prescriptions (in Editor Add Mode)

(Image: editor-add-mode-6.bmp)

Entering/Modifying Prescriptions Comments (manual) (continued)



- 4b. Modify an existing Prescriptions comment entry:
 - Click on Next / Prior (or First / Last) buttons to locate Prescriptions.
- 5. Click on the multiline form field to manually add or modify any text, or, click on the Delete button to remove the selected entry.

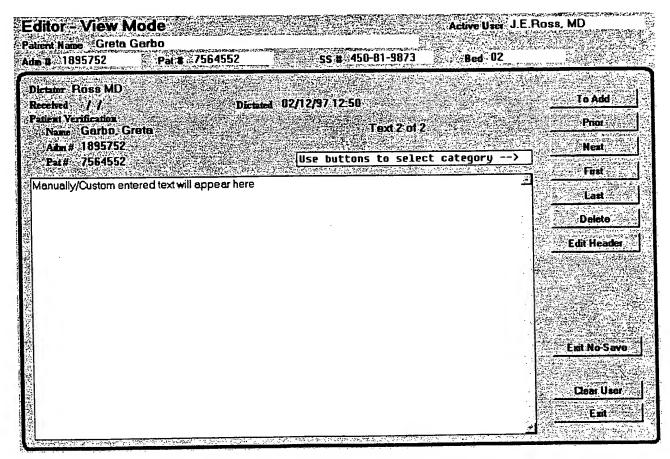


Figure Chapter 3: -135: Editing Manual/Custom Medical Record

(Image: editor-view-mode-generic.bmp)



Viewing Prescribed Medications

→ Option A

From the "Active Patient List" (your main tracking screen)

1. Select a patient from the "Grease Board" (list menu).

Medical Information

2. Click the Medical Information button.

Prescribed Meds

3. Click on Prescribed Meds button in HISTORICAL section.

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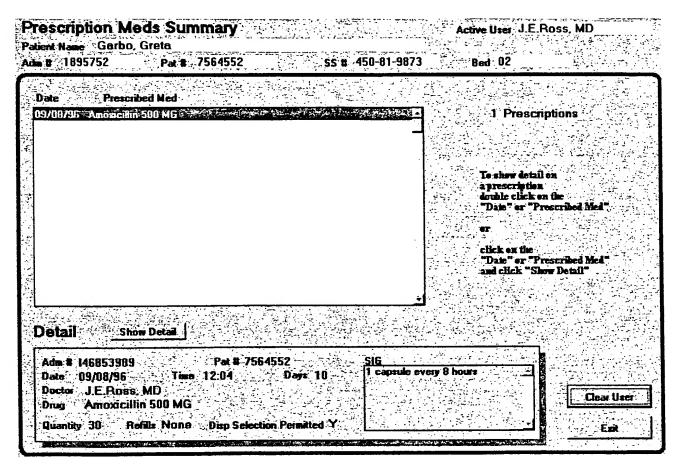


Figure Chapter 3: -136: Prescription Meds Summary

(Image: prescription-meds-summary.bmp)

4. Click (highlight) one of the drugs listed.

Show Detail
Exit

5. Click on the Show Detail button.

View Prescribed Medications (continued)

→ Option B

From the "Active Patient List" (your main tracking screen)

1. Select a patient from the "Grease Board" (list menu).

Medical Information

2. Click the Medical Information button.



3. Click on the Summary button in the HISTORICAL section. [brings you to the Medical Record Summary]

Active User James Ross, Jr., MD Medical Record Summary Patient Name Garbo, Greta SS # 450-81-9873 Adm # 1895752 Pat # 7564552 Coma Scale: 15. Revised Trauma Score: 8. Eyes open spontaneously. Best verbal response: oriented. Best motor response: obeys commands. Systolic blood pressure: 121. Respiratory rate: 21. 05/15/1997 13:40 Note recorded by J.E.Ross, MD Coma Scale: 15. Revised Trauma Score: 8. Eyes open spontaneously. Best verbal response: oriented. Best motor response: obeys commands. Systolic blood pressure: 120. Respiratory rate: 21. 09/18/1997 14:24 Note recorded by James Ross, Jr., MD 09/18/1997 14:24 Note recorded by James Ross, Jr., MD Coma Scale: 14. Revised Trauma Score: 8. Eyes open spontaneously. Best verbal response: confused. Best motor response: obeys commands. Systolic blood pressure: 135. Respiratory rate: 21. Mrs. Garbo is oriented to time, place and person. The patient is drowsey. 09/18/1997 16:02 Note recorded by James Ross, Jr., MD Physician orders completed include: Apply silver sulfadiazine (Silvadene) to burn. Leave burn open. open. 09/18/1997 17:11 Note recorded by James Ross, Jr., MD Physician orders completed include: Apply silver sulfadiazine (Silvadene) to burn. William L. Phillips, RN Kelly Townsend, RN James Ross, Jr., MD Clear User Apply Signature Print

Figure Chapter 3: -137: Medical Record Summary

(Image: medical-record-summary-6.bmp)

4. Click the Scroll Bar to view additional information.



5. Click the Exit button to return to the Medical Information screen.

Tips and Hints: Writing Prescriptions

• The Prephrased Text function (accessed from the Medical Information screen) provides an alternative means of entering customized, menu based Prescription comments text into the Medical Record. Go to page 78, "Prephrased Text for the Medical Record", for more information on the use of Prephrased Text.

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Patient Instruction Sets

Queuing Patient Instruction Sets

From the "Active Patient List" (your main tracking screen)

1. Select a patient from the "Grease Board" (list menu).

Medical Information

2. Click the Medical Information button.

Patient Instructions

3. Click on the Patient Instructions button at the right of screen.

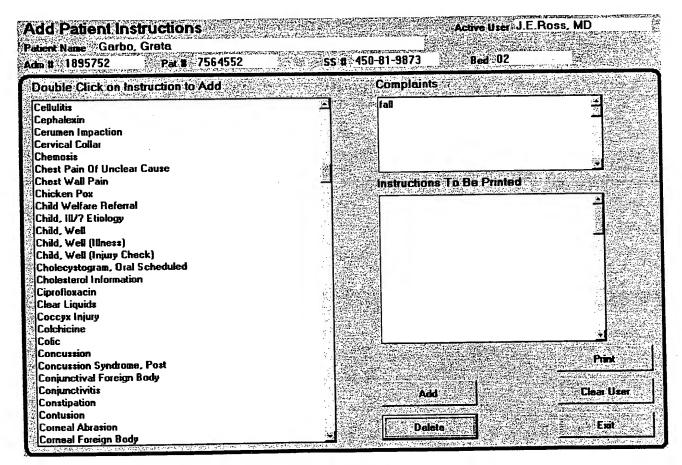
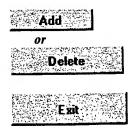


Figure Chapter 3: -138: Add Patient Instructions

(Image: add-patient-instructions.bmp)



- 4. Select (click on) the appropriate instruction(s) from the instructions menu and click on the Add button to place the instruction(s) into the "Instructions to be printed" queue. To remove instruction(s) from the queue, select the instruction(s) then click on the Delete button.
- 5. Click the Exit button to return to the Medical Information screen.

Work Excuses/School Excuses

Writing a Work Excuse

From the "Active Patient List" (your main tracking screen)

1. Select a patient from the "Grease Board" (list menu).

Medical Information

2. Click the Medical Information button.

- Work Excuse

3. Click on the Work Excuse button at the right of screen.

Service Performed	(機能・) (1) (1) (1) (2) (1) (4) (4) (4) (4) (4) (4) (4) (4) (4) (4	
	Modify Work	Referred To
Initial Treatment Radiology	Normal Duties	Bebe T Newbirth
Follow-Up Visit Lab	(Selection excludes all other	Richard Adam
Physical Exam Physical Theraps	work modifications)	
Admitted to Hospital	No Prolonged Standing or Walking	9
Other	No Climbing, Bending or Stooping	
	Limited Use of Left Hand	
	Limited Use of Right Hand	
	Left Handed Work Only	
	Right Handed Work Only	
Work Status	I No Work Near Moving Machinery	
Tellen When Released By	Keep Wound Clean & Dry	
Your Physician	No Exertion For 3 Days	Est No-Save
Return To Regular Work	No Exertion For 5 Days	
Date //	No Exertion For 7 Days	
Return To Modified Work	No Exertion For 10 Days	Pint
Date //	Weight Lilting Restriction To	
Unable To Return To Work Until		
Date //	Other	
Return For Follow-Up		Clear User
Date //		· [4] \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$

Figure Chapter 3: -139: Work Excuse

(Image: work-excuse.bmp)

4. Click on check boxes and form fields to complete as appropriate.

Exit

Writing a School Excuse

From the "Active Patient List" (your main tracking screen)

1. Select a patient from the "Grease Board" (list menu).

Medical Information

2. Click the Medical Information button.

School Excuse

3. Click on the School Excuse button at the right of screen.

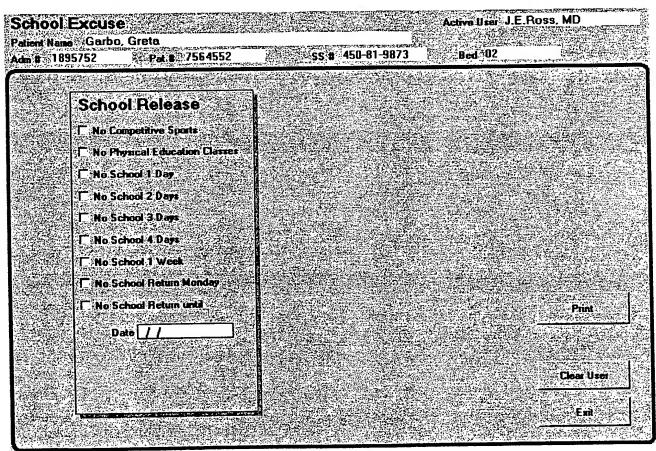


Figure Chapter 3: -140: School Excuse

(Image: school-excuse.bmp)

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4. Click on check boxes and form fields to complete as appropriate.

Exit

Entering/Updating Work/School Limitations/Excuse Comments (manual)

From the "Active Patient List" (your main tracking screen)

1. Select a patient from the "Grease Board" (list menu).

Medical Information

Transcript Editor

To Add

- 2. Click the Medical Information button.
- 3. Click on the Transcript Editor button in the HISTORICAL section.
- 4a) Entering a new Work/School Limitations/Excuse comment entry:
 - Click on To Add button.
 - Open the pull down menu and select "Work/School Limitations/Excuse."

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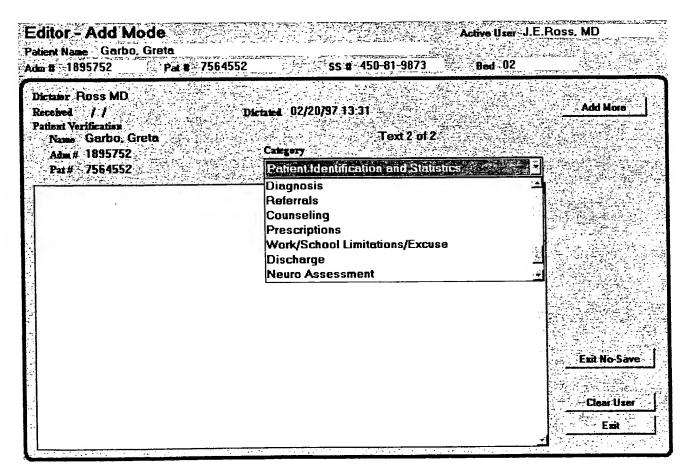


Figure Chapter 3: -141: Work/School Limitations/Excuse (in Editor Add Mode)

(Image: editor-add-mode-6.bmp)

Entering/Modifying Work/School Limitations/Excuse Comments (manual) (cont.)



- 4b. Modify an existing Work/School Limitations/Excuse comment entry:
 - Click on Next / Prior (or First / Last) buttons to locate Work/School Limitations/Excuse.
- 5. Click on the multiline form field to manually add or modify any text, or, click on the Delete button to remove the selected entry.

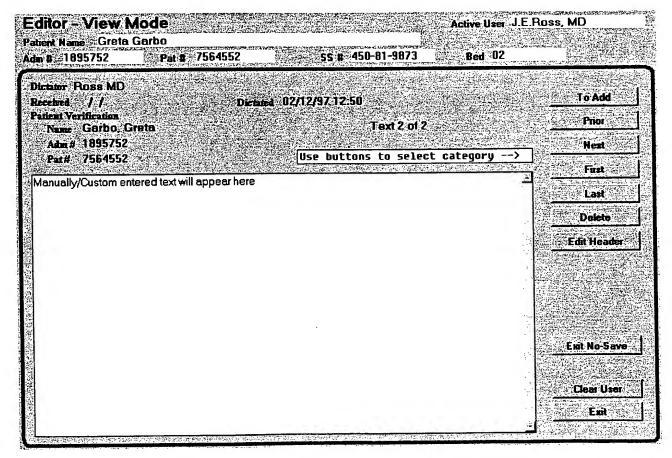


Figure Chapter 3: -142: Editing Manual/Custom Medical Record

(Image: editor-view-mode-generic.bmp)



Tips and Hints: Work/School Limitations/Excuse

• The Prephrased Text function (accessed from the Medical Information screen) provides an alternative means of entering customized, menu based Work/School Limitations/Excuse comments text into the Medical Record. Go to page 78, "Prephrased Text for the Medical Record", for more information on the use of Prephrased Text.

Printing Prescriptions, Patient Instructions & Excuses

Printing Prescriptions

From the "Active Patient List" (your main tracking screen)

1. Select a patient from the "Grease Board" (list menu).



2. Click the Medical Information button.



- 3. Click on the Prescriptions button in the INPUT section.
- 4. Double Click on one of the drugs initially listed (your customized drug listing).

Refer to "Writing Prescriptions (std. menu)," page 200, for expanded graphics.

5. Click on the appropriate buttons to select prescription: No. (dosage), Type, route, Frequency, Duration. Note the check boxes: +1/2, As Needed, Refills PRN, Selection Permitted and Dispense As Written.



6. Click the Print button.

Printing Patient Instruction Sets

From the "Active Patient List" (your main tracking screen)

1. Select a patient from the "Grease Board" (list menu).

Medical Information

2. Click the Medical Information button.

Patient Instructions

3. Click on the Patient Instructions button at the right of screen.



4. Select (click on) the appropriate instruction(s) from the instructions menu and click on the Add button to place the instruction(s) into the "Instructions to be printed" queue. To remove instruction(s) from the queue, select the instruction(s) and click on the Delete button.

Refer to "Queuing Patient Instruction Sets," page 207 for expanded graphics.



5. Click on the Print button to print Patient Instructions

Printing a Work Excuse

From the "Active Patient List" (your main tracking screen)

1. Select a patient from the "Grease Board" (list menu).



- 2. Click the Medical Information button.
- 3. Click on the Work Excuse button at the right of screen.
- 4. Click on check boxes and form fields to complete as appropriate.

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Refer to "Writing a Work Excuse," page 208, for expanded graphics.



5. Click on the Print button to print a Work Excuse.

Printing a School Excuse

From the "Active Patient List" (your main tracking screen)

1. Select a patient from the "Grease Board" (list menu).



2. Click the Medical Information button.



- 3. Click on the School Excuse button at the right of screen.
- 4. Click on check boxes and form fields to complete as appropriate.

fer to "



Writing a School Excuse," page 209, for expanded graphics.

5. Click on the Print button to print a School Excuse.

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Dictation Review and Modification

From the "Active Patient List" (your main tracking screen)

1. Select a patient from the "Grease Board" (list menu).

Transcript Editor

To Add

Medical Information

- 2. Click the Medical Information button.
- 3. Click on the Transcript Editor button in the HISTORICAL section.
- 4a) Entering a new Dictation entry:
 - Click on To Add button.
 - Open the pull down menu and select a Category.

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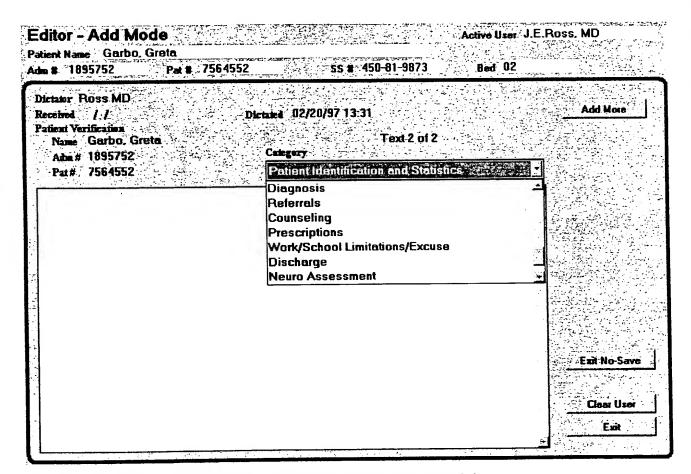


Figure Chapter 3: -143: Adding Dictation (Editor Add Mode)

(Image: editor-add-mode-6.bmp)

Dictation Review and Modification (continued)



- 4b. Modify an existing Dictation entry:
 - Click on Next / Prior (or First / Last) buttons to locate Category.
- 5. Click on the multiline form field to manually add or modify any text, or, click on the Delete button to remove the selected entry.

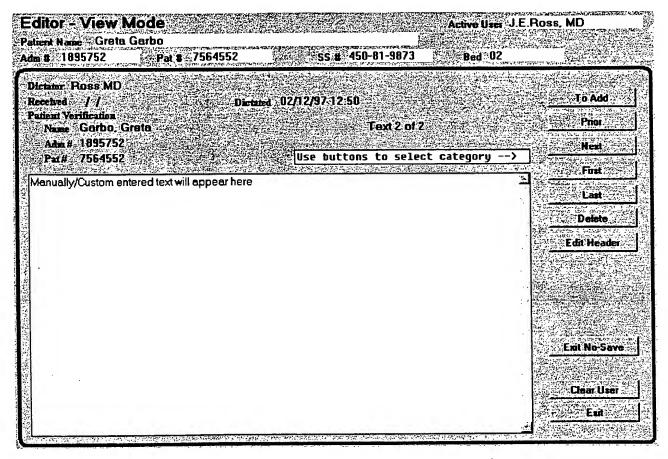


Figure Chapter 3: -144: Editing Manual/Custom Medical Record

(Image: editor-view-mode-generic.bmp)



Transcription and Record Review/Approval

Medical Record Summary Review

From the "Active Patient List" (your main tracking screen)

1. Select a patient from the "Grease Board" (list menu).

Medical Information

2. Click the Medical Information button.

Summary

3. Click on the Summary button in the HISTORICAL section. [brings you to the Medical Record Summary]

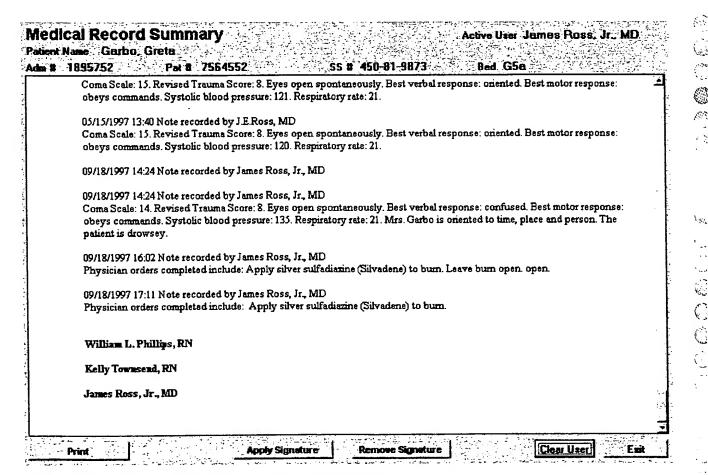


Figure Chapter 3: -145: Medical Record Summary

(Image: medical-record-summary-7.bmp)

4. Click the Scroll Bar to review information.

Exit

5. Click the Exit button to return to the Medical Information screen.

Physician Medical Record Electronic Signatures

From the "Active Patient List" (your main tracking screen)

1. Select a patient from the "Grease Board" (list menu).

Medical Information

Vigil

2. Click the Medical Information button.

Summary

3. Click on the Summary button in the HISTORICAL section. [brings you to the Medical Record Summary]

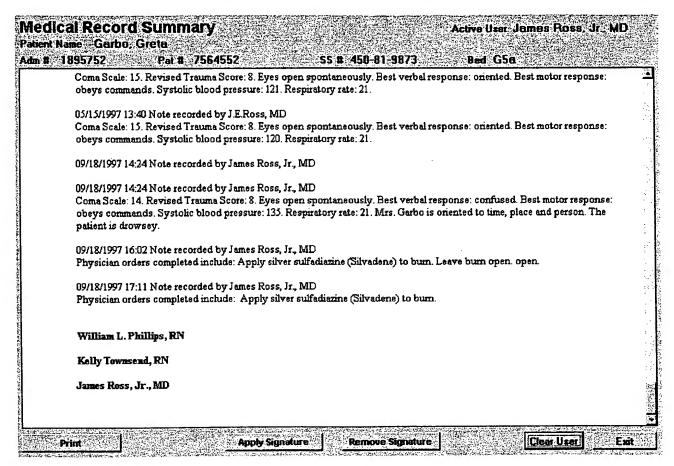


Figure Chapter 3: -146: Medical Record Summary

(Image: medical-record-summary-7.bmp)



- 4. Click on Apply or Remove Signature buttons as required.
- 5. Click the Exit button to return to the Medical Information screen.

TeleMed Transcript Locator

Use this utility to locate and correct transcripts sent with incorrect admission number or record component type.

Locating/Viewing/Correcting Transcript

From the "Active Patient List" (your main tracking screen)



- 1. Click the Utilities button.
- Transcript Locator
- 2. Click on the Transcript Locator button at the right of screen.
- 3. Enter the Target Admission #
 - If you are not sure of the Admission #, click on the Communication Log button to locate it.

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4. Click on the Find button.

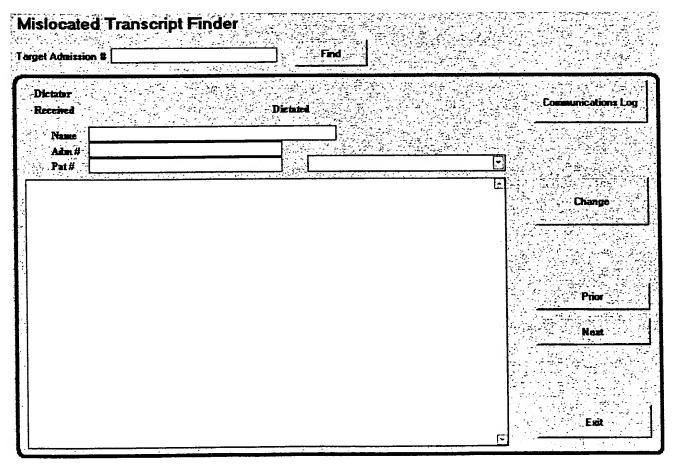
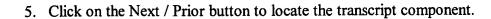


Figure Chapter 3: -147: Mislocated Transcript Finder

(Image: mislocated-transcript-finder.bmp)

Locating/Viewing/Correcting Transcript (continued)







6. Correct admission number or record component type as appropriate.

7. Click on the Change button.

Tips and Hints: Transcript Locator

- Each block is designated to appear in a separate component of the medical record as noted by the pull down field.
- If the Adm. No. was in error, the number must be changed on each block, and Change selected to save the change.
- Any element displayed in yellow can be changed.
- Note: the primary function of this utility is to locate transcriptions which did not attach to the appropriate medical record. The system uses the admission number as the link. If the admission number is not correct when sent from the dictation company or department, the system will not attach the blocks to the proper medical record. The other elements can be easily edited through the Transcript Editor button on the Medical Information screen.

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TeleMed Progress Notes Section

Vital Signs

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Entering Vital Signs (std. menu)

From the "Active Patient List"	(your main tracking screen)
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1. Select a patient from the "Grease Board" (list menu).

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						_	_	-	-

2. Click the Medical Information button.

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	ital		11 1 2		4 10
				** **	

3. Click on the Vital Signs button in the INPUT section.

se James Ross Jr. MD	Time 13	:29
Date 09/30/97 Time 13:29	Orthostatic Vital Signs Physic Pulse B/P Notif	
	Recliring / /	
tient is pregnant Allergies, Damerol sulla. Iglan Tetanus expired	Sitting	
	Standing/ /	
		994
	Temperature Source	
/P Pulse Resp 1	emperature Coral Rectal	
	Tympanic Azillary	
D2 Saturation	requent Vital Signs and Rhythm Disturbances	
Serbische Shurgere Arternal B/P Arten	al Mean CVP (Average)	
Sedside Glucose Arterial B/P Arten		
Pulmonary Wedge Pressure		
etal Heart Rate	Height 5 Ft 6 Inches	
	Weight 129 Lbs 59 Kg Exit No	

Figure Chapter 3: -148: Vital Signs

(Image: vital-signs.bmp)

4. Click on check boxes and form fields to complete as appropriate.



Viewing Vital Signs

From the "Active Patient List" (your main tracking screen)

1. Select a patient from the "Grease Board" (list menu).

Medical Information 2.

2. Click the Medical Information button.

•	-		•		•
40		~	٠.	-	•
	vra	Signs	ľ	·	
	1.7				•

3. Click on the Vital Signs button in the HISTORICAL section.

ate	09/08/96	05/15/97	05/15/97	05/15/97	05/15/97	05/15/97	05/15/97	
	10:01	11:52	12:26	12:53	13:35	13:39	13:40	
of Trailing Control of the Control o	98							
lespiration	24	21	21	21	21	21	21	
P	124/66	125/90	125/90	120/95	120/90	121/90	120/90	
l'emperature	99.5 (0)							
02 Saturation	96							
ledside Glucose	121						<u> </u>	
Pulse Reclining					<u> </u>			
Pulse Sitting					<u> </u>			
Pulse Standing								
BP Reclining								
BP Sitting								
BP Standing								
Arterial BP	·							
Arterial Mean								
							1	Clear Uz

Figure Chapter 3: -149: Vital Signs Report

(Image: vital-signs-report.bmp)

Exit	0.
	_

Tips and Hints: Vital Signs

• You can review the Vital Signs record by clicking on the Summary or Progress Notes Summary buttons in the HISTORICAL section.

Assessments

Entering Neurological Assessment (std. menu)

From the "Active Patient List" (your main tracking screen)

1. Select a patient from the "Grease Board" (list menu).

Progress Notes

Assessment Neuro

- 2. Click the Medical Information button.
- 3. Click on the Progress Notes button in the INPUT section.

4. Click on the Assessment Neuro button.

Driented To	Arousal	Pupils:	Pupil Size	Time 13.33
☐ Yes ☐ No Time	☐ Alert	☐ Equal ☐ Unequal ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐	Г 1 mm Г 6 mm Г 2 mm Г 7 mm	Notified
☐ Yes ☐ No Place ☐ Yes ☐ No Person	Lethargic Stuperous	☐ ☐ R Staggishly Reactive		Phy Exam
	Comatoss Decorticate	☐ L ☐ R Dilated	Γ 5 mm ⋅ Γ 10 mm	Physical AB(
Speech Normal	□ Decerebrate		anial Nerve Function L R Normal	Neuro Asse
Understands What Is Doesn't Understand W	\$ THE WAR THE SAME AND AND ADDRESS.		□ L □ R. Facial Droop □ L □ R. Lid Droop	Trauma Adu
C Sturred, Normal Sente	nces .	Unable To Speak	LTR Facial Sensory Delicit	Trauma < 1
Arm Motor Function		the state of the s	Am Leg Am Leg	Trauma 1-2
Normal Strength	r r	Normal To Pinprick Normal To Soft Touch		Trauma 2-5
Lifts & Holds		Subjective Delicit	rar care	Trauma 5-1
		Hypesthesia		

Figure Chapter 3: -150: Assessment - Neuro

(Image: assessment-neuro.bmp)

5. Enter (click on) all appropriate neurological conditions.

Exit

Tips and Hints: Neurological Assessment

- You can review the Neurological Assessment record by clicking on the Summary or Progress Notes Summary buttons in the HISTORICAL section.
- Alternate access to this screen:

Assessment Physical - ABC Nursing Physical Exam All Truama screens

Entering Physical Exam (std. menu)

From the "Active Patient List" (your main tracking screen)

1. Select a patient from the "Grease Board" (list menu).

Medical Information
Progress Notes

Physical Exam

- 2. Click the Medical Information button.
- 3. Click on the Progress Notes button in the INPUT section.

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4. Click on the (Nursing) Physical Exam button.

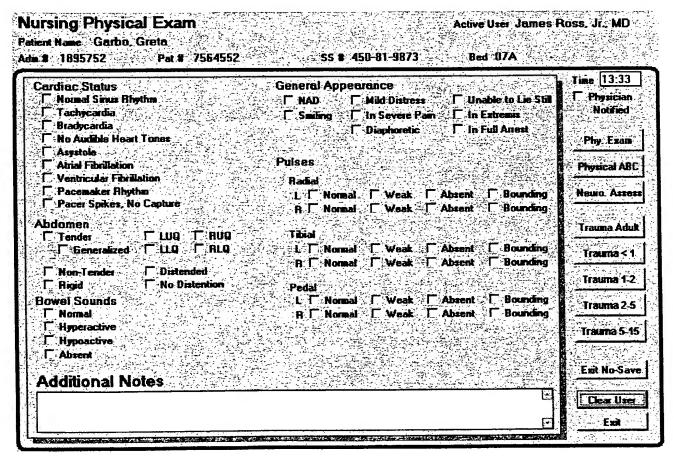


Figure Chapter 3: -151: Nursing Physical Exam

(Image: nursing-physical-exam.bmp)

5. Enter (click on) all appropriate physical conditions.

Exit

Tips and Hints: Physical Exam

- You can review the Physical Exam record by clicking on the Summary or Progress Notes Summary buttons in the HISTORICAL section.
- Alternate access to this screen:

Assessment Physical - ABC Assessment - Neuro All Truama screens

Entering Physical ABC (std. menu)

From the "Active Patient List" (your main tracking screen)

1. Select a patient from the "Grease Board" (list menu).

Medical Information
Progress Notes

Assessment ABC

- 2. Click the Medical Information button.
- 3. Click on the Progress Notes button in the INPUT section.

4. Click on the Assessment ABC button.

irway Retractions	Respira	ory Status		Verbalizations	Tune 13:33
None Intercostal	☐ Shal	OW	☐ Tachypneic ☐ Hyperventilating	Hoarse	Phy: Exam
Subcostal	☐ Grun	ling	Hypoventilating	☐ Drooking ☐ None	Physical AB(
eathing			Arrest		Neuro Asses
Sounds FLF	R Clear R Rales (Crack	Depth ex) T Full		athing Position Normal	Trauna Adu
T. C.C.	R Wheezes R Plearal Rub	- Shal	low T	Upright Smilling	Trauma < 1
FILE	n rieurai riuo R Rhonchi R Tubular			Chest Forward	Trauma 1-2
TIT	R: Decreased				Trauma 2-5
C L C.	n Abteni				Trauma 5.1
Skin Moisture Ski	n Temp.	Skin Color		pillary Refill	Exit No-Say
Γ Day Γ	Hot	☐ Pale	Cyanotic T	Delayed	
	Cool	☐ Mottled ☐ Flushed		Refill Time < 2 Sec.	Clear User

Figure Chapter 3: -152: Assessment Physical - ABC

(Image: assessment-physical-abc.bmp)

5. Enter (click on) all appropriate physical ABC conditions.

Exit

6. Click the Exit button to return to the Medical Information screen.

Tips and Hints: Physical ABC

- You can review the Physical ABC record by clicking on the Summary or Progress Notes Summary buttons in the HISTORICAL section.
- Alternate access to this screen:
 Nursing Physical Exam
 Assessment Neuro

All Truama screens

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Entering Trauma Score (std. menu)

	nt List" (your main tracking screen) Select a patient from the "Grease Board"	(list menu).	
Medical Information 2.	Click the Medical Information button.		
त्राहम्बद्धाः स्थापाताः । त्राहम्बद्धाः स्थापाताः ।	Click on the Progress Notes button in the Click on the Assessment Trauma button.	e INPUT section.	53 \
Trauma Score - Adu Patient Name Garbo, Greto Adm # 1895752 Pat	# 7564552 SS # 450-81-9873	Active User James Bed 07A	Ross. Jr., MD
Glasgow Coma Scale Eye Opening Formula Special Speci	Chented To Arousal Time Yes No	isy argic orous	Physician Notified 7 Physical ABC Physical ABC Neuro. Assess Trauma Adult Trauma < 1 Trauma 1-2 Trauma 5-15 Ext No-Save Clear User Ext

Figure Chapter 3: -153: Trauma Score (adult)

(Image: trauma-score-adult.bmp)

5. Enter (click on) all appropriate trauma conditions for the appropriate age groups (i.e. Trauma; <1, 1-2, 2-5, 5-15, and Adult).

Exit

Tips and Hints: Trauma Score

- You can review the Trauma Score record by clicking on the Summary or Progress Notes Summary buttons in the HISTORICAL section.
- Alternate access to this screen:

Nursing Physical Exam Assessment - Neuro Assessment Physical -ABC All Truama screens

Medication Orders/Therapeutic Orders

rom the "Active Pat	ient List" (your main tracking screen) 1. Select a patient from the "Grease Board" (list menu).	
dedical Information	2. Click the Medical Information button.	Jan Jan
Progress Notes	3. Click on the Progress Notes button in the INPUT section	n. \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \
Progress Notes ation! Name Garbo, Gret dm # 1895752	어린 - [점화 기관 11 전 기관 기원 기원 등록 수 있어요. #1일을 된 승규를 하는 경험을 하고 있다고 있는 것 같다.	es Ross, Jr., MD
	Allergies: Demerol, sulfa. Reglan, Tetanus expired	Time 13:05
Order		Physician Notified
Completed		
Completed		Edit Note
Completed Assessment Neuro	Elimination Move/Admit Status	Edit Note
	Elimination Move/Admit Status Emotional Nausea Vitals	Edit Note
Assessment Meuro		Edit Note
Assessment ABC	Emotional Nausaa Vitals	Edit Note
Assessment ABC Assessment Trauma	Emotional Nausea Vitals Gastric Patient Care Wound	Edit Note
Assessment ABC Assessment Trauma Diet	Emotional Nausea Vitals Gastric Patient Care Wound Jin/Out Physical Exam	
Assessment ABC Assessment Trauma Diet	Emotional Nausea Vitals Gastric Patient Care. Wound Jin/Out Physical Exam IV Protective Measures Mobility Splint	Esit No-Sa

Figure Chapter 3: -154: Progress Notes

(Image: progress-notes.bmp)

Exit

- 5. Click on menu and form fields and complete as appropriate.
- 6. Click the Exit button to return to the Medical Information screen.

Tips and Hints: Orders

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• You can review the Progress Notes record by clicking on the Summary or Progress Notes Summary buttons in the HISTORICAL section.

Entering IV (std. menu)

From the "Active Patient List" (your main tracking screen)

1. Select a patient from the "Grease Board" (list menu).

Medical Information

2. Click the Medical Information button.

Progress Notes

3. Click on the Progress Notes button in the INPUT section.

4. Click on the IV button.

ient is pregnant. A	llergies Demerol,	sulta, Regian T	etanus expired	Time 13:
Running Normally at	Catheter Site	Catheter Size	Dressing	Matifie
cc/hr	Γ L Γ R Wrist	24 Gauge	Polyathylene	
Site Is Infiltrated New IV Site Established	ΓL Γ R Foream	∏ 23 Gauge	☐ Tape	
IV Discontinued	☐ L☐ R Scalp	☐ 22 Gauge		1/0
w/Catheter Intact	ГL Г R AC Fossa	☐ 20 Gauge	Ointment.	
cc's Total		☐ 16 Gauge	F Betadine (Povidone	lodine)
		. ☐ 14 Gauge	Meosporin (Triple A	ntibiotic)
	Prep for IV	Butterfly	Polysporin (Polymain, Bacitra	cin)
	☐ Betadine	PICC Line	Bacitracin	
No Adverse Reaction N	oted -			
dditional Notes				Exit No-S

Figure Chapter 3: -155: IV

(Image: iv.bmp)

5. Click on check boxes and form fields to complete as appropriate.

Exit

Tips and Hints: IV

- You can review the IV record by clicking on the Summary or Progress Notes Summary buttons in the HISTORICAL section.
- Alternate access to this screen:

Intake/Output Gastric/Suction

Elimination

Drainage/Nausea/Vomiting

Wound/Splint Management

Entering Wound Management (std. menu)

From the "Active Patient List" (your main tracking screen) 1. Select a patient from the "Grease Board" (list menu). Medical Information 2. Click the Medical Information button. Vital Signs Click on the Progress Notes button in the INPUT section. Click on the Wound button. Wound Active User James Ross, Jr., MD Patient Name Garbo, Greta Adm # 1895752 Pat # 7564552 SS # 450-81-9873 Bed 07A **Patient** Patient is pregnant. Altergies: Demerol, sulfa. Reglan. Tetanus expired. Instructions Site Cleaned With Ointment Applied Dressing Applied ☐ Wound Dress Hydrogen Peroxide Neosporin (Triple Antibiotic) Bandaid Wound Infec. **Betadine Solution** Polysponin Furacin Plain Gauze Dressing Punct. Wound □ Elase (Povidene-ledine) Bacitracin Ace Wrap **Animal Bite** T Hibiciens Adaptic, Plain Gauze Dressing Silver ☐ Gentamycin ☐ Human Bite (Chlorhexidine Gluconate) Sulfadiazine Zeroform, Plain Gauze Dressing | Betadine Use Antibiotic Monnal Saline Telfa, Plain Gauze Dressing : · Omboent Wound Lac. Face Tubegauze Dressing Suture Removal Cleaned, Dressed C Steri Strips Lac. Foot Sutures Removed Pressure Dressing Lac. Hand Eye Patch COD C.05 TOU Staples Removed Pressure to Wound Lac. Knee Wound Care/Dressing No Significant Bleeding Lac. Tendon Significant Bleeding Change Done Lac Nonsulure Controlled Lac. Suture Appearance Procedure Tolerated Well **Oral Monsultire** ☐ Normal ···· Jagged Oral Suture Bleeding Macerated Absorb Sutures Red/Inflammed Clean Edged Clotted/Scabbed T. Swollen Exit No-Save Wound Separated **Additional Notes** Clear User - Fair

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to _:

Figure Chapter 3: -156: Wound

(Image: wound.bmp)

5. Click on check boxes and form fields to complete as appropriate.

Exit

Entering Splint Management (std. menu)

From the "Active Patient List" (your main tracking screen)

1. Select a patient from the "Grease Board" (list menu).

Medical Information

2. Click the Medical Information button.

Vital Signs

3. Click on the Progress Notes button in the INPUT section.

Splint

4. Click on the Splint button.

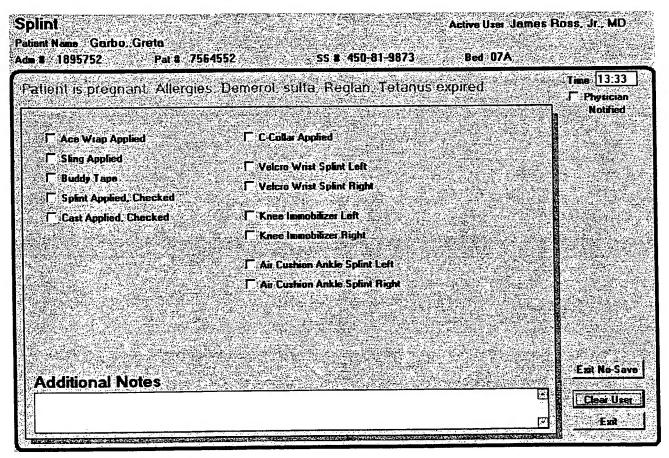
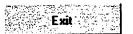


Figure Chapter 3: -157: Splint

(Image: splint.bmp)

5. Click on check boxes and form fields to complete as appropriate.



Tips and Hints: Wound and Splint

• You can review the Wound and Splint record by clicking on the Summary or Progress Notes Summary buttons in the HISTORICAL section.

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Patient Status Documentation

Patient Status Entry (std. menu) - Status

From the "Active Patient List" (your main tracking screen)

1. Select a patient from the "Grease Board" (list menu).

Medical Information

2. Click the Medical Information button.



3. Click on the Progress Notes button in the INPUT section.

4. Click on the Status button.

, 1895752 Pa 7564552	\$\$.#.450-81-9873	Bed 02	Time 11:40
Ain Complains of Increasing Complains of Severe Pain Pain Is Hated By Patient As Scale of 1-10 Pain Is X improved Feels "Better" Mild Feels "Better" Moder Pain "Worse" #/Movement Seven Pain Completely Better Medication Gave Refield	Status Family at Bedside Family Requested to Stay Patient Not In Room Turned Unconfortable Turned Confortable Astep Fetal Position Protective Measures Restraints For Safety	Translator Used Patient Readled for Doctor Examination DNR Doctor at Bedside Treatment Discussed w/Doctor Care Discussed w/Nusse	Physician Notified Edit Note VRal Sign Neuro Assu
Medication Did Not Help eels Shortness of Brea Faint Increased Mild Dizzy Improved Moderate Weak Severe Annious No Respiratory Distress	th Mobility 「 Out of Bed w/Assistance) 「 Out of Bed wo/Assistance)	Call Light Within Reach Up Using Crutches Up Using Walker Up In Wheelchair	Status 1 Status 2 Move/Ada Dispositio Essi No-Sa

Figure Chapter 3: -158: Status

(Image: status.bmp)

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5. Click on check boxes and form fields to complete as appropriate.

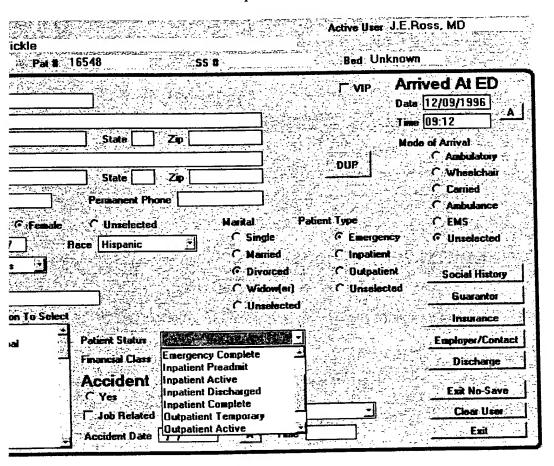
Exit

utput (I&O)

Imission

Patient List" (your main tracking screen)

- 1. Select a patient from the "Grease Board" (list menu).
- 2. Click the Medical Information button.
 - 3. Click on the Admission button at the right of screen.
 - 4. Click on the "Patient Status" pull down menu.



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3: -170: Admission (Patient Status)

- 5. Click on check boxes and form fields to complete as appropriate.
- 6. Click the Exit button to return to the Medical Information screen.

Entering Patient Output

From the "Active Patient List" (your main tracking screen)

1. Select a patient from the "Grease Board" (list menu).

Medical Information

2. Click the Medical Information button.

Discharge

3. Click on the Discharge button at the right of screen.

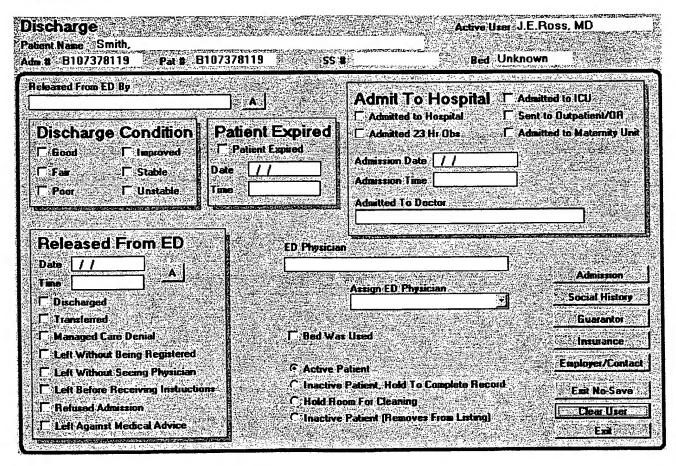


Figure Chapter 3: -171: Discharge

(Image: discharge.bmp)

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5. Click on check boxes and form fields to complete as appropriate.



Tips and Hints: Patient Input & Output (I&O)

Prop.

• Alternate access to these screens:

Admission

Discharge

Employer/Contact

Guarantor

Insurance

Social History

Editing Progress Notes

Modify Progress Notes (std. menu)

From the "Active Patient List" (your main tracking screen)

1. Select a patient from the "Grease Board" (list menu).

Medical Information

2. Click the Medical Information button.

Progress Notes

3. Click on the Progress Notes button in the INPUT section.

Edit Notes

4. Click on the Edit Notes button and enter password at prompt.

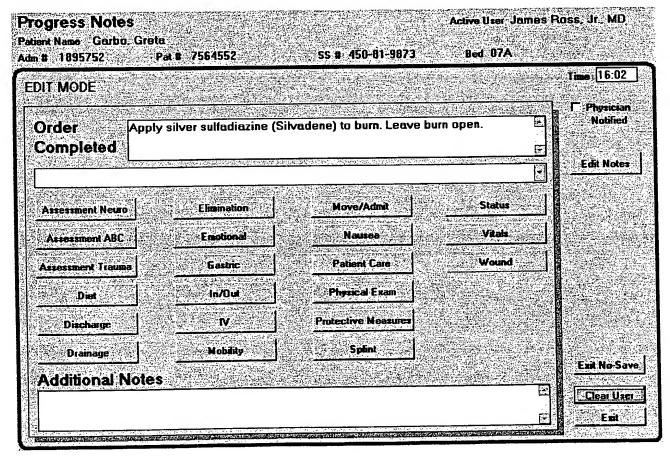


Figure Chapter 3: -172: Progress Notes - Edit

(Image: progress-notes-edit-mode.bmp)

5. Click on the multiline form field to manually add or modify any text.

Exit

Tips and Hints: Progress Notes

• You can review the Progress record by clicking on the Summary or Progress Notes Summary buttons in the HISTORICAL section.

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Progress Notes Review

From the "Active Patient List" (your main tracking screen)

1. Select a patient from the "Grease Board" (list menu).

Medical Information

2. Click the Medical Information button.

Prog. Notes Summary

3. Click on the Progress Notes Summary button in the HISTORICAL section.

ame Garbo 1895752	The state of the state of	2 75645	52		55 a 450	81-987	İ	Bed: G5a
Progress								
Vitals								
Date	Time	Pulse	Resp	BP	Тенир	O2Sat	Bglu	Recorded By
09/08/96	10:01	98	24	124/66	99.5 (O)	96	121	Kelly Townsend, RN
05/15/97	11:52	,,,	21	125/90				J.E.Ross, MD
05/15/97	12:26		21	125/90				J.E.Ross, MD
05/15/97	12:53		21	120/95				J.E.Ross, MD
05/15/97	13:35		21	120/90				J.E.Ross, MD
05/15/97	13:39		21	121/90				J.E.Ross, MD
05/15/97	13:40		21	120/90				J.E.Ross, MD
05/15/97	13:48	88	21	125/90	98.3 (T)			J.E.Ross, MD
09/18/97	14:24		21	135/90				James Ross, Jr., MD
Notes								
05/12/97 12:	29 Note rec	orded by J	E.Ross, N	/ID				
Come Scale:	: 11. Eyes o	pen with p	ainful stin	uli. Best ver	paj tesbouse	: inappro	priate. Be	est motor response: obeys command:
Size: greater								
05/15/97 11:	57 Note ser	orded h v I	F.Ross N	ΔD				
Coma Scala	· 15 Revise	d Trauma	Score: 8. E	ves open sp	ontaneously	. Best ve	rbal respo	onse: oriented. Best motor response:
opeas cour	nands. Sys	tolic blood	biesente:	125. Respire	tory rate: 21	She is or	riented to	time, place and person.
05/15/97 12:	26 Note rec	corded by J	E.Ross, I	VID				
Coma Scale	: 15. Revise	d Trauma S	Score: 8. E	yes open sp	ontaneously	. Best ve	rbal resp	onse: oriented. Best motor response:
				125. Respira				

Figure Chapter 3: -173: Progress Record Summary

(Image: progress-record-summary.bmp)

Exit

Nurse Notes Electronic Signatures

From the "Active Patient List" (your main tracking screen)

1. Select a patient from the "Grease Board" (list menu).

Medical Information

2. Click the Medical Information button.

Prog. Notes Summary

3. Click on the Progress Notes Summary or Summary buttons in the HISTORICAL section.

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Carrier Section

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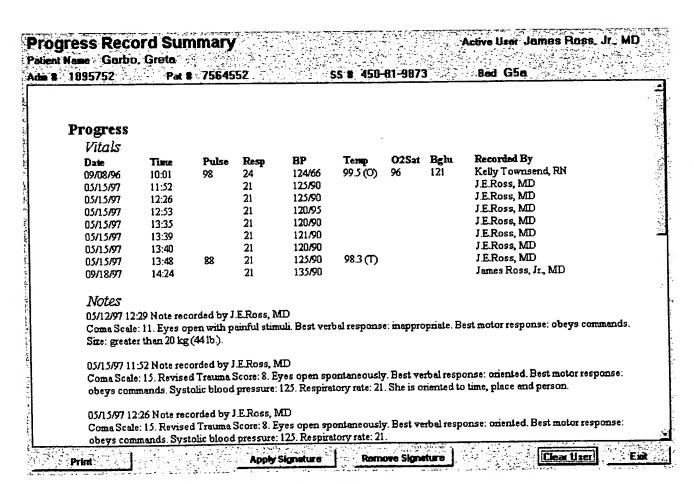
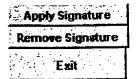


Figure Chapter 3: -174: Progress Record Summary

(Image: progress-record-summary.bmp)



- 4. Click on Apply or Remove Signature buttons as required.
- 5. Click the Exit button to return to the Medical Information screen.

TeleMed Department Clerks Section

Status Updates (X-Ray, Orders, Labs and Tests)

From the "Active Patient List" (your main tracking screen)

1. Select a patient from the "Grease Board" (list menu)

Medical Information

2. Click the Medical Information button.

Department Clerk

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3. Click on the Department Clerk button at the right of screen.

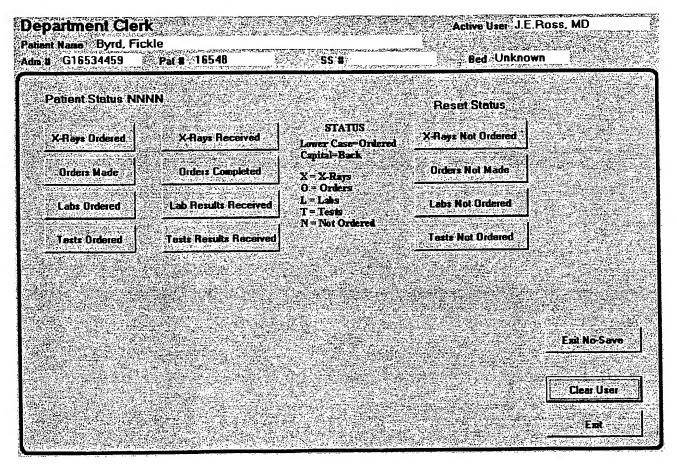


Figure Chapter 3: -175: Department Clerk

(Image: department-clerk.bmp)

4. Click the appropriate status button(s) for X-Ray, Orders, Labs and Tests as ordered received or reset as required.



TeleMed Emergency Department Logs and Reports

Logs and Reports

Accessing the Reports Generator

From the "Active Po	atier	nt List" (your main tracking screen)
Utilities	1.	Click the Utilities button.
Reports	2.	Click on the Reports button at the left of screen.

leports			
Time Range	Visit Reports		
All (WARNING: Large Quantity	New Visit Log		
Of Pages) [Previous Day [24 Hours]	T Visil Status Log		Daily Report Grou
Current Day To Current Time			
Previous Month	Completed Visit Lo		
Current Month To Current Time	Admitted Log		
Specified Period Date From	Patient Statistics		
Date To			
Specialty Reports	Transcript Repor	18	
Greater Than 6 Hours	Transcript Log		
☐ Seen Again Within 72 Hours	Medical Records Wit	hout Transcripts	
Emergency Department Statistics	Medical Records Wa	iting For Transcripts	Print
■ Mortality	Medical Records Tra	nscript Status	

Figure Chapter 3: -176: Reports (Generator)

(Image: reports.bmp)

4. Select the Time Range settings for your report.

Printing Visit Reports

Continued from Accessing the Reports Generator, Page 264.

5. Select any combination of reports under "Visit Reports" at upper center of screen (New Visit Log, Visit Status Log and/or Completed Visit Log).



6. Click on the Print button at the right of screen.

Tips and Hints: Visit Reports

- New Visit Log provides a <u>listing</u> of the following visit information for selected period of time:
 - Patient #, Admission #, Arrival Date/Time, Patient Name, Sex, ED Physician
- New Visit Log provides the following <u>summary information</u> for selected period of time:
 - # Total Visits
 - # Visits Using Beds,
 - % Visits Using Beds
- ♦ Visit Status Log provides a <u>listing</u> of the following visit information for selected period of time:
 - Visit Date/Time, Admission #, Patient Name, Exit Status
- ◆ Completed Visit Log provides a <u>listing</u> of the following visit information for selected period of time:
 - Arrival Date/Time, Discharge Time, Admission #, Patient Name, Sex, Birth Date / Age, Arrive By
- Completed Visit Log provides the following summary information for selected period of time:
 - # Expired

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- # Released
- # Transferred
- # Left Managed Care Denial
- # Left W/O Being Registered
- # Left W/O Seeing Physician
- # Left Before Receiving Instructions
- # Refused Admission

- # Left Against Medical Advice
- # Admitted To Hospital
- # Admitted 23 Hr Observation
- # Admitted ICU
- # Sent To Outpatient
- # Admitted To Maternity
- # Total Patients

Specialty Reports

Printing Specialty Reports

Continued from Accessing the Reports Generator, Page 264.

5. Select any combination of reports under "Specialty Reports" at lower left of screen (Greater Than 6 Hours, Seen Again Within 72 Hours, Emergency Department Statistics, Mortality).



6. Click on the Print button at the right of screen.

Tips and Hints: Specialty Reports

- Greater Than 6 Hours & Seen Again Within 72 Hours provides a listing of the following visit information for selected period of time:
 - Arrival Date/Time, Discharge Time, Admission #, Patient Name, Sex, Birth Date / Age, Arrive
- Greater Than 6 Hours & Seen Again Within 72 Hours provides the following summary information for selected period of time:
 - # Expired
 - # Released
 - # Transferred
 - # Left Managed Care Denial
 - # Left W/O Being Registered
 - # Left W/O Seeing Physician
 - # Left Before Receiving Instructions
 - # Refused Admission

Left Against Medical Advice

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- # Admitted To Hospital
- # Admitted 23 Hr Observation
- # Admitted ICU
- # Sent To Outpatient
- # Admitted To Maternity
- # Total Patients
- ♦ Emergency Department Statistics provides a listing of visit information totals for selected period of time:
 - Date
 - Discharged
 - Admitted ICU
 - Regular Admission
 - 23 Hr Observation
 - Sent To Outpatient/OR
 - Managed Care Denial
 - Left Without Being Seen

- Left Before Receiving Instructions
- Refused Admission
- Left Against Medical Advice
- Transferred
- **Expired**
- Total registered
- Left Without Being Registered
- Admitted To Maternity
- Mortality Log provides a listing of the following visit information for selected period of time:
 - Arrival Date/Time, Discharge Time, Admission #, Patient Name, Sex, Birth Date / Age, Arrive
- Mortality Log provides the following summary information for selected period of time:
 - # Expired
 - # Released
 - #Transferred
 - # Left Managed Care Denial
 - # Left W/O Being Registered
 - # Left W/O Seeing Physician
 - # Left Before Receiving Instructions
 - # Refused Admission

- # Left Against Medical Advice # Admitted To Hospital
- # Admitted 23 Hr Observation
- # Admitted ICU
- # Sent To Outpatient
- # Admitted To Maternity
- # Total Patients

Transcript Reports

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Printing Transcript Reports

Continued from Accessing the Reports Generator, Page 264.

5. Select any combination of reports under "Transcript Reports" at lower center of screen (Transcript Log, Medical Records Without Transcript Logs, Medical Records Waiting For Transcripts, Medical Records Transcript Status).



6. Click on the Print button at the right of screen.

Tips and Hints: Transcript Reports

- (Received and Processed) Transcript Log provides a <u>listing</u> of the following visit information for selected period of time:
 - Arrival Date/Time, Dictation Date/Time, Received Date/Time, ED Physician, Admission #, Patient Record Name, #, Patient Dictated Name
- (Received and Processed) **Transcript Log** provides the following <u>summary information</u> for selected period of time:
 - # Total Transcripts
- ♦ Medical Records Without Transcript & Medical Records Waiting For Transcripts provides a listing of totals for the following visit information for selected period of time:
 - Arrival Date/Time, Admission #, Patient #, Patient Name, ED Physician
- Medical Records Without Transcript & Medical Records Waiting For Transcripts provides the following <u>summary information</u> for selected period of time:
 - # Total Visits
 - # Selected Visits
- ♦ Medical Records Transcript Status provides a <u>listing</u> of the following visit information for selected period of time:
 - Arrival Date/Time, Admission #, Patient #, Patient Name, ED Physician
- ♦ Medical Records Transcript Status provides the following summary information for selected period of time:
 - # Total Visits

Daily Report Group

Printing Daily Report Group

Continued from Accessing the Reports Generator, Page 264.

Daily Report Group

5. Click on the Daily Report Group button at the right of screen.

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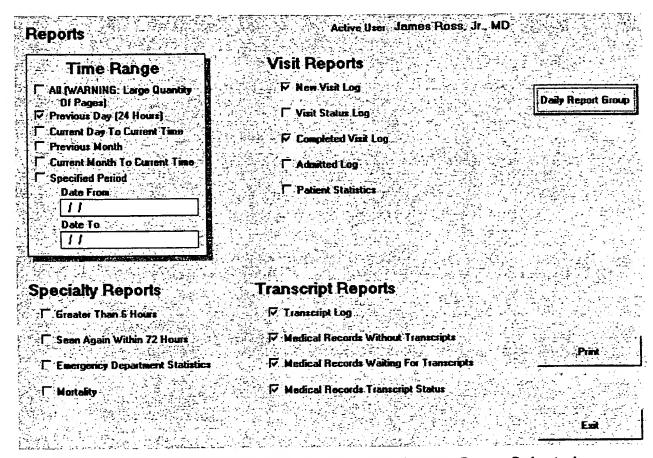


Figure Chapter 3: -177: Reports (Generator), Daily Report Group Selected

(Image: reports-drg.bmp)

Print

6. Click on the Print button at the right of screen.

Tips and Hints: Daily Report Group

The Daily Report Group option provides the following combination of logs:

- New Visit Log provides a <u>listing</u> of the following visit information for the previous 24 hours:
 - Patient #, Admission #, Arrival Date/Time, Patient Name, Sex, ED Physician
- New Visit Log provides the following summary information for the previous 24 hours:
 - # Total Visits
 - # Visits Using Beds,
 - % Visits Using Beds
- Completed Visit Log provides a <u>listing</u> of the following visit information for selected period of time:
 - Arrival Date/Time, Discharge Time, Admission #, Patient Name, Sex, Birth Date / Age, Arrive
 Bv
- ♦ Completed Visit Log provides the following summary information for the previous 24 hours:
 - #

- Expired
- # Released
- # Transferred
- # Left Managed Care Denial
- # Left W/O Being Registered
- # Left W/O Seeing Physician
- # Left Before Receiving Instructions
- # Refused Admission

- # Left Against Medical Advice
- # Admitted To Hospital
- # Admitted 23 Hr Observation
- # Admitted ICU
- # Sent To Outpatient
- # Admitted To Maternity
- # Total Patients
- (Received and Processed) Transcript Log provides a <u>listing</u> of the following visit information for the previous 24 hours:
 - Arrival Date/Time, Dictation Date/Time, Received Date/Time, ED Physician, Admission #, Patient Record Name, #, Patient Dictated Name
- (Received and Processed) Transcript Log provides the following <u>summary information</u> for the previous 24 hours:
 - # Total Transcripts
- * Medical Records Without Transcript & Medical Records Waiting For Transcripts provides a listing of totals for the following visit information for the previous 24 hours:
 - Arrival Date/Time, Admission #, Patient #, Patient Name, ED Physician
- * Medical Records Without Transcript & Medical Records Waiting For Transcripts provides the following summary information for the previous 24 hours:
 - # Total Visits
 - # Selected Visits
- ⇒ Medical Records Transcript Status provides a <u>listing</u> of the following visit information for the previous 24 hours:
 - Arrival Date/Time, Admission #, Patient #, Patient Name, ED Physician
- ⇒ Medical Records Transcript Status provides the following summary information for the previous 24 hours:
 - # Total Visits

Doctor/Patient List

Printing Doctor/Patient List

From the "Active Patient List" (your main tracking screen)

Utilities

1. Click the Utilities button.

Doc/Patient List

2. Click on the Doc/Patient List button at the left of screen.

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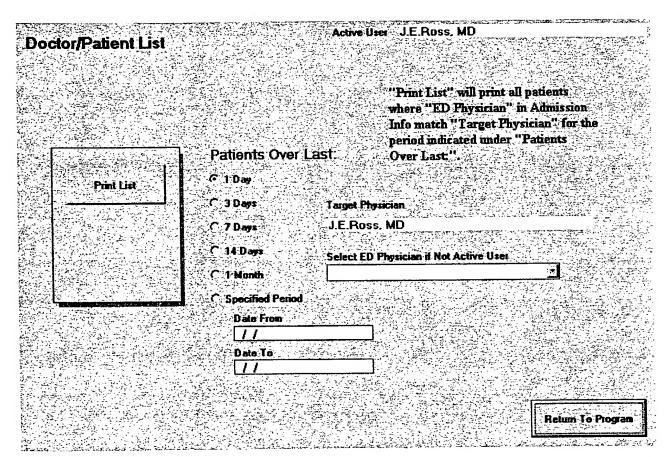


Figure Chapter 3: -178: Doctor/Patient List

(Image: doc-patient-list.bmp)

- 4. Select the Time Range settings for your report (center of screen).
- 5. Enter ED Physician (refer to pull down menu if other than you).

Print

6. Click on the Print button.

Tips and Hints: Doctor/Patient List

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<u>Doctor/Patient List</u> provides the following visit information for the selected period of time:
 Visit Date/Time, Admission #, Patient Name, Exit Status

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Chapter 4: Support Services

TeleMed™ Service

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Under the TeleMed Service program, RLIS provides support services to your local help desk and users. It's the practical, economical solution for hospitals with distributed information service groups and TeleMed software users. Three levels of support are offered under this program:

- Platinum Key Support: Includes toll-free telephone support*, toll-free access to TeleMed's Electronic Services, Remote Services, master copies of all maintenance releases, Quarterly Updates† and periodic upgrades† to the current version of your licensed software and On-Site‡ Technical Support. Mission Critical Support includes Level 1, 2, 3 & 4 support†. All clients and servers must be running the current version of TeleMed software when entering the Mission Critical Support program.
- Gold Key Support: Includes toll-free telephone support*, toll-free access to TeleMed's electronic services, Quarterly Updates† and periodic upgrades† to the current version of your licensed software and "per visit" on-site technical services. Standard Support includes Level 1*, 2 & 3 support†.
- Silver Key Support: Provides all Quarterly Updates† and periodic upgrades† to the current version of your licensed software and "per call and per visit" technical services. All users must own the current version of TeleMed software when entering the Basic Support program.
- Remote Link Discount Option: When selecting the Remote Link Option, all sites that provide TeleMed dedicated ISDN connection(s) to their TeleMed servers will receive a discount on any of the three support options.
- * <u>Level 1</u> 24 hr. x 7 day for Mission Critical Support, 8 AM -5 PM CT Mon.-Fri. for Standard Support, <u>Level 2 & 3</u> - 8 AM to 5 PM Central Time
- † see "Definitions" section of your support contract for descriptions
- ‡ as determined by TeleMed Service staff

Your hospital's administration group in charge of service contracts will know the terms of your service contract.

Contacting TeleMed Help Desk

You can reach TeleMed support via phone or fax.

Phone: 800-496-7847 or (210) 490-1800

Fax: 210-495-8899

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p. 63

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Appendix A: TeleMed License Agreement

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RLIS and Licensee agree that the following terms and conditions will apply to all computer program products, user manuals, other documentation and services ("Program(s)") provided by RLIS to Licensee including Program(s) specified in any "Schedule" executed by both parties. The term Program(s) also includes any subsequent updates, modifications and enhancements to the Program(s) that are furnished by RLIS to Licensee.

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If RLIS delivers a network option for the Program(s) to Licensee, each such option shall consist of a network option license which shall authorize the Licensee to install and operate the Program(s) or the licensed server or workstation part of the Program(s), as the case may be, on a single authorized server or multiple workstations or clients identified by a machine identification number and located at a site provided by Licensee to RLIS so that the Program(s) may be accessed by users only in a network designated by Licensee only by means of the authorized server(s).

Unless otherwise specified in the relevant "Schedule", the maximum number of concurrent users for Program(s) licensed in a network option shall be limited to the maximum number of licenses granted to Licensee and in effect for such Program(s) or, in the case of updates to the Program(s) delivered under Support Services, the maximum number of licenses for which Licensee has purchased Support Services. Use of Programs in a network option by additional concurrent users shall require that Licensee purchase a commensurate number of additional licenses or, in the case of updates, Support Services for a commensurate number of licenses.

Licensee shall promptly notify RLIS of any changes in the machine identification number or location of the authorized servers(s) or work-station(s) or CPU(s) from the one originally specified. If Licensee wishes to substitute a different authorized server or workstation or CPU under this Agreement, Licensee shall notify RLIS and RLIS shall either provide the Program(s) on the different authorized server or workstation or CPU or enable the existing Program(s) to operate on the different authorized server or workstation or CPU as soon as reasonably practicable and Licensee shall pay RLIS the amount, if any, specified in the relevant "Schedule" attached hereto.

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The Program(s) may contain an automatic shut-off or time out feature which will disable the Program(s) after a predetermined period of time if Licensee fails to provide RLIS with CPU, server or workstation or other machine identification numbers.

- 2. <u>Term.</u> This Agreement shall commence as of the date upon which this Agreement is signed by both parties and this Agreement and the License(s) shall continue unless and until terminated pursuant to the provisions set forth in this Agreement.
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WARNING: Failure to implement Quarterly Updates within the 45 day time period will result in automatic shutdown of the prescription and medications components of the TeleMed system.

Licensee assumes all risks arising from Licensee's failure to implement updates and any other corrections released by RLIS and from implementation of Program modifications not supplied by RLIS. Support Services will be provided by mail, telephone or on-site as specified under the Support Services option selected by Licensee.

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NOTE: In the interest of practicing good medicine, these Quarterly Updates address: pharmaceutical database updates, 3rd party licensing terms, medical knowledge base updates and other enhancements as required for prudent medical practice.

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In the event that this Agreement for a License is terminated for any reason, Licensee shall promptly return to RLIS the original and all copies of the Program(s), including all documentation covered by the terminated License(s). The provisions set forth in section 5, 6, 8 and 12 of this Agreement shall survive any termination of the License.

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- 13. Third Party Products. If the Program(s) include any third party computer programs or other products, then the following terms shall apply to such third party products and in the event of a conflict between this Agreement and the following terms, the following terms shall govern with respect to third party product: (i) any shrink-wrap agreement or other terms or conditions included in the third party product packaging or documentation; and (ii) any terms or conditions applicable to third party products that are attached to, or incorporated into, a "Schedule."
- 14. <u>Severability</u>. If any provision of this Agreement, or portion thereof, or the application thereof to any circumstance shall be held to be invalid or unenforceable, the remainder of this Agreement and the application thereof to other circumstances shall be nevertheless valid. In lieu of such invalid or unenforceable provision, there shall be added automatically a provision as similar in terms to such invalid or unenforceable provision as may be possible and be legal, valid and enforceable
- 15. <u>General</u>. This Agreement sets forth the entire agreement and understanding of the parties relating to the subject matter hereof and supersedes any and all oral and prior written agreements, understandings and quotations relating thereto. No alteration, modification or cancellation of any of the provisions of this Agreement shall be binding unless made in writing and signed by officers of the parties. Printed terms and conditions on Licensee's Purchase Order(s) shall not apply to Program(s) obtained hereunder. This Agreement will be governed by, and construed and enforced in accordance with, the substantive law of the State of Texas, USA. The UN Convention on the International Sale of Goods shall not apply. The English language versions of this Agreement shall govern.

This Agreement shall be binding upon and inure to the benefit of the parties and their respective successors, permitted assigns and legal representatives.

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Index

ACLS Logging, 157 Active Patient List, 32 Adding New Patients, 45 Admitting Patients, 60 Alerts, 38 Allergies Entering/Modifying, 111 Viewing, 114 Assessment Physical ABC Entering, 230 Assessments, 226

C

Changing Acuity of Patients, 50 Changing Screens, 35 Checks, 38 Chief Complaint Entering/Modifying, 68 Viewing, 72 Color Codes, Grease Board, 33 Complaint Viewing patients by, 41 Complaints Entering/Modifying, 68 Consultations Entering/Documenting, 186 Viewing, 190 Consultations Comments Entering/Updating, 188 CPR, 157 Logging, 157

D

Daily Report Group Content, 269 Printing, 268 Demographic Information Adding, 53 Department Clerks Status Updates, 263 Diagnoses Final, Entering/Modifying, 133 Multiple, Entering/Modifying, 126, 133 Diagnosis Viewing, 132

Diagnostic Procedures Ordering/Documenting, 161 Dialogue Boxes, 37 Dictation Review and Modification, 216 **Dictation Status** of patient in ED, 43 Diet. 243 Differential Diagnosis Entering/Modifying, 121 Viewing, 124 Discharging Patients, 60 Doctor/Patient List Printing, 270 Drainage, 244

E

Edit prephrased text, 79 Editing Progress Notes, 259 **Electronic Signatures** Physician Medical Record, 219 Progress Notes, 262 Transcript, 219 Elimination, 242 Emotional Care, 245 Employer/Contact Information Adding, 56 Encounter Physician/Patinet, Log, 195 Encounters Physician/Patient, 198 Entering Text, 37 Excuses, 208 Exit No Save, 35 Save, 35

F

Family History Entering/Modifying, 99 Viewing, 102 Final Diagnosis Entering/Modifying, 133 Form Fields Entering & Deleting Text in, 37

G

Gastric, 246

Graphic Layout ED, 40 Grease Board, 32, 39 Grease Board Color Codes, 33 Guarantor Information Adding, 54

Н

History of Present Illness Entering/Modifying, 74 Viewing, 76

Insurance Information Adding, 55 Intake/Output, 247 Interval Exams Comments Entering/Updating, 196 IV, 236

K

Keyboard, 35

L

Lab Comments Updating/Entering in Medical Record, 138 Lab Results Entering/Updating, 136, 137 Viewing, 140 Labs Requesting, 134 Status Updates, 263 Viewing Requested, 135 License Agreement, 275 Log out, 35 Logging onto TeleMed, 29 Logs (and Reports), 264

M

Main Patient Information Screen, 34 Main Tracking Screen, 32 Medical History Entering/Modifying, 81 Viewing, 84 Medical Information, 33, 34 HISTORICAL. 34 INPUT, 34

Medical Record Summary	Patient Movement	Protective Measures, 250
Approval, 218	Entering, 252	
Review, 218	Patient Output	R
Medical Screening	Entering, 257	
determination, 64	Patient Status	Referrals
history/assessment, 63	Diet, 243	Entering/Updating, 178, 179
intro, 61	Drainage, 244	Viewing, 182
purpose, 62	Elimination, 242	Referrals Comments
Medication Orders	Emotional Care, 245	Entering/Updating, 180
Entering, 234	Gastric, 246	Reports
Medications	Intake/Output, 247	(and Logs), 264
Ordering, 169	Mobility, 248	Reports Generator
Medications in the ED comments	Nausea, 244	Accessing, 264
Entering/Modifying, 173	Patient Care, 249	Review of Systems
Medications in the ED Comments	Protective Meaures, 250	Entering/Modifying, 93
Entering, 172	Suction, 246	Viewing, 96
Medications in the ER	Vomiting, 244	
Viewing (in Medical Record), 174	Physical Exam	S
Menus	Entering, 228	
Checkbox, 36	Physical Examination	School Excuses
List, 36	Entering/Modifying, 116	Printing, 214
Pull Down, 36	Viewing, 118	Writing, 209
Mobility, 248	Physician	Security, 29
Modifying Patient Tracking Numbers,	assigning/changing, 57	Serviœ, 273
51	Physician/Patient Encounter	Smartcard, 29
Mouse, 35	Log, 195	Social History
Moving Patients, 49	Physician/Patient Encounters	Entering/Modifying, 105
	View Log, 198	Viewing, 108
N	Prephrased text	Specialty Reports
	Modifying/Deleting in the Medical	Content, 266
Nausea, 244	Record, 79	Printing, 266
Navigating, 35	Prephrased Text	Splint Management
Neurological Assessment	Entering in the Medical record, 78	Entering, 239
Entering, 226	Prescribed Medications	Status, 241
New Patient Visit, 45	Viewing, 204	Status Updates
New Patients	Prescriptions	X-Ray, Orders, Labs, Tests, 263
Adding, 45	Printing, 213	Suction, 246
_	Writing, 200, 213	Support, 273
0	Prescriptions Comments	Surgical History
0	Entering/Updating, 202	Entering/Modifying, 81
Orders, 234	Previous Emergency Visits	Viewing, 84
Status Updates, 263	Looking up, 52	
Outstanding Orders	Printing, 37	Т
Viewing, 44	Dictation Record, 37	•
V10	Final Patient Record, 37	Test Comments
-	Financial/Insurance Record, 37	Entering/Modifying, 153
Р	Interim Patient Record, 37	Test Requests
Dest Hearital Administra	Nursing Record, 37	Updating, 152
Past Hospital Admissions	Prescriptions, Patient Instructions	Viewing, 154
Entering/Modifying, 87	& Excuses, 213	Tests
Viewing, 90	Triage Record, 37	Requesting, 151
Patient Care, 249	Procedures & Therapeutics, 156	Status Updates, 263
Patient Disposition	Viewing, 166	Therapeutic Orders
Entering, 254	Procedures & Therapeutics comments	Entering, 234
Patient Input	Entering/Modifying, 165	Therapeutic Procedures
Entering, 256	Procedures & Therapeutics Comments	Ordering/Documenting, 156
Patient Input and Output (I&O), 256	Entering, 164	Touch Screen, 35
Patient Instruction Sets	Progress Notes, 223	•
Printing, 213	Modify, 259	Transcript Locating/Viewing/Correcting, 220
Queuing, 207	Review, 261	Locating viewing correcting, 220

 $\mathcal{S}_{N_{0}}$

Transcript Locator, 220
Transcript Reports
Content, 267
Printing, 267
Transferring
Patients, 60
Trauma Score
Entering, 232
Triage Information
Entering/Modifying, 61
Triage Summary
Printing, 65
Viewing, 65

U

Utilities, 33

 i_{ijijj}

Aller.

.. 33



Viewing Dictation
Status, 43
Viewing Patients
By Complaint, 41
Ed Graphic Layout, 40
Waiting to be Seen by Doctor, 42
Visit Reports
Content, 265
Printing, 265
Vital Signs
Entry, 223
Report, 224
Vomiting, 244



Waiting Viewing Patients, 42

Work Excuses
Printing, 214
Writing, 208
Work/School Limitations/Excuses
Comments
Entering/Updating, 210
Wound Management
Entering, 238



X-Ray
Status Updates, 263
X-Ray Comments
Entering/Modifying, 147
Updating, 146
X-Ray Requests
Viewing, 148
X-Rays
Requesting, 145

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